# User Manual Template FCI HRMS

**Module Name: Compensation and Benefits** 

Version: 0.2



Prepared By:	Pankaj Bhardwaj
Business Owner:	Food Corporation of India
Project Manager:	Arun Kumar Srivastava





### **Stakeholder Sign Off**

Name	Department	Position	Signed	Date

### **Revision History**

Date	Version	Description	Author
14-Oct-20	0.1	Initial Draft	Pankaj Bhardwaj
10-Nov-20	0.2	Including PMU Feedback	Pankaj Bhardwaj
	0.3	New UI	Pankaj Bhardwaj

### **Distribution List**

Receiver	Role / Dept. / Company

### References

Document Name	Author



# **Table of Contents**

Li	st of Fig	ures	. 10
1	Introd	uction	. 21
	1.1	Objective	. 21
		Target Audience	
2	Overv	iew	. 21
3	Gettin	g Started	. 21
	3.1	Set Up Consideration	. 21
	3.2	Know Your Icons	. 21
	3.3	User Access and Permissions	. 22
	3.4	Accessing the system / System Organization and Navigation (Login, ESS and MSS)	. 23
		Exiting the System	
	3.6	HRMS Login Configuration	. 27
4	Using	the System	. 28
	4.1	Travel Allowance-Mode/Class	. 28
	4.1.1	·	
	4.1.2		
	4.1.3		
	4.1.4		
	4.1.5		
	4.2	Travel Allowance-Expense	
	4.2.1	·	
	4.2.2	SLA	. 33
	4.2.3		
	4.2.4	Add Travel Allowance-Expense	. 35
	4.2.5	Edit Travel Allowance- Expense	. 36
	4.3	Annual Increment	. 38
	4.3.1	Navigation	. 38
	4.3.2	SLA	. 38
	4.3.3	Landing Page	. 39
	4.3.4	Add Annual Increment	. 40
	4.3.5	Edit Annual Increment	. 41
	4.4	Stagnation Increment	. 42
	4.4.1	Navigation	. 42
	4.4.2	SLA	. 42
	4.4.3	Landing Page	. 42
	4.4.4	Add Stagnation Increment	. 44
	4.4.5	· · · · · · · · · · · · · · · · · · ·	
	4.5	Stagnation (SIAS) Increment	
	4.5.1	Navigation	. 46
	152	SLA	16



4.6.1       Navigation       51         4.6.2       SLA       51         4.6.3       Landing Page       51         4.6.4       Add Higher Study Incentive Increment       53         4.6.5       Edit Higher Study Incentive Increment       54         4.7       DCPS Rate Master       55         4.7.1       Navigation       55         4.7.2       SLA       55         4.7.3       Landing Page       56         4.7.4       Add Higher Study Incentive Increment       57         4.8       Ceilling Maintenance       58         4.8.1       Navigation       58         4.8.2       SLA       59         4.8.3       Landing Page       59         4.8.4       Add Ceiling Maintenance       60         4.8.5       Edit Ceiling Maintenance       61         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       65         4.10       Navigation	4.5.3	Landing Page	46
4.6       Higher Study Incentive Increment       51         4.6.1       Navigation       51         4.6.2       SLA       51         4.6.3       Landing Page       51         4.6.4       Add Higher Study Incentive Increment       53         4.6.5       Edit Higher Study Incentive Increment       54         4.7       DCPS Rate Master       55         4.7.1       Navigation       55         4.7.2       SLA       55         4.7.3       Landing Page       56         4.7.4       Add Higher Study Incentive Increment       57         4.8       Ceiling Maintenance       58         4.8.1       Navigation       58         4.8.2       SLA       59         4.8.3       Landing Page       59         4.8.4       Add Ceiling Maintenance       60         4.8.5       Edit Ceiling Maintenance       61         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       63         4.9.5       Edit Lease Accommodation       64         4.9.5       Edit Lea	4.5.4	Add Stagnation (SIAS) Increment	48
4.6.1       Navigation       51         4.6.2       SIA       51         4.6.3       Landing Page       51         4.6.4       Add Higher Study Incentive Increment       53         4.6.5       Edit Higher Study Incentive Increment       54         4.7       DCPS Rate Master       55         4.7.1       Navigation       55         4.7.2       SIA       55         4.7.3       Landing Page       56         4.7.4       Add Higher Study Incentive Increment       57         4.8       Ceilling Maintenance       58         4.8.1       Navigation       58         4.8.2       SIA       59         4.8.3       Landing Page       59         4.8.4       Add Ceilling Maintenance       60         4.8.5       Edit Ceiling Maintenance       61         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SIA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       66         4.10       Local Travel A	4.5.5	Edit Stagnation (SIAS) Increment	49
4.6.2       SIA       51         4.6.3       Landing Page       51         4.6.4       Add Higher Study Incentive Increment       53         4.6.5       Edit Higher Study Incentive Increment       54         4.7       DCPS Rate Master       55         4.7.1       Navigation       55         4.7.2       SIA       55         4.7.3       Landing Page       56         4.7.4       Add Higher Study Incentive Increment       57         4.8       Ceiling Maintenance       58         4.8.1       Navigation       58         4.8.2       SIA       59         4.8.3       Landing Page       59         4.8.4       Add Ceiling Maintenance       60         4.8.5       Edit Ceiling Maintenance       60         4.9.1       Navigation       62         4.9.2       SIA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       62         4.9.2       SIA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.0       Local Travel Allowance	4.6 H	Higher Study Incentive Increment	51
4.6.3       Landing Page       51         4.6.4       Add Higher Study Incentive Increment       53         4.6.5       Edit Higher Study Incentive Increment       54         4.7       DCPS Rate Master       55         4.7.1       Navigation       55         4.7.2       SLA       55         4.7.4       Add Higher Study Incentive Increment       57         4.8       Ceiling Maintenance       58         4.8.1       Navigation       58         4.8.2       SLA       59         4.8.3       Landing Page       59         4.8.4       Add Ceiling Maintenance       60         4.8.5       Edit Ceiling Maintenance       61         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       64         4.9.5       Edit Lease Accommodation       65         4.10       Local Travel Allowance       66         4.10.1       Navigation       66         4.10.	4.6.1	Navigation	51
4.6.4       Add Higher Study Incentive Increment       53         4.6.5       Edit Higher Study Incentive Increment       54         4.7       DCPS Rate Master       55         4.7.1       Navigation       55         4.7.2       SLA       55         4.7.3       Landing Page       56         4.7.4       Add Higher Study Incentive Increment       57         4.8       Ceilling Maintenance       58         4.8.1       Navigation       58         4.8.2       SLA       59         4.8.3       Landing Page       59         4.8.4       Add Ceiling Maintenance       60         4.8.5       Edit Ceiling Maintenance       61         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       64         4.9.1       Ravigation       66         4.10.1       Navigation       66         4.10.2       SLA       67         4.10.1       Navigation <td>4.6.2</td> <td>SLA</td> <td> 51</td>	4.6.2	SLA	51
4.6.5       Edit Higher Study Incentive Increment       54         4.7       DCPS Rate Master       55         4.7.1       Navigation       55         4.7.2       SLA       55         4.7.3       Landing Page       56         4.7.4       Add Higher Study Incentive Increment       57         4.8       Ceilling Maintenance       58         4.8.1       Navigation       58         4.8.2       SLA       59         4.8.3       Landing Page       59         4.8.4       Add Ceiling Maintenance       60         4.8.5       Edit Ceiling Maintenance       60         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       65         4.10       Local Travel Allowance       66         4.10.1       Navigation       66         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allo	4.6.3	Landing Page	51
4.7 DCPS Rate Master       55         4.7.1 Navigation       55         4.7.2 SLA       55         4.7.3 Landing Page       56         4.7.4 Add Higher Study Incentive Increment       57         4.8 Ceiling Maintenance       58         4.8.1 Navigation       58         4.8.2 SLA       59         4.8.3 Landing Page       59         4.8.4 Add Ceiling Maintenance       60         4.8.5 Edit Ceiling Maintenance       61         4.9 Lease Accommodation       62         4.9.1 Navigation       62         4.9.2 SLA       62         4.9.3 Landing Page       63         4.9.4 Add Lease Accommodation       64         4.9.5 Edit Lease Accommodation       65         4.10 Local Travel Allowance       66         4.10.1 Navigation       66         4.10.2 SLA       67         4.10.3 Landing Page       67         4.10.4 Add Local Travel Allowance       68         4.10.5 Edit Local Travel Allowance       68         4.10.1 Navigation       71         4.11.1 Navigation       71         4.11.2 SLA       71         4.11.3 Landing Page       72         4.12 Navigation	4.6.4	Add Higher Study Incentive Increment	53
4.7.1       Navigation       55         4.7.2       SLA       55         4.7.3       Landing Page       56         4.7.4       Add Higher Study Incentive Increment       57         4.8       Ceiling Maintenance       58         4.8.1       Navigation       58         4.8.2       SLA       59         4.8.3       Landing Page       59         4.8.4       Add Ceiling Maintenance       60         4.8.5       Edit Ceiling Maintenance       61         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       62         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       65         4.10       local Travel Allowance       66         4.10.1       Navigation       65         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       68         4.10.1       Navigation	4.6.5	Edit Higher Study Incentive Increment	54
4.7.2       SLA       55         4.7.3       Landing Page       56         4.7.4       Add Higher Study Incentive Increment       57         4.8       Ceiling Maintenance       58         4.8.1       Navigation       58         4.8.2       SLA       59         4.8.3       Landing Page       59         4.8.4       Add Ceiling Maintenance       60         4.8.5       Edit Ceiling Maintenance       61         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       64         4.9.5       Edit Lease Accommodation       65         4.10       local Travel Allowance       66         4.10.1       Navigation       65         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       68         4.10.1       Navigati	4.7	DCPS Rate Master	55
4.7.3       Landing Page       56         4.7.4       Add Higher Study Incentive Increment       57         4.8       Ceiling Maintenance       58         4.8.1       Navigation       58         4.8.2       SLA       59         4.8.3       Landing Page       59         4.8.4       Add Ceiling Maintenance       60         4.8.5       Edit Ceiling Maintenance       61         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       64         4.10       Local Travel Allowance       66         4.10.1       Navigation       65         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       68         4.11       Navigation       71         4.11.1       Navigation       72         4.11.1       Navigation	4.7.1	Navigation	55
4.7.4       Add Higher Study Incentive Increment       57         4.8       Ceiling Maintenance       58         4.8.1       Navigation       58         4.8.2       SLA       59         4.8.3       Landing Page       59         4.8.4       Add Ceiling Maintenance       60         4.8.5       Edit Ceiling Maintenance       61         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       65         4.10       Local Travel Allowance       66         4.10.1       Navigation       66         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       68         4.10.1       Navigation       71         4.11.1       Navigation       71         4.11.2       SLA       71         4.11.4       Add HAR A Maintenance	4.7.2	SLA	55
4.8. Ceiling Maintenance       58         4.8.1 Navigation       58         4.8.2 SLA       59         4.8.3 Landing Page       59         4.8.4 Add Ceiling Maintenance       60         4.8.5 Edit Ceiling Maintenance       61         4.9 Lease Accommodation       62         4.9.1 Navigation       62         4.9.2 SLA       62         4.9.3 Landing Page       63         4.9.4 Add Lease Accommodation       64         4.9.5 Edit Lease Accommodation       65         4.10 Local Travel Allowance       66         4.10.1 Navigation       66         4.10.2 SLA       67         4.10.3 Landing Page       67         4.10.4 Add Local Travel Allowance       68         4.10.5 Edit Local Travel Allowance       68         4.10.1 Navigation       71         4.11.1 Navigation       71         4.11.2 SLA       71         4.11.1 Navigation       72         4.12.1 Navigation       73         4.12.2 SLA       73         4.12.3 Landing Page       74         4.12.1 Navigation       73         4.12.2 SLA       73         4.12.1 Navigation       76	4.7.3	Landing Page	56
4.8.1       Navigation       58         4.8.2       SLA       59         4.8.3       Landing Page       59         4.8.4       Add Ceiling Maintenance       60         4.8.5       Edit Ceiling Maintenance       61         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       65         4.10       Local Travel Allowance       66         4.10.1       Navigation       66         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       68         4.10.1       Navigation       71         4.11.1       Navigation       71         4.11.1       Navigation       72         4.12.1       Navigation       73         4.12.1       Navigation       73         4.12.2       SLA       73	4.7.4	Add Higher Study Incentive Increment	57
4.8.2       SLA       59         4.8.3       Landing Page       59         4.8.4       Add Ceiling Maintenance       60         4.8.5       Edit Ceiling Maintenance       61         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       65         4.10       Local Travel Allowance       66         4.10.1       Navigation       66         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       68         4.10.1       Navigation       71         4.11.1       Navigation       71         4.11.2       SLA       71         4.11.3       Landing Page       71         4.11.4       Add HRA Maintenance       72         4.12.1       Navigation       73         4.12.2       SLA       73	4.8	Ceiling Maintenance	58
4.8.3       Landing Page       59         4.8.4       Add Ceiling Maintenance       60         4.8.5       Edit Ceiling Maintenance       61         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       65         4.10       Local Travel Allowance       66         4.10.1       Navigation       66         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       68         4.10.1       Navigation       70         4.11.1       Navigation       71         4.11.2       SLA       71         4.11.3       Landing Page       71         4.11.4       Add HRA Maintenance       72         4.12.1       Navigation       73         4.12.2       SLA       73         4.12.3       Landing Page       74	4.8.1	Navigation	58
4.8.4       Add Ceiling Maintenance       60         4.8.5       Edit Ceiling Maintenance       61         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       65         4.10       Local Travel Allowance       66         4.10.1       Navigation       66         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       69         4.11       HRA Maintenance       70         4.11.1       Navigation       71         4.11.2       SLA       71         4.11.3       Landing Page       71         4.12.1       Navigation       73         4.12.2       SLA       73         4.12.3       Landing Page       74         4.12.4       Add DA Rate	4.8.2	SLA	59
4.8.5       Edit Ceiling Maintenance       61         4.9       Lease Accommodation       62         4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       65         4.10       Local Travel Allowance       66         4.10.1       Navigation       66         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       69         4.11       HRA Maintenance       70         4.11.1       Navigation       71         4.11.2       SLA       71         4.11.3       Landing Page       71         4.12.1       Navigation       73         4.12.2       SLA       73         4.12.3       Landing Page       74         4.12.4       Add DA Rate       75         4.13.1       Navigation       76         4.13.2       SLA       76 <td>4.8.3</td> <td>Landing Page</td> <td> 59</td>	4.8.3	Landing Page	59
4.9 Lease Accommodation       62         4.9.1 Navigation       62         4.9.2 SLA       62         4.9.3 Landing Page       63         4.9.4 Add Lease Accommodation       64         4.9.5 Edit Lease Accommodation       65         4.10 Local Travel Allowance       66         4.10.1 Navigation       66         4.10.2 SLA       67         4.10.3 Landing Page       67         4.10.4 Add Local Travel Allowance       68         4.10.5 Edit Local Travel Allowance       69         4.11 HRA Maintenance       70         4.11.1 Navigation       71         4.11.2 SLA       71         4.11.3 Landing Page       71         4.11.4 Add HRA Maintenance       72         4.12 DA Rate       73         4.12.1 Navigation       73         4.12.2 SLA       73         4.12.3 Landing Page       74         4.12.4 Add DA Rate       75         4.13 Pay Scale       76         4.13.1 Navigation       76         4.13.2 SLA       76	4.8.4	Add Ceiling Maintenance	60
4.9.1       Navigation       62         4.9.2       SLA       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       65         4.10       Local Travel Allowance       66         4.10.1       Navigation       66         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       69         4.11       HRA Maintenance       70         4.11.1       Navigation       71         4.11.2       SLA       71         4.11.3       Landing Page       71         4.11.4       Add HRA Maintenance       72         4.12       DA Rate       73         4.12.1       Navigation       73         4.12.2       SLA       73         4.12.3       Landing Page       74         4.12.4       Add DA Rate       75         4.13       Pay Scale       76         4.13.1       Navigation       76         4.13.2 <td>4.8.5</td> <td>Edit Ceiling Maintenance</td> <td> 61</td>	4.8.5	Edit Ceiling Maintenance	61
4.9.2       SLA.       62         4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       65         4.10       Local Travel Allowance       66         4.10.1       Navigation       66         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       69         4.11       HRA Maintenance       70         4.11.1       Navigation       71         4.11.2       SLA       71         4.11.3       Landing Page       71         4.11.4       Add HRA Maintenance       72         4.12       DA Rate       73         4.12.1       Navigation       73         4.12.2       SLA       73         4.12.3       Landing Page       74         4.12.4       Add DA Rate       75         4.13.1       Navigation       76         4.13.2       SLA       76	4.9 L	_ease Accommodation	62
4.9.3       Landing Page       63         4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       65         4.10       Local Travel Allowance       66         4.10.1       Navigation       66         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       69         4.11       HRA Maintenance       70         4.11.1       Navigation       71         4.11.2       SLA       71         4.11.3       Landing Page       71         4.12       DA Rate       73         4.12.1       Navigation       73         4.12.2       SLA       73         4.12.3       Landing Page       74         4.12.4       Add DA Rate       75         4.13       Pay Scale       76         4.13.1       Navigation       76         4.13.2       SLA       76	4.9.1	Navigation	62
4.9.4       Add Lease Accommodation       64         4.9.5       Edit Lease Accommodation       65         4.10       Local Travel Allowance       66         4.10.1       Navigation       66         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       69         4.11       HRA Maintenance       70         4.11.1       Navigation       71         4.11.2       SLA       71         4.11.3       Landing Page       71         4.11.4       Add HRA Maintenance       72         4.12       DA Rate       73         4.12.1       Navigation       73         4.12.2       SLA       73         4.12.3       Landing Page       74         4.12.4       Add DA Rate       75         4.13       Pay Scale       76         4.13.1       Navigation       76         4.13.2       SLA       76	4.9.2	SLA	62
4.9.5       Edit Lease Accommodation       65         4.10       Local Travel Allowance       66         4.10.1       Navigation       66         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       69         4.11       HRA Maintenance       70         4.11.1       Navigation       71         4.11.2       SLA       71         4.11.3       Landing Page       71         4.11.4       Add HRA Maintenance       72         4.12       DA Rate       73         4.12.1       Navigation       73         4.12.2       SLA       73         4.12.3       Landing Page       74         4.12.4       Add DA Rate       75         4.13       Pay Scale       76         4.13.1       Navigation       76         4.13.2       SLA       76	4.9.3	Landing Page	63
4.10 Local Travel Allowance       66         4.10.1 Navigation       66         4.10.2 SLA       67         4.10.3 Landing Page       67         4.10.4 Add Local Travel Allowance       68         4.10.5 Edit Local Travel Allowance       69         4.11 HRA Maintenance       70         4.11.1 Navigation       71         4.11.2 SLA       71         4.11.3 Landing Page       71         4.12.1 Navigation       73         4.12.1 Navigation       73         4.12.2 SLA       73         4.12.3 Landing Page       74         4.12.4 Add DA Rate       75         4.13 Pay Scale       76         4.13.1 Navigation       76         4.13.2 SLA       76	4.9.4	Add Lease Accommodation	64
4.10.1       Navigation       66         4.10.2       SLA       67         4.10.3       Landing Page       67         4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       69         4.11       HRA Maintenance       70         4.11.1       Navigation       71         4.11.2       SLA       71         4.11.3       Landing Page       71         4.12.1       Navigation       73         4.12.1       Navigation       73         4.12.2       SLA       73         4.12.3       Landing Page       74         4.12.4       Add DA Rate       75         4.13.1       Navigation       76         4.13.2       SLA       76	4.9.5	Edit Lease Accommodation	65
4.10.2       SLA	4.10 L	ocal Travel Allowance	66
4.10.3 Landing Page       67         4.10.4 Add Local Travel Allowance       68         4.10.5 Edit Local Travel Allowance       69         4.11 HRA Maintenance       70         4.11.1 Navigation       71         4.11.2 SLA       71         4.11.3 Landing Page       71         4.11.4 Add HRA Maintenance       72         4.12 DA Rate       73         4.12.1 Navigation       73         4.12.2 SLA       73         4.12.3 Landing Page       74         4.12.4 Add DA Rate       75         4.13.1 Navigation       76         4.13.2 SLA       76	4.10.1	l Navigation	66
4.10.4       Add Local Travel Allowance       68         4.10.5       Edit Local Travel Allowance       69         4.11       HRA Maintenance       70         4.11.1       Navigation       71         4.11.2       SLA       71         4.11.3       Landing Page       71         4.11.4       Add HRA Maintenance       72         4.12       DA Rate       73         4.12.1       Navigation       73         4.12.2       SLA       73         4.12.3       Landing Page       74         4.12.4       Add DA Rate       75         4.13       Pay Scale       76         4.13.1       Navigation       76         4.13.2       SLA       76	4.10.2	2 SLA	67
4.10.5 Edit Local Travel Allowance       69         4.11 HRA Maintenance       70         4.11.1 Navigation       71         4.11.2 SLA       71         4.11.3 Landing Page       71         4.11.4 Add HRA Maintenance       72         4.12 DA Rate       73         4.12.1 Navigation       73         4.12.2 SLA       73         4.12.3 Landing Page       74         4.12.4 Add DA Rate       75         4.13 Pay Scale       76         4.13.1 Navigation       76         4.13.2 SLA       76	4.10.3	B Landing Page	67
4.11 HRA Maintenance       70         4.11.1 Navigation       71         4.11.2 SLA       71         4.11.3 Landing Page       71         4.11.4 Add HRA Maintenance       72         4.12 DA Rate       73         4.12.1 Navigation       73         4.12.2 SLA       73         4.12.3 Landing Page       74         4.12.4 Add DA Rate       75         4.13 Pay Scale       76         4.13.1 Navigation       76         4.13.2 SLA       76	4.10.4	4 Add Local Travel Allowance	68
4.11.1 Navigation       71         4.11.2 SLA       71         4.11.3 Landing Page       71         4.11.4 Add HRA Maintenance       72         4.12 DA Rate       73         4.12.1 Navigation       73         4.12.2 SLA       73         4.12.3 Landing Page       74         4.12.4 Add DA Rate       75         4.13 Pay Scale       76         4.13.1 Navigation       76         4.13.2 SLA       76	4.10.5	5 Edit Local Travel Allowance	69
4.11.2 SLA       71         4.11.3 Landing Page       71         4.11.4 Add HRA Maintenance       72         4.12 DA Rate       73         4.12.1 Navigation       73         4.12.2 SLA       73         4.12.3 Landing Page       74         4.12.4 Add DA Rate       75         4.13 Pay Scale       76         4.13.1 Navigation       76         4.13.2 SLA       76	4.11 H	HRA Maintenance	70
4.11.3 Landing Page       71         4.11.4 Add HRA Maintenance       72         4.12 DA Rate       73         4.12.1 Navigation       73         4.12.2 SLA       73         4.12.3 Landing Page       74         4.12.4 Add DA Rate       75         4.13 Pay Scale       76         4.13.1 Navigation       76         4.13.2 SLA       76	4.11.1	l Navigation	71
4.11.4 Add HRA Maintenance       72         4.12 DA Rate       73         4.12.1 Navigation       73         4.12.2 SLA       73         4.12.3 Landing Page       74         4.12.4 Add DA Rate       75         4.13 Pay Scale       76         4.13.1 Navigation       76         4.13.2 SLA       76	4.11.2	2 SLA	71
4.12 DA Rate       73         4.12.1 Navigation       73         4.12.2 SLA       73         4.12.3 Landing Page       74         4.12.4 Add DA Rate       75         4.13 Pay Scale       76         4.13.1 Navigation       76         4.13.2 SLA       76	4.11.3	B Landing Page	71
4.12.1 Navigation       73         4.12.2 SLA       73         4.12.3 Landing Page       74         4.12.4 Add DA Rate       75         4.13 Pay Scale       76         4.13.1 Navigation       76         4.13.2 SLA       76	4.11.4	4 Add HRA Maintenance	72
4.12.2 SLA       73         4.12.3 Landing Page       74         4.12.4 Add DA Rate       75         4.13 Pay Scale       76         4.13.1 Navigation       76         4.13.2 SLA       76	4.12 E	DA Rate	73
4.12.3 Landing Page       74         4.12.4 Add DA Rate       75         4.13 Pay Scale       76         4.13.1 Navigation       76         4.13.2 SLA       76	4.12.1	l Navigation	73
4.12.4 Add DA Rate       75         4.13 Pay Scale       76         4.13.1 Navigation       76         4.13.2 SLA       76	4.12.2	2 SLA	73
4.13 Pay Scale	4.12.3	3 Landing Page	74
4.13.1 Navigation       76         4.13.2 SLA       76	4.12.4	4 Add DA Rate	75
4.13.1 Navigation       76         4.13.2 SLA       76	4.13 F		
4.13.2 SLA		•	
	4.13.2	•	
	4.13.3		
4 13 4 Add Pay Scale	4.13.4		



4.14 Cat	eteria Allowance	79
4.14.1	Navigation	79
4.14.2	SLA	79
4.14.3	Landing Page	80
4.14.4	Add Cafeteria Allowance	81
4.14.5	Edit Cafeteria Allowance	82
4.15 CP	F Interest Rate	84
4.15.1	Navigation	84
4.15.2	SLA	84
4.15.3	Landing Page	84
4.15.4	Add CPF Interest Rate	86
4.16 Rei	mbursement Master	87
4.16.1	Navigation	87
4.16.2	SLA	87
4.16.3	Landing Page	88
4.16.4	Add Reimbursement	89
4.16.5	Edit Cafeteria Allowance	90
4.17 PF	Parameter	91
4.17.1	Navigation	92
4.17.2	SLA	92
4.17.3	Landing Page	92
4.17.4	Add PF Parameter	93
4.18 Sal	ary Revision	94
4.18.1	Navigation	
4.18.2	SLA	95
4.18.3	Landing Page	95
4.18.4	Add Salary Revision	
4.18.5	Salary Revision Process	98
4.19 Cat	eteria Request and Approval	101
4.19.1	Navigation	
4.19.2	SLA	101
4.19.3	Landing Page	101
4.19.4	Add Cafeteria Allowance Request	
4.20 An	nual Increment	
4.20.1	Navigation	105
4.20.2	SLA	105
4.20.3	Landing Page	
4.20.4	Add Annual Increment	107
4.20.5	Annual Increment Process	110
4.21 Do	uble Establishment	112
4.21.1	Navigation	113
4.21.2	SLA	
4.21.3	Landing Page	
4.21.4	Add Double Establishment Request	
4.21.5	Review Double Establishment Request-Landing	
4.21.6	Dispatch Double Establishment	
4.21.7	Review Double Establishment Landing	



	4.21.8	Review Double Establishment	. 119
	4.21.9	Approve Double Establishment-Landing Page	. 120
	4.21.10	Approve Double Establishment	. 122
	4.21.11	View Action History	. 123
4	.22 LTC	Bharat Darshan/Hometown/Encashment	. 126
	4.22.1	Navigation	. 126
	4.22.2	SLA	. 126
	4.22.3	Landing Page	. 126
	4.22.4	Add LTC Bharat Darshan/Hometown Request	. 128
	4.22.5	Review LTC Bharat Darshan/Hometown Request-Landing	. 130
	4.22.6	Review LTC Bharat Darshan/Hometown	. 132
	4.22.7	Approve LTC Bharat Darshan/Hometown-Landing Page	. 133
	4.22.8	Approve LTC Bharat Darshan/Hometown	. 135
	4.22.9	View Action History	. 137
4	.23 LTC	Bharat Darshan (Destination Change)	. 138
	4.23.1	Navigation	. 138
	4.23.2	SLA	. 138
	4.23.3	Landing Page	. 138
	4.23.4	Add LTC Bharat Darshan/Hometown Request	. 140
	4.23.5	Review LTC Bharat Darshan/Hometown Request-Landing	. 141
	4.23.6	Review LTC Bharat Darshan/Hometown	. 143
	4.23.7	Approve LTC Bharat Darshan/Hometown-Landing Page	. 144
	4.23.8	Approve LTC Bharat Darshan/Hometown	. 146
	4.23.9	View Action History	. 148
4	.24 Hou	ise on Lease	. 149
	4.24.1	Navigation	. 149
	4.24.2	SLA	. 149
	4.24.3	Landing Page	. 149
	4.24.4	Add House on Lease Request	. 151
	4.24.5	Review House on Lease Request-Landing	. 153
	4.24.6	Review House on Lease	. 155
	4.24.7	Approve House on Lease-Landing Page	. 157
	4.24.8	Approve House on Lease	. 158
	4.24.9	View Action History	. 160
4	.25 Loca	al Travel Allowance Request	. 162
	4.25.1	Navigation	. 162
	4.25.2	SLA	. 162
	4.25.3	Landing Page	. 162
	4.25.4	Add Local Travel Allowance Request	. 164
	4.25.5	Review Local Travel Allowance Request-Landing	. 165
	4.25.6	Review Local Travel Allowance	. 167
	4.25.7	Approve Local Travel Allowance -Landing Page	. 168
	4.25.8	Approve Local Travel Allowance	. 170
4	.26 DCP	S Interest Upload	. 172
	4.26.1	Navigation	. 172
	4.26.2	SLA	. 172
	4.26.3	Landing Page	. 172



4.26.4	Add DCPS Interest Upload	174
4.27 Be	nevolent Fund	175
4.27.1	Navigation	176
4.27.2	SLA	176
4.27.3	Landing Page	176
4.27.4	Add Benevolent Fund	177
4.27.5	Review Benevolent Fund-Landing	178
4.27.6	Review Benevolent Fund	180
4.27.7	Approve Benevolent Fund-Landing Page	181
4.27.8	Approve Benevolent Fund	183
4.27.9	View Action History	184
4.28 CP	F Composite Claim	185
4.28.1	Navigation	186
4.28.2	SLA	186
4.28.3	Landing Page	186
4.28.4	Add CPF Settlement	187
4.28.5	Review CPF Composite Claim-Landing	189
4.28.6	Review CPF Settlement	191
4.28.7	Approve CPF Settlement-Landing Page	193
4.28.8	Approve CPF Settlement	194
4.28.9	View Action History	195
4.29 Re	tired Employee Medical Claim	197
4.29.1	Navigation	197
4.29.2	SLA	197
4.29.3	Landing Page	197
4.29.4	Add Retired Employee Medical Claim Settlement	198
4.29.5	Review Retired Employee Medical Claim-Landing	200
4.29.6	Review Retired Employee Medical Claim	201
4.29.7	Approve Retired Employee Medical Claim-Landing Page	202
4.29.8	Approve Retired Employee Medical Claim	203
4.29.9	View Action History	204
4.30 Hig	gher Study Incentive Increment Request	205
4.30.1	Navigation	206
4.30.2	SLA	206
4.30.3	Landing Page	206
4.30.4	Add Higher Study Incentive Increment Request	207
4.30.5	Review Higher Study Incentive Increment Request-Landing	208
4.30.6	Review Higher Study Incentive Increment Request	210
4.30.7	Approve Higher Study Incentive Increment Request-Landing Page	211
4.30.8	Approve Higher Study Incentive Increment Request	213
4.30.9	View Action History	215
4.31 Ap	ply OTA Request	216
4.31.1	Navigation	
4.31.2	SLA	
4.31.3	Landing Page	216
4.31.4	Add OTA Request	
4.31.5	Review OTA Request -Landing	

5



4.31.6	Review OTA Request	
4.31.7	Approve OTA Request -Landing Page	
4.31.8	Approve OTA Request	
4.31.9	View Action History	
	mbursement Request	
4.32.1	Navigation	
4.32.2	SLA	
4.32.3	Landing Page	
4.32.4	Reimbursement Dashboard	
4.32.5	Add Travel Allowance Request	
4.32.6	Review Travel Allowance Request -Landing	
4.32.7	Review Travel Allowance Request	
4.32.8	Approve Travel Allowance Request -Landing Page	
4.32.9	Approve Travel Allowance Request	
	View Action History	
4.32.11	Add Newspaper Allowance Request	
4.32.12	Review Newspaper Allowance Request-Landing	
4.32.13	Review Newspaper Allowance Request	
	Approve Newspaper Allowance Request-Landing Page	
	Approve Newspaper Allowance Request	
	View Action History	
4.32.17	Add Medical Allowance Request	248
	Review Medical Allowance Request -Landing	
4.32.19	Review Medical Allowance Request	252
4.32.20	Approve Medical Allowance Request -Landing Page	254
4.32.21	Approve Medical Allowance Request	256
4.32.22	View Action History	259
4.33 My	Compensation	260
4.33.1	Navigation	
4.33.2	SLA	
4.33.3	Landing Page	
4.34 Emլ	ployee Compensation	
4.34.1	Navigation	264
4.34.2	SLA	264
4.34.3	Landing Page	264
4.34.4	Add Employee Compensation	265
4.35 CPF	Zone Surrender	270
4.35.1	Navigation	270
4.35.2	SLA	270
4.35.3	Landing Page	270
4.35.4	CPF Zone Surrender Details	272
Troublesh	ooting and Support	273
5.1.1	Error Messages	273
5.1.2	Frequently Asked Question	
Helndesk		278





### **List of Figures**

Table 3-1 Icons	22
Table 3-2: User Profile and Permissions	22
Table 3-3 User Profile and Roles	22
Figure 3-1 Login Screen	23
Figure 3-2 Home Page	24
Figure 3-3 ESS - Employee Dashboard	25
Figure 3-4 Manager Dashboard	26
Figure 3-5 : Logout	27
Figure 4-1: Travel Allowance-Mode/Class Master	29
Figure 4-2: Add Travel Allowance-Mode/Class	30
Figure 4-3: New Travel Allowance-Mode/Class Added	31
Figure 4-4: Edit Travel Allowance- Mode/Class	32
Figure 4-5: Existing Travel Allowance Detail Updated	32
Figure 4-6: Travel Allowance-Expense Master	34
Figure 4-7: Add Travel Allowance-Expense	35
Figure 4-8: New Travel Allowance-Expense Added	36
Figure 4-9: Edit Travel Allowance- Expense	37
Figure 4-10: Existing Travel Allowance-Expense Detail Updated	38
Figure 4-11: Annual Increment Master	39
Figure 4-12: Add Annual Increment	40
Figure 4-13: New Annual Increment Added	41
Figure 4-14: Edit Annual Increment	41
Figure 4-15: Existing Annual Increment Detail Updated	42
Figure 4-16: Stagnation Increment Master	43
Figure 4-17: Add Stagnation Increment	44
Figure 4-18: New Stagnation Increment Added	45



Figure 4-19: Edit Stagnation Increment	46
Figure 4-20: Existing Stagnation Increment Detail Updated	46
Figure 4-21: Stagnation (SIAS) Increment Master	47
Figure 4-22: Add Stagnation (SIAS) Increment	48
Figure 4-23: New Stagnation (SIAS) Increment Added	49
Figure 4-24: Edit Stagnation (SIAS) Increment	50
Figure 4-25: Existing Stagnation (SIAS) Increment Detail Updated	50
Figure 4-26: Higher Study Incentive Increment Master	52
Figure 4-27: Add Higher Study Incentive Increment	53
Figure 4-28: New Higher Study Incentive Increment Added	54
Figure 4-29: Edit Higher Study Incentive Increment	55
Figure 4-30: Existing Higher Study Incentive Increment Detail Updated	55
Figure 4-31: DCPS Rate Master	56
Figure 4-32: Add DCPS Rate	57
Figure 4-33: New DCPS Rate Added	58
Figure 4-34: Ceiling Maintenance Master	59
Figure 4-35: Add Ceiling Maintenance	60
Figure 4-36: New Ceiling Maintenance Added	61
Figure 4-37: Edit Ceiling Maintenance	62
Figure 4-38: Existing Ceiling Maintenance Detail Updated	62
Figure 4-39: Lease Accommodation Master	63
Figure 4-40: Add Lease Accommodation	64
Figure 4-41: New Lease Accommodation Added	65
Figure 4-42: Edit Lease Accommodation	66
Figure 4-43: Existing Lease Accommodation Detail Updated	66
Figure 4-44: Local Travel Allowance Master	67
Figure 4-45: Add Local Travel Allowance	68
Figure 4-46: New Local Travel Allowance Added	69



Figure 4-47: Edit Local Travel Allowance	70
Figure 4-48: Existing Local Travel Allowance Detail Updated	70
Figure 4-49: HRA Maintenance Master	71
Figure 4-50: Add HRA Maintenance	72
Figure 4-51: New HRA Maintenance Added	73
Figure 4-52: DA Rate Master	74
Figure 4-53: Add New DA Rate	75
Figure 4-54: New DA Rate Added	76
Figure 4-55: Pay Scale Master	77
Figure 4-56: Add Pay Scale	78
Figure 4-57: New Pay Scale Added	79
Figure 4-58: Cafeteria Allowance Master	80
Figure 4-59: Add Cafeteria Allowance	81
Figure 4-60: New Cafeteria Allowance Added	82
Figure 4-61: Edit Cafeteria Allowance	83
Figure 4-62: Existing Cafeteria Allowance Detail Updated	84
Figure 4-63: CPF Interest Rate Master	85
Figure 4-64: Add CPF Interest Rate	86
Figure 4-65: New CPF Interest Rate Added	87
Figure 4-66: Reimbursement Master	88
Figure 4-67: Add Reimbursement	89
Figure 4-68: New Reimbursement Master Added	90
Figure 4-69: Edit Reimbursement	91
Figure 4-70: Existing Reimbursement Master Updated	91
Figure 4-71: PF Parameter Master	92
Figure 4-72: Add PF Parameter	93
Figure 4-73: New PF Parameter Added	94
Figure 4-74: Salary Revision	95



Figure 4-75: Add Salary Revision Request	96
Figure 4-76: Add Salary Revision	97
Figure 4-77: Salary Revision Added	98
Figure 4-78: Salary Revision Process Landing	99
Figure 4-79: Salary Revision Process	100
Figure 4-80: New Salary Revision Process	100
Figure 4-81: Cafeteria Allowance Request	101
Figure 4-82: Add Cafeteria Allowance Request	103
Figure 4-83: Cafeteria Allowance Request Added	104
Figure 4-84 Annual Increment	106
Figure 4-85 Add Annual Increment Request	108
Figure 4-86 Annual Increment Added	109
Figure 4-87: Annual Increment Process Landing	110
Figure 4-88: Annual Increment Process	111
Figure 4-89: New Annual Increment Process	112
Figure 4-90: Double Establishment Request	113
Figure 4-91: Add Double Establishment Request	114
Figure 4-92: Double Establishment Request Added	115
Figure 4-93 Double Establishment Request Reviewer Landing	116
Figure 4-94: Double Establishment Request Dispatch	117
Figure 4-95: Double Establishment Request Review-Landing	118
Figure 4-96: Double Establishment Request Review	119
Figure 4-97: Double Establishment Request Reviewed	120
Figure 4-98: Double Establishment Request Approver's landing	121
Figure 4-99: Double Establishment Request Approve	122
Figure 4-100: Double Establishment Request Approved	123
Figure 4-101: Action History	124
Figure 4-102: Action History View	125



Figure 4-101: LTC Bharat Darshan/Hometown/Encashment Requ	uest 127
Figure 4-102: Add LTC Bharat Darshan/Hometown Request	129
Figure 4-103: LTC Bharat Darshan/Hometown Request Added	130
Figure 4-104 LTC Bharat Darshan/Hometown Request Reviewer	Landing 131
Figure 4-105: LTC Bharat Darshan/Hometown Request Review	
Figure 4-106: LTC Bharat Darshan/Hometown Request Reviewed	d 133
Figure 4-107: LTC Bharat Darshan/Hometown Request Approve	's Landing 134
Figure 4-108: LTC Bharat Darshan/Hometown Request Approve	135
Figure 4-109: LTC Bharat Darshan/Hometown Request Approved	d 136
Figure 4-110: LTC Bharat Darshan/Hometown Process Landing	Error! Bookmark not defined
Figure 4-111: LTC Bharat Darshan/Hometown Process	Error! Bookmark not defined
Figure 4-112: New LTC Bharat Darshan/Hometown Processed	Error! Bookmark not defined
Figure 4-113: Action History	137
Figure 4-114: Action History View	Error! Bookmark not defined
Figure 4-115: LTC Hometown Change Request	Error! Bookmark not defined
Figure 4-116: Add LTC Hometown Change Request	Error! Bookmark not defined
Figure 4-117: LTC Hometown Change Request Added	Error! Bookmark not defined
Figure 4-118 LTC Hometown Change Request Reviewer Landing.	Error! Bookmark not defined
Figure 4-119 LTC Hometown Change Request Review	Error! Bookmark not defined
Figure 4-120: LTC Hometown Change Request Reviewed	Error! Bookmark not defined
Figure 4-121: LTC Hometown Change Request Approver's Landin	ng Error! Bookmark not defined
Figure 4-122: LTC Hometown Change Request Approve	Error! Bookmark not defined
Figure 4-123: LTC Hometown Change Request Approved	Error! Bookmark not defined
Figure 4-124: Action History	Error! Bookmark not defined
Figure 4-125: Action History View	Error! Bookmark not defined
Figure 4-126: LTC Bharat Darshan (Destination Change) Request	139
Figure 4-127: Add LTC Bharat Darshan (Destination Change) Req	uest 140
Figure 4-128: LTC Bharat Darshan (Destination Change) Request	Added 141



Figure 4-129 LTC Bharat Darshan (Destination Change) Request Reviewer Landing	142
Figure 4-130: LTC Bharat Darshan (Destination Change) Request Review	143
Figure 4-131: LTC Bharat Darshan (Destination Change) Request Reviewed	144
Figure 4-132: LTC Bharat Darshan (Destination Change) Request Approver's Landing	145
Figure 4-133: LTC Bharat Darshan (Destination Change) Request Approve	146
Figure 4-134 LTC Bharat Darshan (Destination Change) Request Approved	147
Figure 4-135: Action History	148
Figure 4-136: Action History View Error! Bookmark not	defined.
Figure 4-137: House on Lease Request	150
Figure 4-138: Add House on Lease Request	153
Figure 4-139: House on Lease Request Added	153
Figure 4-140 House on Lease Request Reviewer Landing	154
Figure 4-141: House on Lease Request Review	155
Figure 4-142: House on Lease Request Reviewed	156
Figure 4-143: House on Lease Approver's Landing	157
Figure 4-144: House on Lease Request Approve	158
Figure 4-145: House on Lease Request Approved	159
Figure 4-146: Action History	160
Figure 4-147: Action History View	161
Figure 4-148: Local Travel Allowance Request	163
Figure 4-149: Add Local Travel Allowance Request	164
Figure 4-150: Local Travel Allowance Request Added	165
Figure 4-151 Local Travel Allowance Request Reviewer Landing	166
Figure 4-152: Local Travel Allowance Request Review	167
Figure 4-153: Local Travel Allowance Request Reviewed	168
Figure 4-154: Local Travel Allowance Request Approver's Landing	169
Figure 4-155: Local Travel Allowance Request Approve	170
Figure 4-156: Local Travel Allowance Request Approved	171



Figure 4-157: Local Travel Allowance Payment Landing	Error! Bookmark not defined.
Figure 4-158: Local Travel Allowance Payment	Error! Bookmark not defined.
Figure 4-159: New Local Travel Allowance Payment Processed	Error! Bookmark not defined.
Figure 4-160: Action History	Error! Bookmark not defined.
Figure 4-161: Action History View	Error! Bookmark not defined.
Figure 4-162: DCPS Interest Upload Request	173
Figure 4-163: Add DCPS Interest Upload Request	174
Figure 4-164: DCPS Interest Upload Added	175
Figure 4-165: Benevolent Fund Request	176
Figure 4-166: Add Benevolent Fund Request	177
Figure 4-167: Benevolent Fund Added	178
Figure 4-168 Benevolent Fund Request Reviewer Landing	179
Figure 4-169: Benevolent Fund Request Review	180
Figure 4-170: Benevolent Fund Request Reviewed	181
Figure 4-171: Benevolent Fund Approver's Landing	182
Figure 4-172: Benevolent Fund Request Approve	183
Figure 4-173: Benevolent Fund Request Approved	
Figure 4-174: Action History	185
Figure 4-175: Action History View	Error! Bookmark not defined.
Figure 4-176: CPF Composite ClaimRequest	187
Figure 4-177: Add CPF Composite ClaimRequest	188
Figure 4-178: CPF Composite ClaimAdded	
Figure 4-179 CPF Composite ClaimRequest Reviewer Landing	190
Figure 4-180: CPF Composite ClaimRequest Review	191
Figure 4-181: CPF Composite ClaimRequest Reviewed	192
Figure 4-182: CPF Composite ClaimApprover's Landing	193
Figure 4-183: CPF Composite ClaimRequest Approve	194
Figure 4-184: CPF Composite ClaimRequest Approved	195



Figure 4-185: Action History	196
Figure 4-186: Action History ViewErro	r! Bookmark not defined
Figure 4-187: Retired Employee Medical Claim Request	197
Figure 4-188: Add Retired Employee Medical Claim Request	199
Figure 4-189: Add Retired Employee Medical Claim Bill Request Erro	r! Bookmark not defined
Figure 4-190: Retired Employee Medical Claim Added	200
Figure 4-191 Retired Employee Medical Claim Request Reviewer Landi	ng 200
Figure 4-192: Retired Employee Medical Claim Request Review	201
Figure 4-193: Retired Employee Medical Claim Request Reviewed	202
Figure 4-194: Retired Employee Medical Claim Approver's Landing	202
Figure 4-195: Retired Employee Medical Claim Request Approve	203
Figure 4-196: Retired Employee Medical Claim Request Approved	204
Figure 4-197: Action History	205
Figure 4-198: Action History ViewErro	r! Bookmark not defined
Figure 4-199: Higher Study Incentive Increment Request	206
Figure 4-200: Add Higher Study Incentive Increment Request	207
Figure 4-201: Higher Study Incentive Increment Request Added	208
Figure 4-202 Higher Study Incentive Increment Request Reviewer Lanc	ling 209
Figure 4-203: Higher Study Incentive Increment Request Review	210
Figure 4-204: Higher Study Incentive Increment Request Reviewed	211
Figure 4-205: Higher Study Incentive Increment Request Approver's La	nding 212
Figure 4-206: Higher Study Incentive Increment Request Approve	213
Figure 4-207: Higher Study Incentive Increment Request Approved	214
Figure 4-208: Action History	215
Figure 4-209: Action History ViewErro	r! Bookmark not defined
Figure 4-210: Claim Settlement Request	217
Figure 4-211: Claim Settlement DashboardErro	r! Bookmark not defined
Figure 4-212: Add OTA Request	218



Figure 4-213: OTA Request Added	219
Figure 4-214 OTA Request Reviewer Landing	220
Figure 4-215: OTA Request Review	221
Figure 4-216: OTA Request Reviewed	222
Figure 4-217: OTA Request Approver's Landing	223
Figure 4-218: OTA Request Approve	224
Figure 4-219: OTA Request Approved	225
Figure 4-220: Action History	226
Figure 4-221: Action History View	Error! Bookmark not defined
Figure 4-232: Reimbursement Request	228
Figure 4-233: Reimbursement Request Dashboard	229
Figure 4-234: Add Travel Allowance Request	230
Figure 4-235: Add Particulars of Journey	Error! Bookmark not defined
Figure 4-236: Add Kind of Journey	Error! Bookmark not defined
Figure 4-237: Add Distance travelled by Road/Rails	Error! Bookmark not defined
Figure 4-238: Add Expense towards the hotel	Error! Bookmark not defined
Figure 4-239: Travel Allowance Request Added	231
Figure 4-240 Travel Allowance Request Reviewer Landing	232
Figure 4-241: Travel Allowance Request Review	233
Figure 4-242: Travel Allowance Request Reviewed	
Figure 4-242: Travel Allowance Request Reviewed  Figure 4-244: Travel Allowance Request Approve	234
	234
Figure 4-244: Travel Allowance Request Approve	
Figure 4-244: Travel Allowance Request Approve	
Figure 4-244: Travel Allowance Request Approve  Figure 4-245: Travel Allowance Request Approved  Figure 4-246: Action History	234
Figure 4-244: Travel Allowance Request Approve  Figure 4-245: Travel Allowance Request Approved  Figure 4-246: Action History  Figure 4-247: Action History View	
Figure 4-244: Travel Allowance Request Approve  Figure 4-245: Travel Allowance Request Approved  Figure 4-246: Action History  Figure 4-247: Action History View  Figure 4-248: Add Newspaper Allowance Request	234 236 237 238 Error! Bookmark not defined 239 Error! Bookmark not defined



Figure 4-253: Newspaper Allowance Request Reviewed	
Figure 4-254: Newspaper Allowance Request Approver's Land	ding 244
Figure 4-255: Newspaper Allowance Request Approve	245
Figure 4-256: Newspaper Allowance Request Approved	247
Figure 4-257: Action History	248
Figure 4-258: Action History View	Error! Bookmark not defined
Figure 4-260: Add Tests Undertaken	Error! Bookmark not defined
Figure 4-261: Add cost of medicines	Error! Bookmark not defined
Figure 4-262: Medical Allowance Request Added	250
Figure 4-263 Medical Allowance Request Reviewer Landing	251
Figure 4-264: Medical Allowance Request Review	253
Figure 4-265: Medical Allowance Request Reviewed	254
Figure 4-266: Medical Allowance Request Approver's Landing	g 255
Figure 4-267: Medical Allowance Request Approve	258
Figure 4-268: Medical Allowance Request Approved	259
Figure 4-269: Action History	260
Figure 4-270: Action History View	Error! Bookmark not defined
Figure 4-271: My Compensation-Current Compensation	262
Figure 4-272: A My Compensation- Compensation History	263
Figure 4-273: Employee Compensation	264
Figure 4-274: Add Employee Compensation	266
Figure 4-275: Add Deductions	267
Figure 4-276: Add Earnings	268
Figure 4-277: Employee Compensation added	269
Figure 4-278: CPF Zone Surrender	271
Figure 4-279: CPF Zone Surrender Details	272
Figure 4-280: CPF Zone Surrendered	273
Figure 5-1: Validation Error: Duplicate Record	273



Figure 5-2: Validation Error: Mandatory Field Empty	. 274
Table 5-1: HTTP Status Error Codes	. 275
Table 5-2: Troubleshooting and Next Steps	. 278



#### 1 Introduction

An HRMS (Human Resource Management System) is a type of HR software that enables the management of several HR functions through the use of information technology. An HRMS aims to improve the productivity and efficiency of the business through the automation of manual and repetitive tasks. This, in turn, also frees up the time which can then be used to address more strategic, business-critical tasks. This document is intent to contain the working and usability descriptions related to the Compensation and Benefit processes identified and documented in System Requirement Specification document in the form of a user manual.

### 1.1 Objective

The following objectives shall be fulfilled with the user manual

- Serve as a standard document for FCI employees to gain experience in adopting the HRMS
- Provide comprehensive details about working on different Compensation and Benefit processes and managing exceptions and alerts as per different processes.
  - Reveal the user experience for working with the HRMS and act as a reference for users to reinforce working tactics with the HRMS as per requirement.

#### 1.2 Target Audience

FCI Officers and FCI Employees

### 2 Overview

The process area of Compensation and Benefits houses the employee benefits functions which set the tone for HRMS application in terms of configuration (Masters) and executable processes (Transaction) and summary of activities for the purpose reporting and decision making (Reports). The HRMS experience has been bifurcated both in the context of an employee who raises a request and in the context of a manager who either reviews the request or initiates himself on grounds of different reasons as per business process on behalf of the employee.

### 3 Getting Started

#### 3.1 Set Up Consideration

OS Compatibility: Microsoft Windows 7 and above

**Browsers Supported:** IE 9, 10+, Firefox 3.6+, Chrome 12+ on Windows, Firefox 3.6+, and Safari 4+ on Mac 10.5.7+

**Minimum Hardware Requirements:** CPUs Intel i3, RAM 8GB, Disk Storage 164GB (64GB for File Storage, 100GB for database storage)

Minimum Software Requirements: IE 9, 10+ Firefox 3.6+, Chrome 12+ on Windows,

Firefox 3.6+, Safari 4+ on Mac 10.5.7+

#### 3.2 Know Your Icons

Table 1 reflects the set of icons that have been used in HRMS application

Icons	Descriptions
<b>A</b>	It will allow editing a record.



17	It will allow reviewing the submitted record/request.
~	It will allow approving the submitted record/request.
<b>(</b>	It will allow viewing the details of the record/request in readable form.
<b>O</b>	It will allow processing a request like Annual Increment of the
	employee.
+	It will allow defining the employee compensation i.e. salary break-up of
	new joined employee's.
0	It will allow viewing the uploaded document.
(A)	It will allow editing a Master (Configuration)/Transactions (Activities)
	records.

Table 3-1 Icons

#### 3.3 User Access and Permissions

HRMS user access and permissions is managed by a specialized workflow management system that is further supplemented with roles and permissions. The User Management Process (SRS\_HRMS\_CH\_02) has been coined as the centralized access manager where employees are provided various roles and permissions to access different set of features. Table 2 showcases the permission and user access provisions in general to HRMS Processes

User Profile	Employee S	elf Service	Manager Self Service			
Permissions	View	Add*	View	Add/Edit	Approval	
HRMS Admin	Yes	Yes	Yes	Yes	No	
Employee (ESS)	Yes	Yes	No	No	No	
Manager (MSS)	No	No	Yes	Yes	Yes**	
Competent Authority	No	No	Yes	No	Yes	

Table 3-2: User Profile and Permissions

Table 3 defines the provision of different roles assigned as per the permissible architecture of HRMS application. A user role basically describes the user access of what the user can navigate around in the HRMS application. The user permissions as described in Table 2 combines with user roles to allow the user to "navigate" and "perform" the nature of processes as per the delegated power.

User Profile	Employee Self Service			Manager Self Service			
Roles	Initiator	Reviewer	Approver	Initiator	Reviewer	Approver	
HRMS Admin	Yes	NA	NA	Yes	No	No	
Employee (ESS)	Yes	NA	NA	No	No	No	
Manager (MSS)	No	NA	NA	Yes	Yes	No	
Competent Authority	No	NA	NA	No	Yes	Yes	

**Table 3-3 User Profile and Roles** 

<sup>\*(</sup>Add permission also provides an additional permission of Edit to update records by resubmission)

<sup>\*\* (</sup>A manager who is a part of the reviewing or approving authority shall be able to perform approvals)

<sup>\*(</sup>For some process, the manager can initiate a transaction from the MSS on behalf of the employee but not based on grounds of request)



### 3.4 Accessing the system / System Organization and Navigation (Login, ESS and MSS)

 User shall access the HRMS application as per the shared website address (URL) and provide the credentials in the form Login ID (Employee Number) and Password as shared by FCI Computer/IT section as shown in Figure 3-1

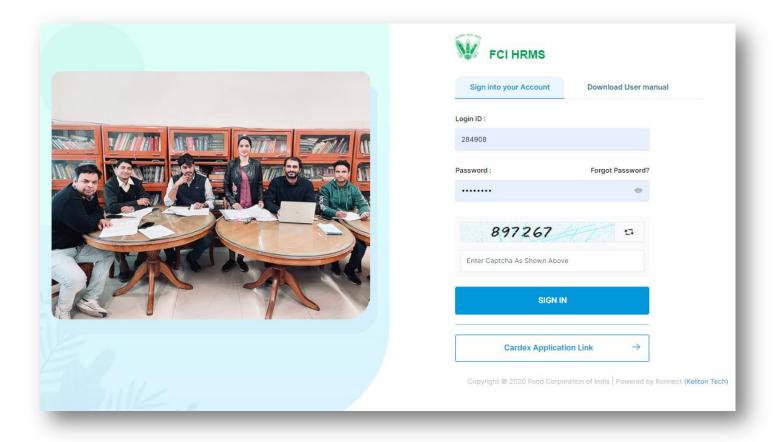


Figure 3-1 Login Screen

- Enter Login credentials, Captcha (Enter number here as shown in Figure 3-1) and Click on Log in to the system.
- Post Login, employee will land on the Home Page as shown in Figure 3-2



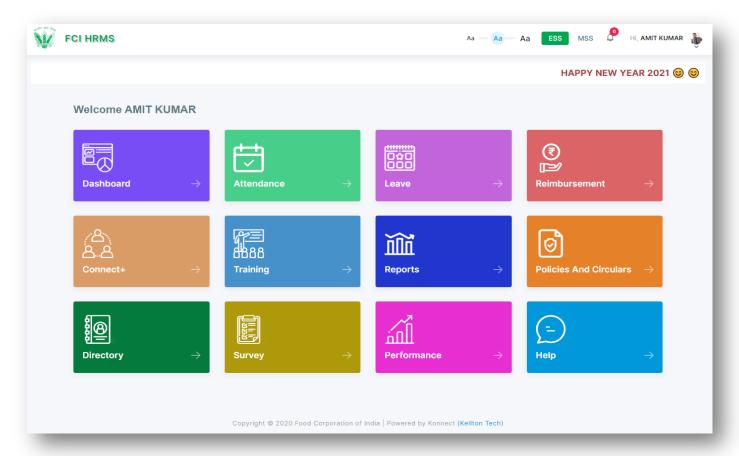


Figure 3-2 Home Page

 Based on the user credentials and permissions assigned to the employee, an employee shall be able to access the Employee Self Service by clicking the **Dashboard** link as shown in Figure 3-2 to land on the ESS – Employee Dashboard as shown in Figure 3-3



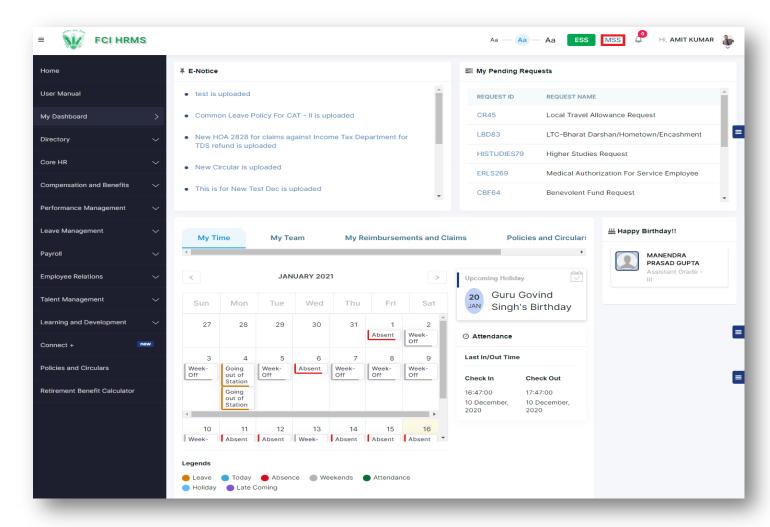


Figure 3-3 ESS - Employee Dashboard

• If an employee has been assigned the roles and responsibilities of a manager or competent authority, then by clicking the **MSS** link on the top right corner of the HRMS application as shown in Figure 3-2, the employee with the permissions of a manager shall navigate to the MSS – Manager Dashboard as shown in Figure 3-4.



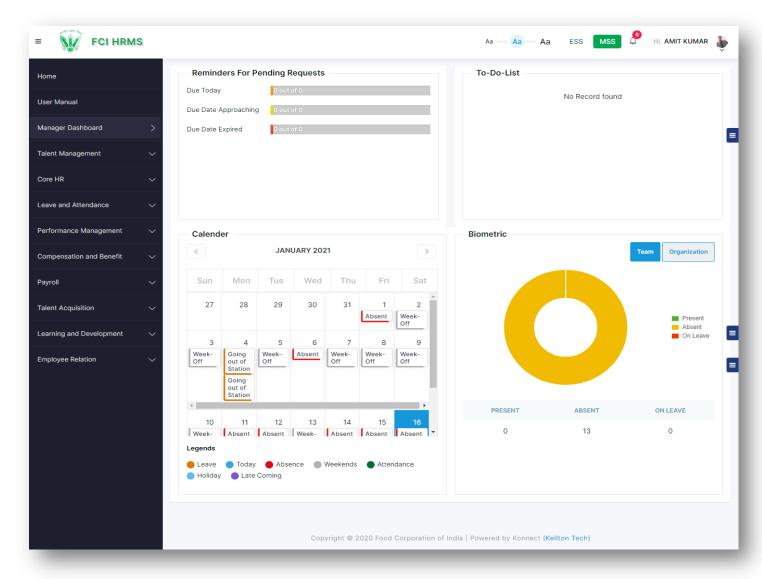


Figure 3-4 Manager Dashboard

### 3.5 Exiting the System

When the employee would like to exit from the HRMS application, then employee shall click on  $^{Sign\ Out}$  to log out of the system as shown in Figure 3-5



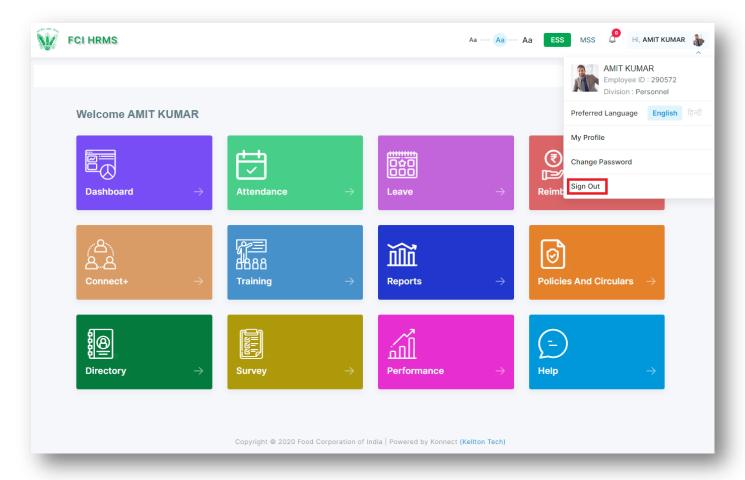


Figure 3-5: Logout

- The user shall navigate to Login Page as shown in Figure 3-1 on successful log out.
- An employee shall automatically logout from the application if it remains idle due to inactivity for a longer period of time (approx. 20 minutes)

#### 3.6 HRMS Login Configuration

HRMS Login are handled using OAuth 2.0 protocol. The user credentials entered by user is passed on internet to HRMS System for validation and after successful validation a token is generated and shared to the application to use it at the time of every new server interaction to validate the user credentials. The login activity has few timeout settings as illustrated below.

- Access token Lifespan These is the setting for capturing the lifespan of Access
  token before it gets expired. Before access token gets expired a refresh process is
  triggered to get the new access token to keep the session alive until user logout of
  the session. Default is set to 1 hour.
- **SSO Session Idle** These is the setting for time a user session can be idle before it gets expired. Default is set to 1 hour.

These are timeout settings implemented at Key cloak IAM interface.



### 4 Using the System

Compensation and benefits are the results or rewards that the employees receive in return for their work. Compensation and benefits in FCI include payments like PLI, overtime allowance, wage revision policy inclusions, retirement grants, leave encashment and various types of reimbursements and claims. The compensation part will deal with updating the pay components of the employees that is used to process their salaries via payroll management.

#### 4.1 Travel Allowance-Mode/Class

Travel Allowance-Mode/Class Master is a list of configured rules for applicable mode of travel based on the Office/Grade/Designation. The user can also configure the new rules based on Office/Grade/Designation

#### 4.1.1 Navigation

**Left Navigation:** Compensation and Benefits >> Masters >> Travel Allowance-Mode/Class

#### 4.1.2 SLA

NA

#### 4.1.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.1.1 to reach the Travel Allowance-Mode/Class Master Landing Page as shown in Figure 4.1



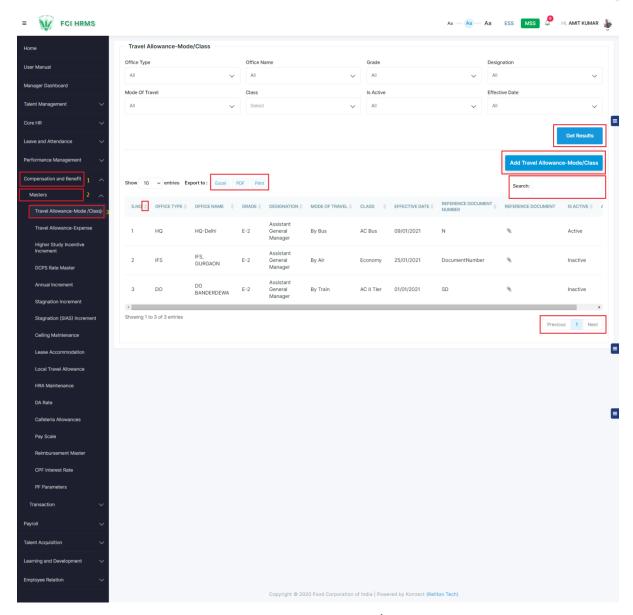


Figure 4-1: Travel Allowance-Mode/Class Master

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on Get Results to apply the available filters.
- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.
- Click on to enter a search query that shall search the table records.
- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records



- Click on

  Add Travel Allowance-Mode/Class to add a new record in the table as mentioned in Section 4.1.4 Add travel Allowance- Mode/Class.
- Click on to edit an existing record in the table as mentioned in Section 4.1.5 –
   Edit Travel Allowance-Mode/Class.

#### 4.1.4 Add Travel Allowance-Mode/Class

Click on Shown in Figure 4-2

Add Travel Allowance-Mode/Class to open the Add Travel Allowance- Mode/Class as shown in Figure 4-2

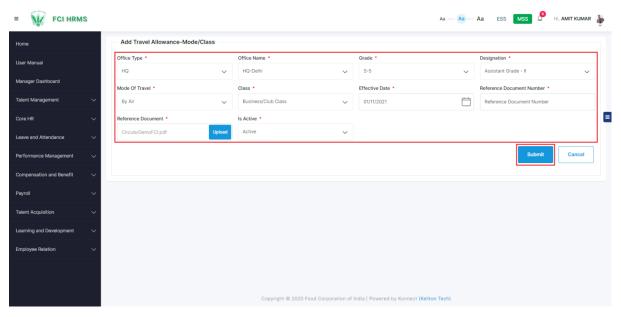


Figure 4-2: Add Travel Allowance-Mode/Class

Enter the details and click on such that a success message will be shown in the Travel Allowance-Mode/Class Master Landing Page for addition of a new record in the table as shown in Figure 4-3



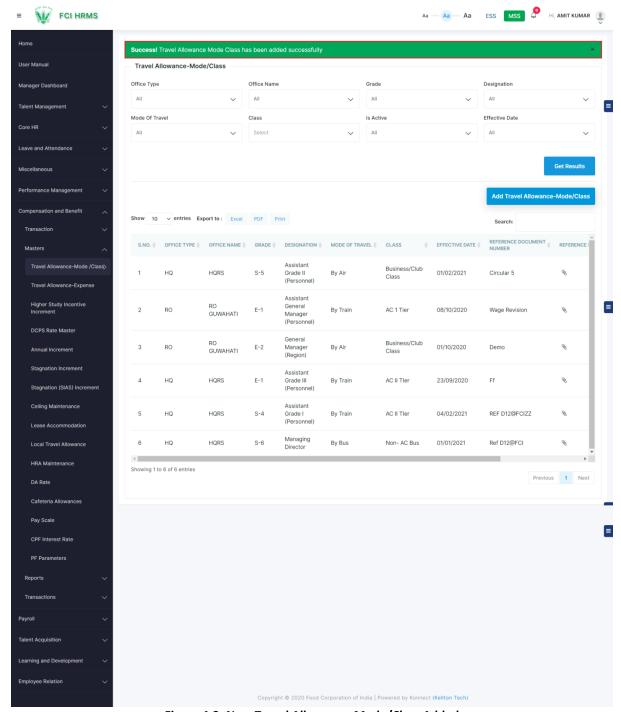


Figure 4-3: New Travel Allowance-Mode/Class Added

### 4.1.5 Edit Travel Allowance- Mode/Class

Click on to open Edit Travel Allowance- Mode/Class as shown in Figure 4-4



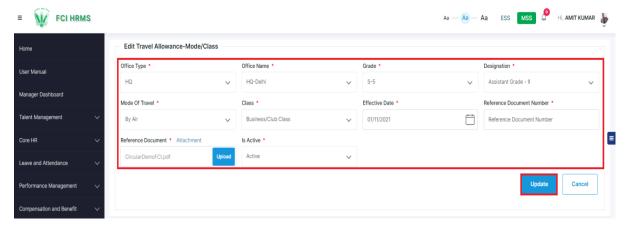


Figure 4-4: Edit Travel Allowance- Mode/Class

Enter the details and click on such that a success message will be shown in the Travel Allowance- Mode/Class Master Landing Page for updating the existing record in the table as shown in Figure 4-5

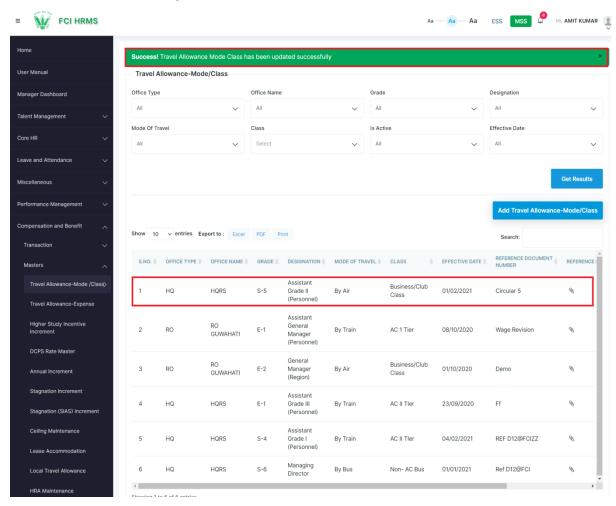


Figure 4-5: Existing Travel Allowance Detail Updated



### 4.2 Travel Allowance-Expense

Travel Allowance Expense Master is a list of configured rules for travel allowance expense limit grade-wise and designation-wise. The user can also configure the new rules for travel expense limit based on grade-wise and designation-wise.

### 4.2.1 Navigation

Left Navigation: Compensation and Benefits >> Masters >> Travel Allowance-Expense

#### 4.2.2 SLA

NA

### 4.2.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.2.1 to reach the Travel Allowance-Expense Master Landing Page as shown in Figure 4-6



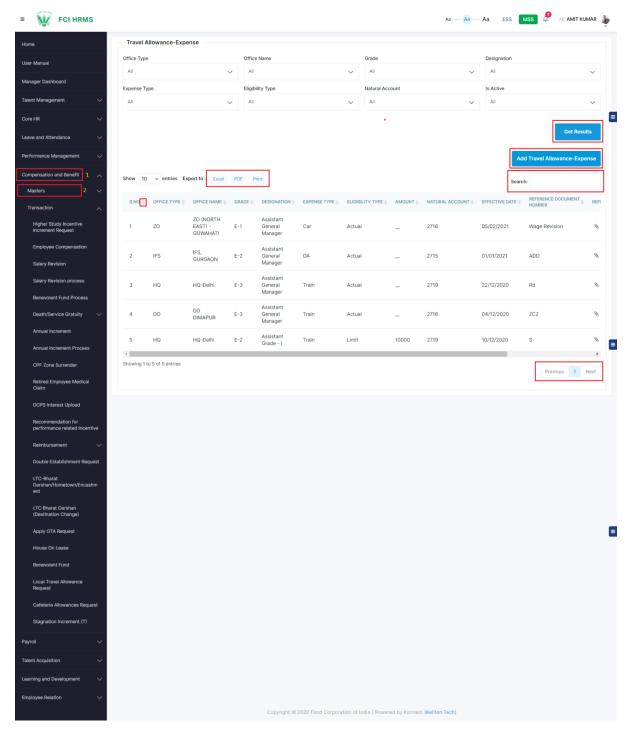


Figure 4-6: Travel Allowance-Expense Master

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on Get Results to apply the available filters.
- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.
- Click on to enter a search query that shall search the table records.



- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records
- Click on mentioned in Section 4.2.4 Add travel Allowance-Expense to add a new record in the table as
- Click on to edit an existing record in the table as mentioned in Section 4.2.5 Edit Travel Allowance-Expense.

#### 4.2.4 Add Travel Allowance-Expense

Click on Shown in Figure 4-7

Add Travel Allowance-Expense to open the Add Travel Allowance-Expense as shown in Figure 4-7

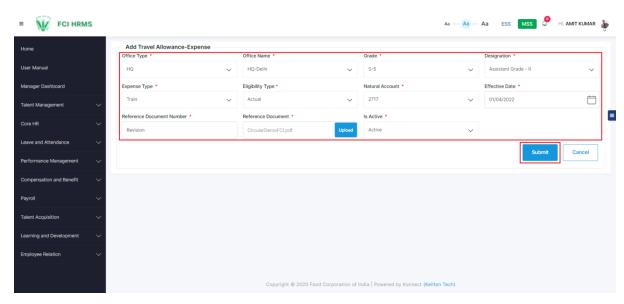


Figure 4-7: Add Travel Allowance-Expense

Enter the details and click on such that a success message will be shown in the Travel Allowance-Expense Master Landing Page for addition of a new record in the table as shown in Figure 4-8



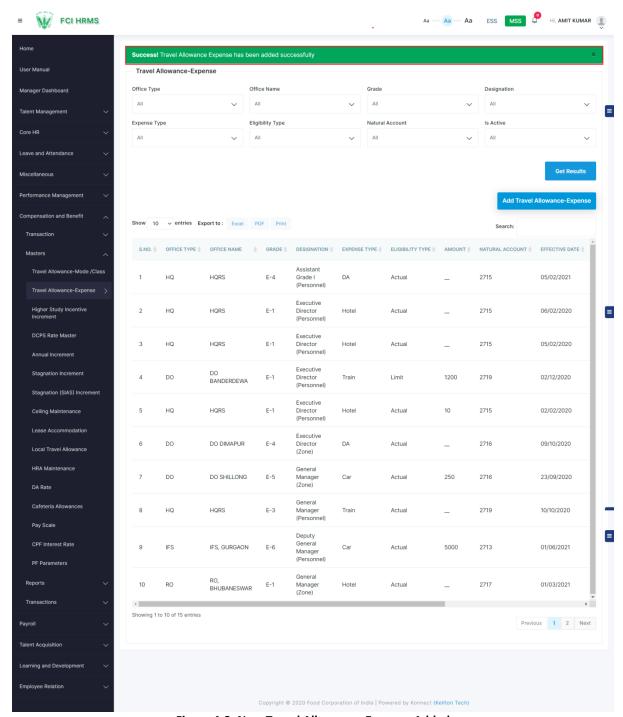


Figure 4-8: New Travel Allowance-Expense Added

### 4.2.5 Edit Travel Allowance- Expense

Click on to open Edit Travel Allowance- Expense as shown in Figure 4-9



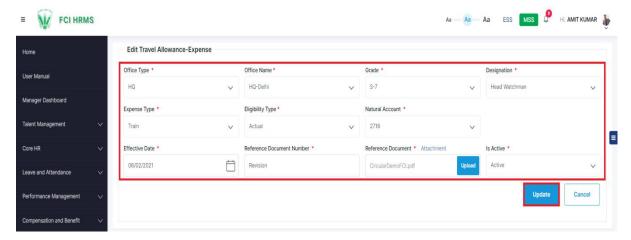


Figure 4-9: Edit Travel Allowance- Expense

Enter the details and click on such that a success message will be shown in the Travel Allowance- Expense Master Landing Page for updating the existing record in the table as shown in Figure 4-10



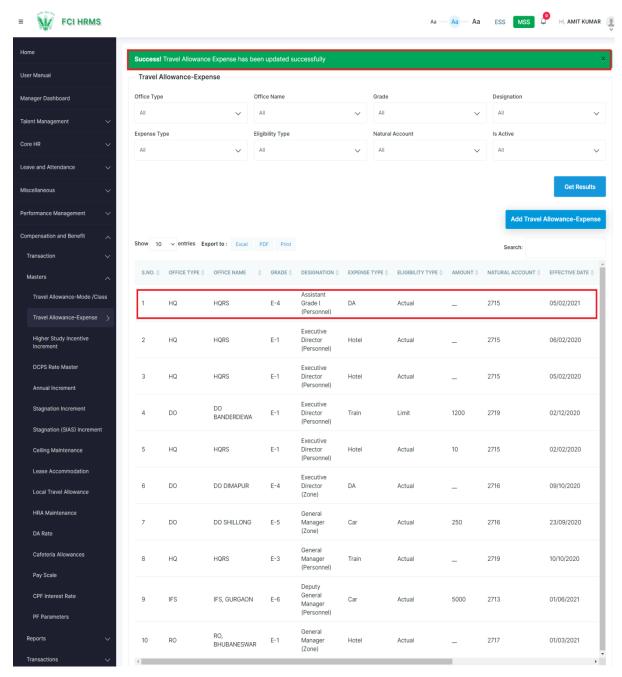


Figure 4-10: Existing Travel Allowance-Expense Detail Updated

#### 4.3 Annual Increment

In the Annual Increment Master the user can configure the centralized percentage Annual Increment based on which employees salary break-up shall get affected at the time of Annual Increment.

### 4.3.1 Navigation

Left Navigation: Compensation and Benefits >> Masters >> Annual Increment

#### 4.3.2 SLA

NA



### 4.3.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.3.1 to reach the Annual Increment Master Landing Page as shown in Figure 4.11

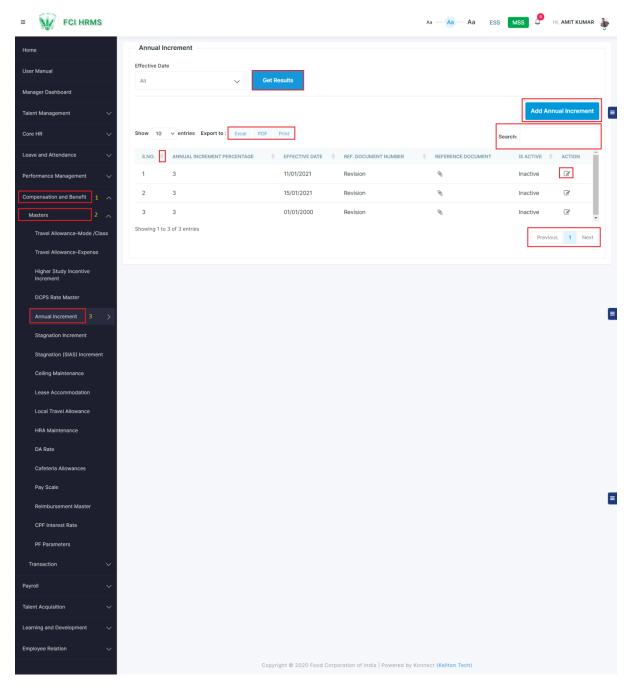


Figure 4-11: Annual Increment Master

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on Get Results to apply the available filters.
- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.



- Click on to enter a search query that shall search the table records.
- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records
- Click on in Section 4.3.4 Add Annual Increment.
- Click on to edit an existing record in the table as mentioned in Section 4.3.5 –
   Edit Annual Increment.

#### 4.3.4 Add Annual Increment

Click on 12

Add Annual Increment to open the Add Annual Increment as shown in Figure 4-

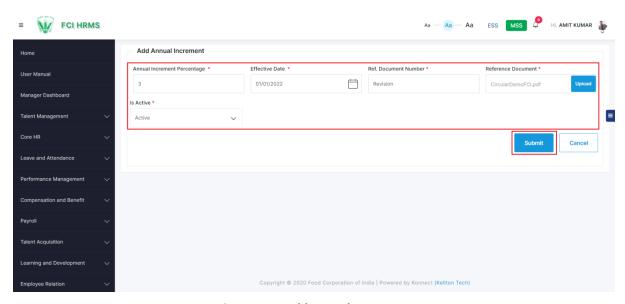


Figure 4-12: Add Annual Increment

Enter the details and click on such that a success message will be shown in the Annual Increment Master Landing Page for addition of a new record in the table as shown in Figure 4-13.



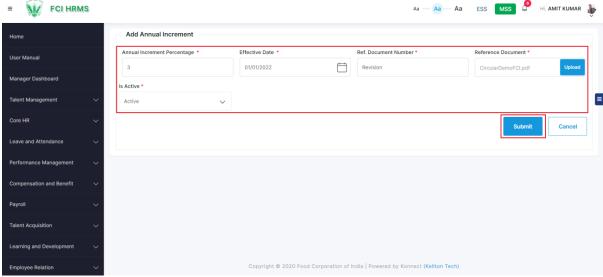


Figure 4-13: New Annual Increment Added

### 4.3.5 Edit Annual Increment

Click on open Edit Annual Increment as shown in Figure 4-14

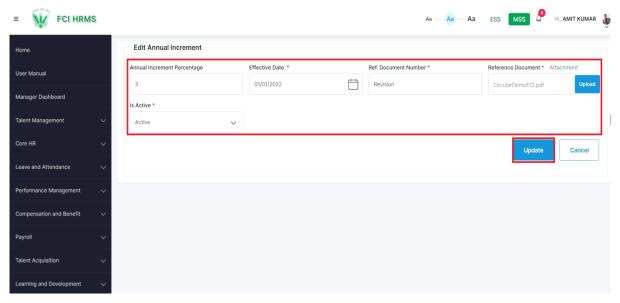


Figure 4-14: Edit Annual Increment

Enter the details and click on such that a success message will be shown in the Annual Increment Master Landing Page for updating the existing record in the table as shown in Figure 4-15



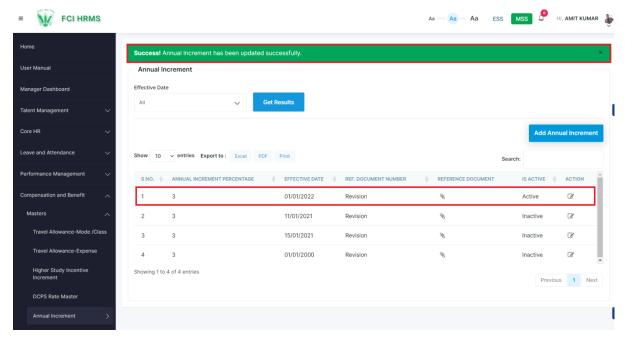


Figure 4-15: Existing Annual Increment Detail Updated

### 4.4 Stagnation Increment

In the Stagnation Increment Master the user can configure the policy for Stagnation Increment based on the FCI policy.

## 4.4.1 Navigation

**Left Navigation:** Compensation and Benefits >> Masters >> Stagnation Increment

#### 4.4.2 SLA

NA

### 4.4.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.4.1 to reach the Stagnation Increment Master Landing Page as shown in Figure 4.16



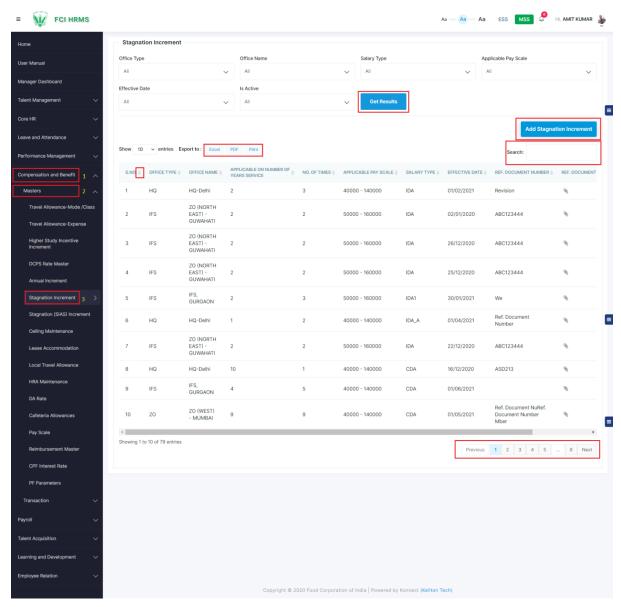


Figure 4-16: Stagnation Increment Master

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on to apply the available filters.
- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.
- Click on to enter a search query that shall search the table records.
- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records



- Click on Click on to add a new record in the table as mentioned in Section 4.4.4 Add Stagnation Increment.
- Click on to edit an existing record in the table as mentioned in Section 4.4.5 Edit Stagnation Increment.

## 4.4.4 Add Stagnation Increment

Click on Click on to open the Add Stagnation Increment as shown in Figure 4-17

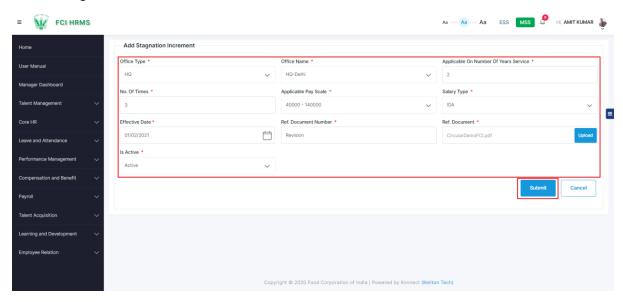


Figure 4-17: Add Stagnation Increment

Enter the details and click on such that a success message will be shown in the Stagnation Increment Master Landing Page for addition of a new record in the table as shown in Figure 4-18.



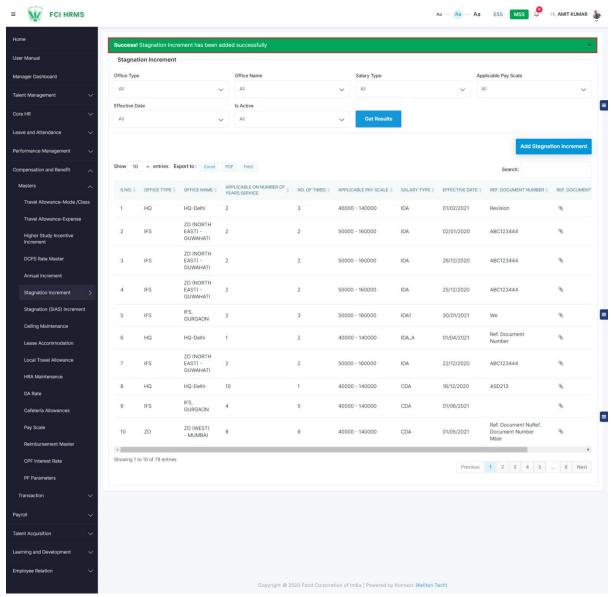


Figure 4-18: New Stagnation Increment Added

### 4.4.5 Edit Stagnation Increment

Click on to open Edit Stagnation Increment as shown in Figure 4-19

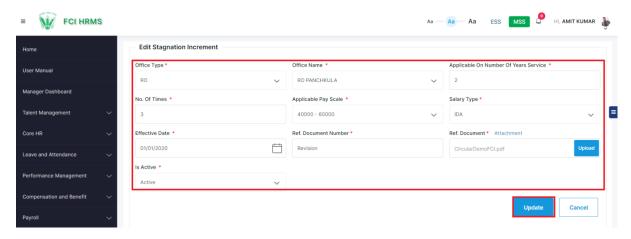




Figure 4-19: Edit Stagnation Increment

Enter the details and click on such that a success message will be shown in the Stagnation Increment Master Landing Page for updating the existing record in the table as shown in Figure 4-20.

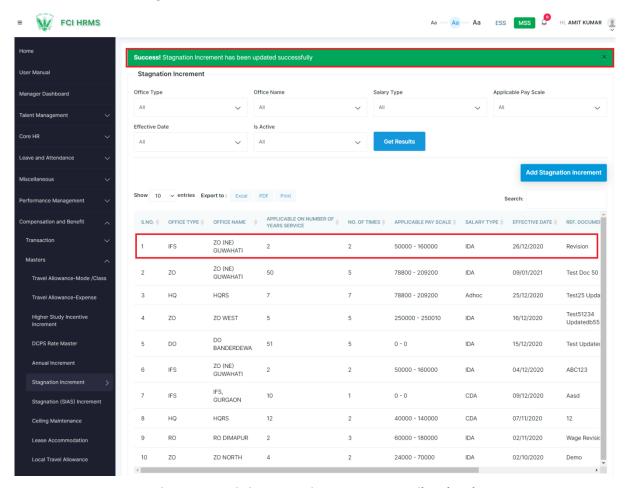


Figure 4-20: Existing Stagnation Increment Detail Updated

## 4.5 Stagnation (SIAS) Increment

In the Stagnation (SIAS) Increment Master the user can configure the policy for Stagnation (SIAS) Increment based on the FCI policy.

#### 4.5.1 Navigation

Left Navigation: Compensation and Benefits >> Masters >> Stagnation (SIAS) Increment

#### 4.5.2 SLA

NA

#### 4.5.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.5.1 to reach the Stagnation (SIAS) Increment Master Landing Page as shown in Figure 4.21



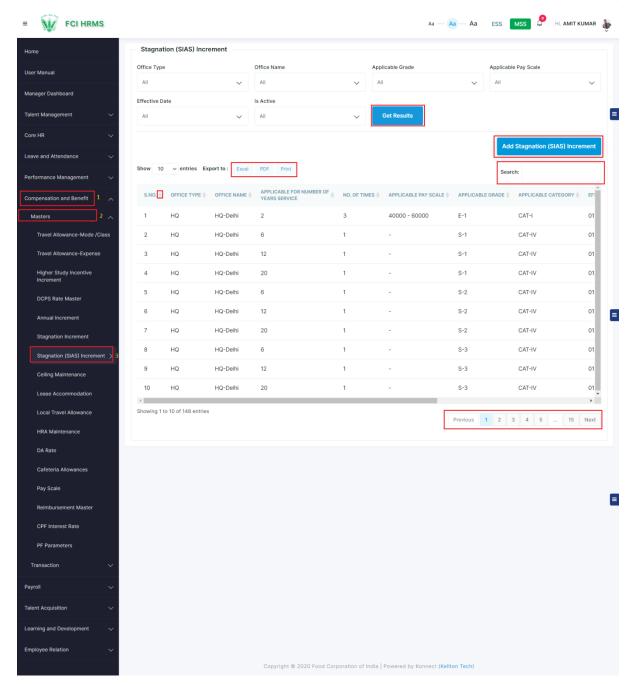


Figure 4-21: Stagnation (SIAS) Increment Master

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.
- Click on to enter a search query that shall search the table records.
- Click on to sort the table records in ascending order or descending order of entries.



- Click on Previous 1 Next to navigate table records
- Click on mentioned in Section 4.5.4 Add Stagnation (SIAS) Increment to add a new record in the table as
- Click on to edit an existing record in the table as mentioned in Section 4.5.5 –
   Edit Stagnation (SIAS) Increment.

#### 4.5.4 Add Stagnation (SIAS) Increment

Click on as shown in Figure 4-22

Add Stagnation (SIAS) Increment to open the Add Stagnation (SIAS) Increment

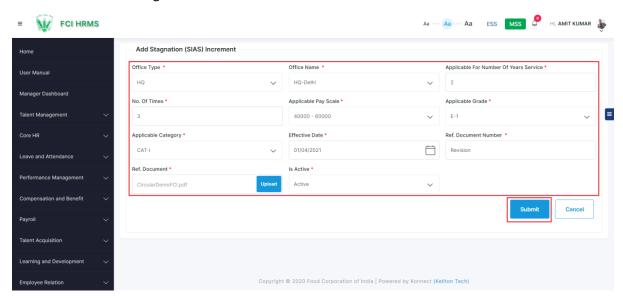


Figure 4-22: Add Stagnation (SIAS) Increment

Enter the details and click on such that a success message will be shown in the Stagnation (SIAS) Increment Master Landing Page for addition of a new record in the table as shown in Figure 4-23.



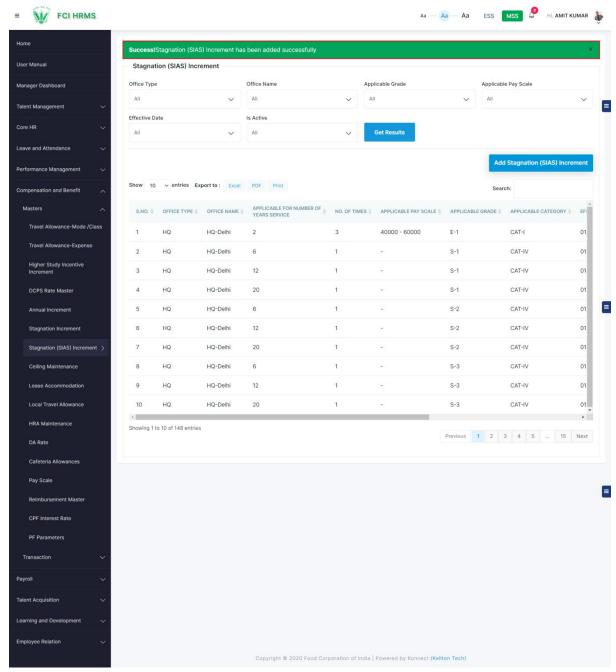


Figure 4-23: New Stagnation (SIAS) Increment Added

## 4.5.5 Edit Stagnation (SIAS) Increment

Click on open Edit Stagnation (SIAS) Increment as shown in Figure 4-24



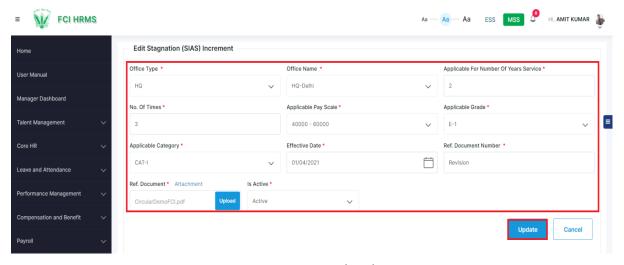


Figure 4-24: Edit Stagnation (SIAS) Increment

Enter the details and click on such that a success message will be shown in the Stagnation (SIAS) Increment Master Landing Page for updating the existing record in the table as shown in Figure 4-25.

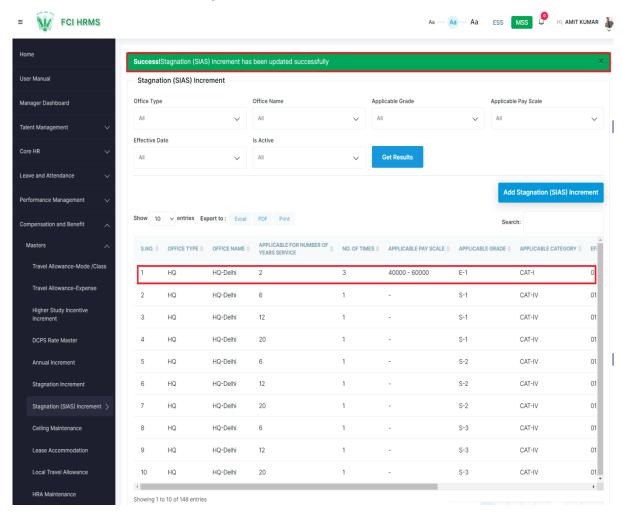


Figure 4-25: Existing Stagnation (SIAS) Increment Detail Updated



## 4.6 Higher Study Incentive Increment

In the Higher Study Incentive Increment Master the user can configure the policy of higher study incentive increment based on which the employee shall be able to request for Higher Study Incentive Increment.

## 4.6.1 Navigation

**Left Navigation:** Compensation and Benefits >> Masters >> Higher Study Incentive Increment

#### 4.6.2 SLA

NA

## 4.6.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.6.1 to reach the Higher Study Incentive Increment Master Landing Page as shown in Figure 4.26



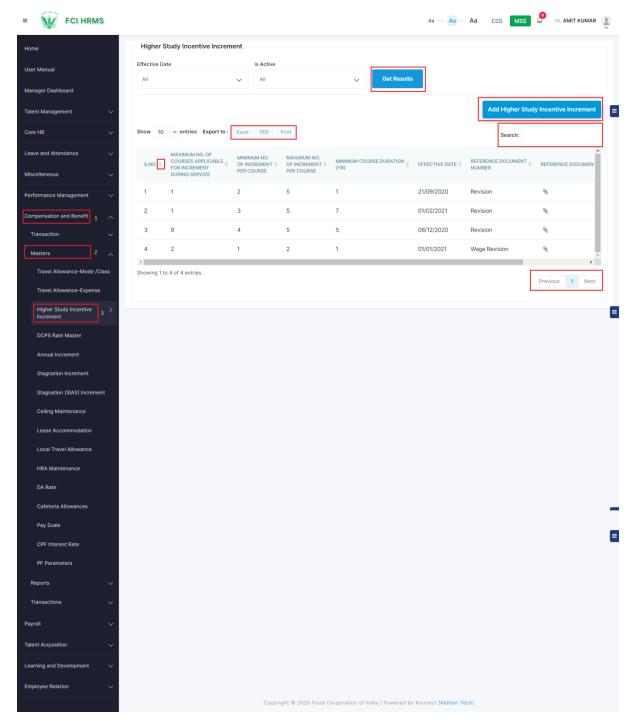


Figure 4-26: Higher Study Incentive Increment Master

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on Get Results to apply the available filters.
- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.
- Click on to enter a search query that shall search the table records.



- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records
- Click on as mentioned in Section 4.6.4 Add Higher Study Incentive Increment.
- Click on to edit an existing record in the table as mentioned in Section 4.6.5 Edit Higher Study Incentive Increment.

## 4.6.4 Add Higher Study Incentive Increment

Click on Increment as shown in Figure 4-27.

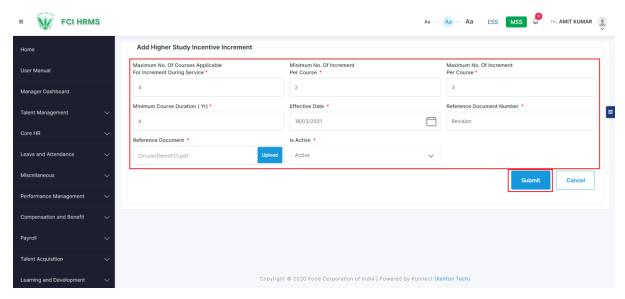


Figure 4-27: Add Higher Study Incentive Increment

Enter the details and click on such that a success message will be shown in the Higher Study Incentive Increment Master Landing Page for addition of a new record in the table as shown in Figure 4-28.



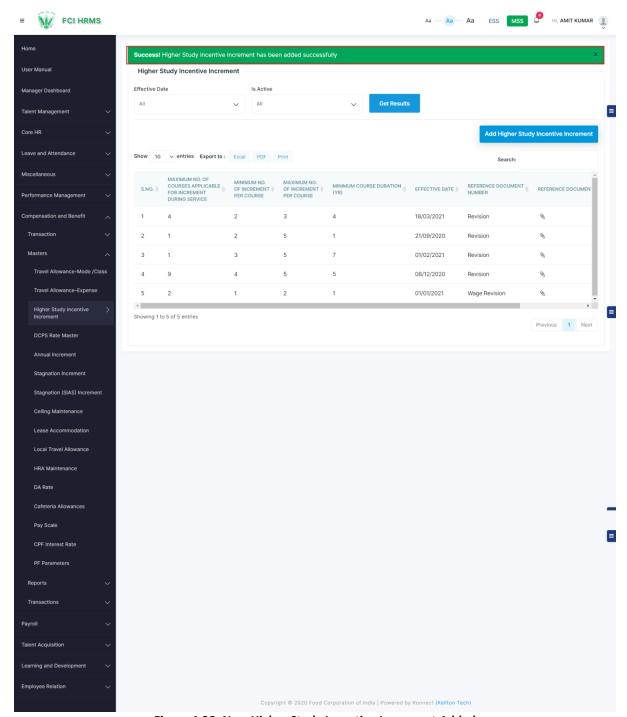


Figure 4-28: New Higher Study Incentive Increment Added

## 4.6.5 Edit Higher Study Incentive Increment

Click on open Edit Higher Study Incentive Increment as shown in Figure 4-29.



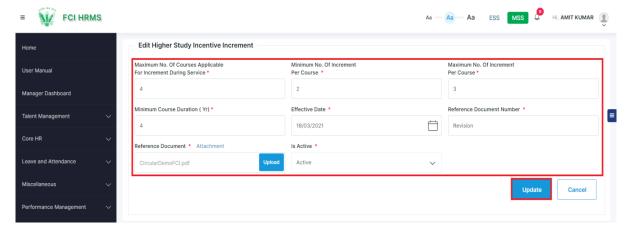


Figure 4-29: Edit Higher Study Incentive Increment

Enter the details and click on such that a success message will be shown in the Higher Study Incentive Increment Master Landing Page for updating the existing record in the table as shown in Figure 4-30.

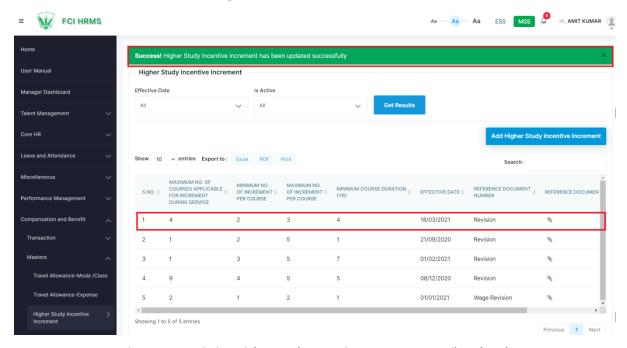


Figure 4-30: Existing Higher Study Incentive Increment Detail Updated

#### 4.7 DCPS Rate Master

In the DCPS Rate Master the user shall configure the DCPS Contribution percentage of the employee and employer.

## 4.7.1 Navigation

Left Navigation: Compensation and Benefits >> Masters >> DCPS Rate Master

#### 4.7.2 SLA

NA



### 4.7.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.7.1 to reach the DCPS Rate Master Landing Page as shown in Figure 4.31

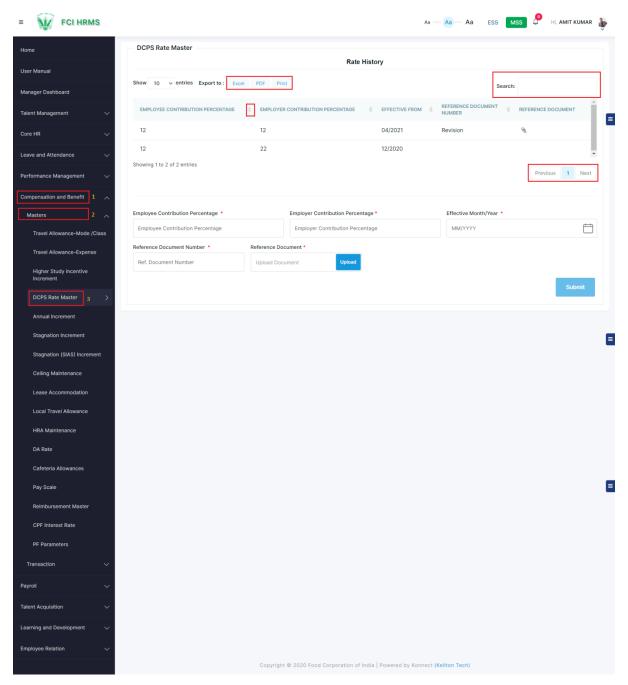


Figure 4-31: DCPS Rate Master

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.
- Click on to enter a search query that shall search the table records.



- Click on to sort the table records in ascending order or descending order of entries.
- Click on
   Previous
   Next to navigate table records
- Fill in the details in the row to add a new record in the table as mentioned in Section 4.7.4 Add DCPS Rate.

### 4.7.4 Add Higher Study Incentive Increment

Fill in the details to add DCPS Rate as shown in Figure 4-32.

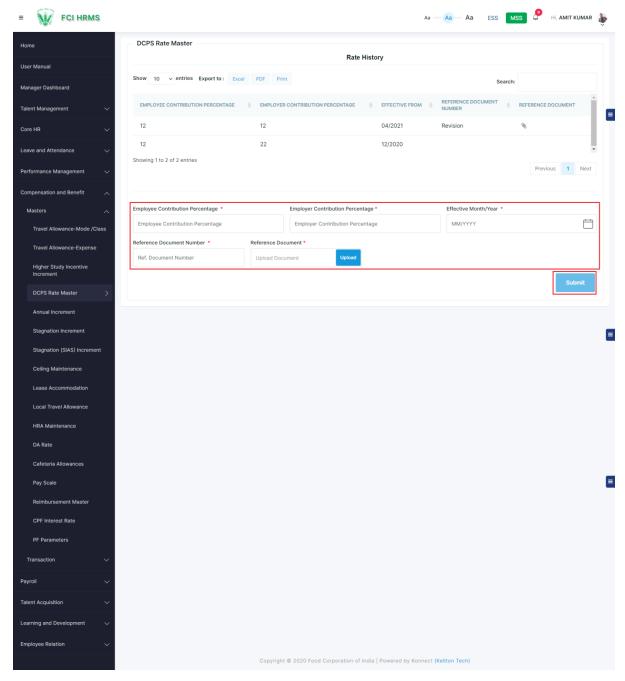


Figure 4-32: Add DCPS Rate



Enter the details and click on such that a success message will be shown in the DCPS Rate Master Landing Page for addition of a new record in the table as shown in Figure 4-33.

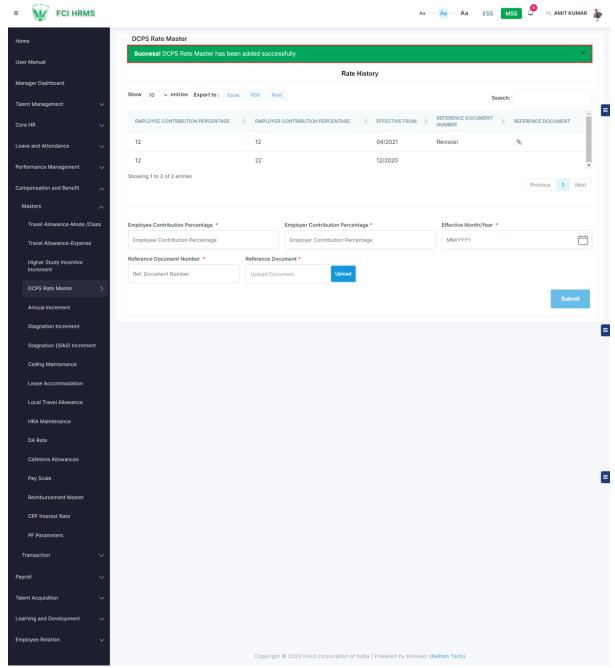


Figure 4-33: New DCPS Rate Added

## 4.8 Ceiling Maintenance

In the Ceiling Maintenance Master the user can configure the ceiling limit for the retired employees claim.

### 4.8.1 Navigation

**Left Navigation:** Compensation and Benefits >> Masters >> Ceiling Maintenance



#### 4.8.2 SLA

NA

### 4.8.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.8.1 to reach the Ceiling Maintenance Master Landing Page as shown in Figure 4.34

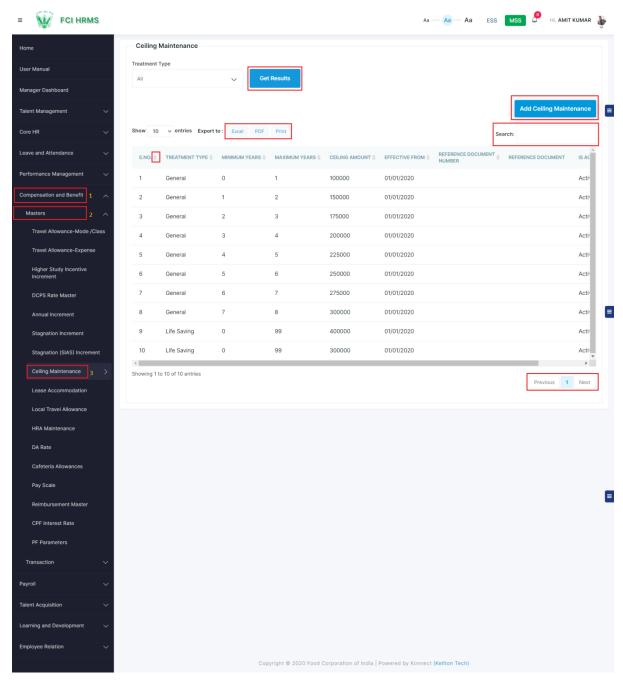


Figure 4-34: Ceiling Maintenance Master

HRMS administrator shall be able to perform the following activities from the landing page:

Click on Click on to apply the available filters.



- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.
- Click on to enter a search query that shall search the table records.
- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records
- Click on mentioned in Section 4.8.4 Add Ceiling Maintenance.
- Click on to edit an existing record in the table as mentioned in Section 4.8.5 –
   Edit Ceiling Maintenance.

## 4.8.4 Add Ceiling Maintenance

Click on Figure 4-35.

Add Ceiling Maintenance to open the Add Ceiling Maintenance as shown in

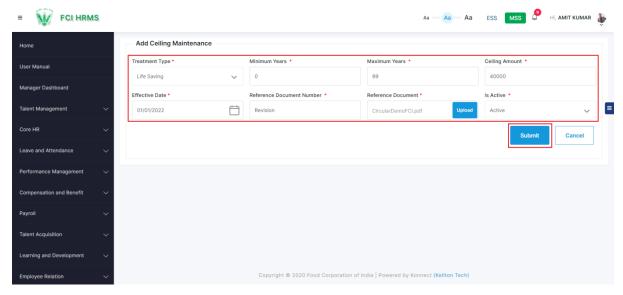


Figure 4-35: Add Ceiling Maintenance

Enter the details and click on such that a success message will be shown in the Ceiling Maintenance Master Landing Page for addition of a new record in the table as shown in Figure 4-36.



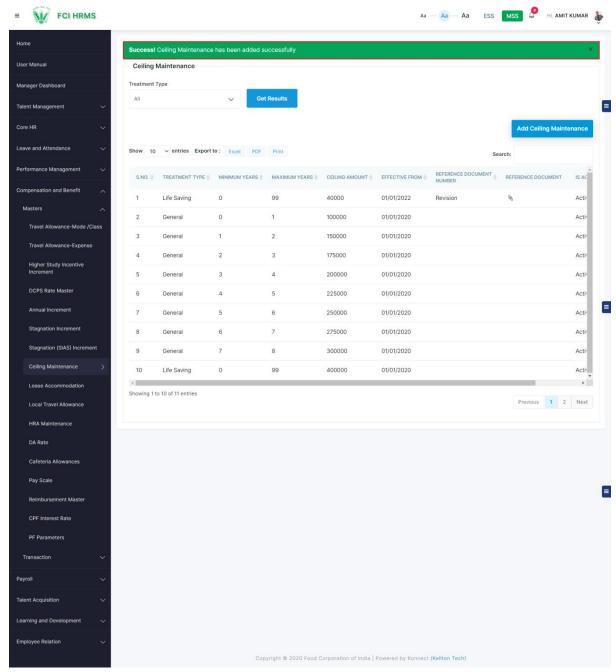


Figure 4-36: New Ceiling Maintenance Added

## 4.8.5 Edit Ceiling Maintenance

Click on to open Edit Ceiling Maintenance as shown in Figure 4-37.



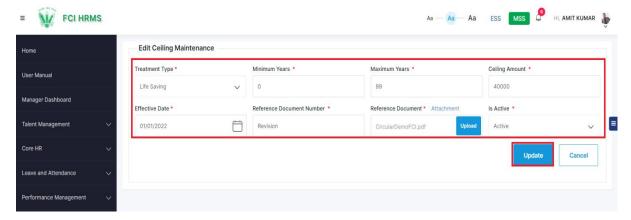


Figure 4-37: Edit Ceiling Maintenance

Enter the details and click on such that a success message will be shown in the Ceiling Maintenance Master Landing Page for updating the existing record in the table as shown in Figure 4-38.

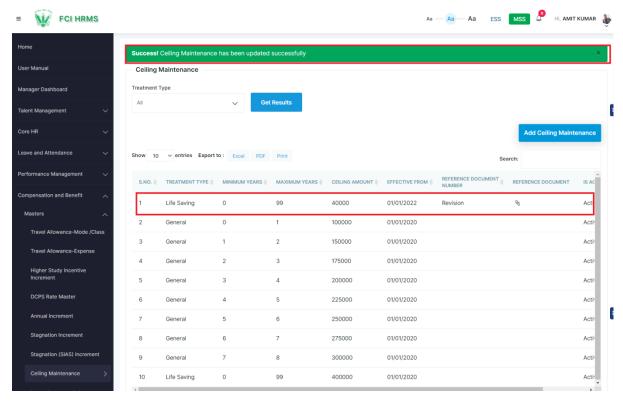


Figure 4-38: Existing Ceiling Maintenance Detail Updated

#### 4.9 Lease Accommodation

In the Lease Accommodation Master the user can configure the Lease Accommodation rates grade-wise, Pay Scale-wise and City Class-wise.

#### 4.9.1 Navigation

**Left Navigation:** Compensation and Benefits >> Masters >> Lease Accommodation

### 4.9.2 SLA

NA



### 4.9.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.9.1 to reach the Lease Accommodation Master Landing Page as shown in Figure 4.39

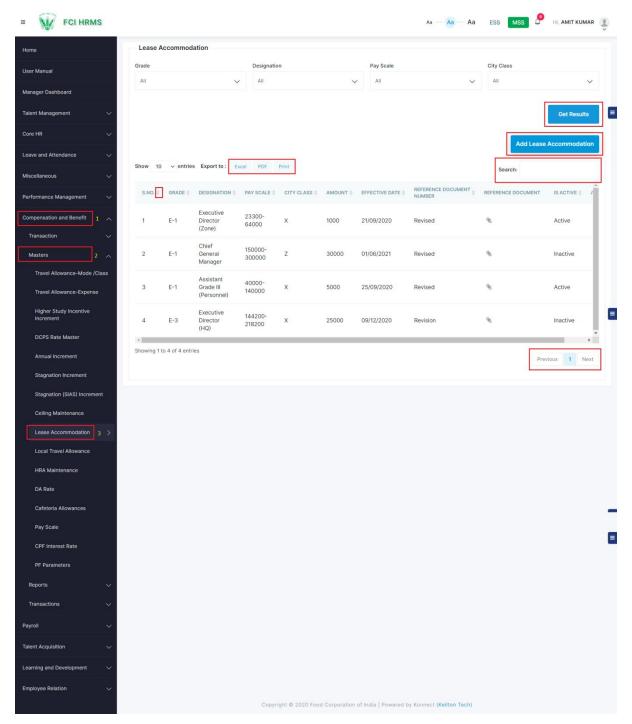


Figure 4-39: Lease Accommodation Master

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on to apply the available filters.
- Click on per table columns.



- Click on to enter a search query that shall search the table records.
- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records
- Click on to add a new record in the table as mentioned in Section 4.9.4 Add Lease Accommodation.
- Click on to edit an existing record in the table as mentioned in Section 4.9.5 –
   Edit Lease Accommodation.

#### 4.9.4 Add Lease Accommodation

Add Lease Accommodation
Click on
Figure 4-40.

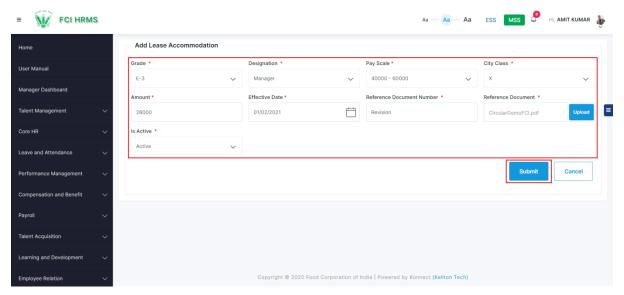


Figure 4-40: Add Lease Accommodation

Enter the details and click on such that a success message will be shown in the Lease Accommodation Master Landing Page for addition of a new record in the table as shown in Figure 4-41.



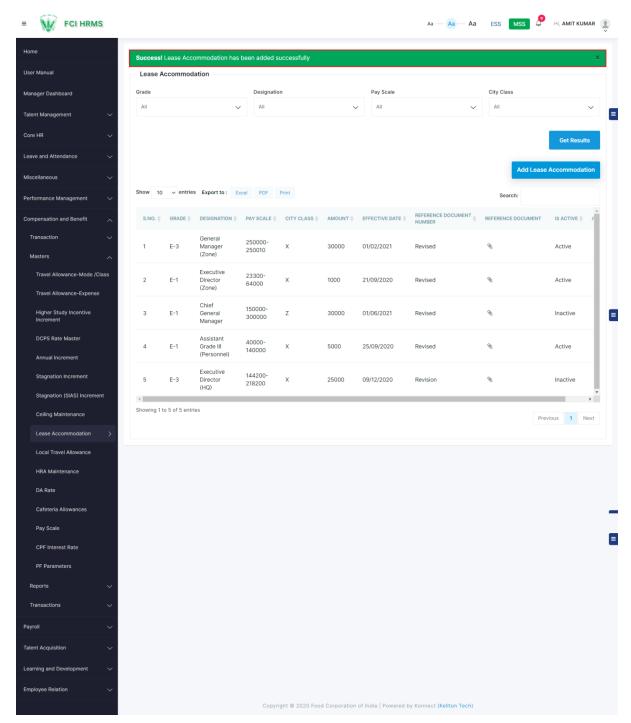


Figure 4-41: New Lease Accommodation Added

### 4.9.5 Edit Lease Accommodation

Click on to open Edit Lease Accommodation as shown in Figure 4-42.



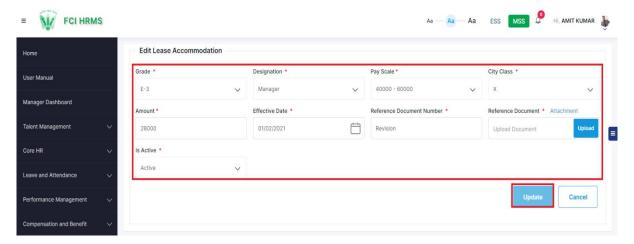


Figure 4-42: Edit Lease Accommodation

Enter the details and click on such that a success message will be shown in the Lease Accommodation Master Landing Page for updating the existing record in the table as shown in Figure 4-43.

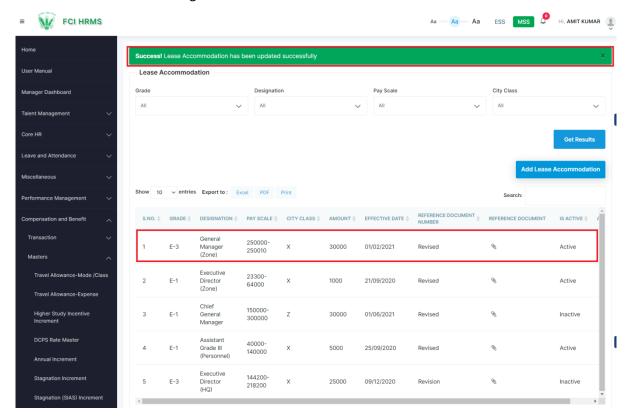


Figure 4-43: Existing Lease Accommodation Detail Updated

### 4.10 Local Travel Allowance

In the Local Travel Allowance Master the user can configure the state-wise rules for local Local Travel Allowance.

## 4.10.1 Navigation

**Left Navigation:** Compensation and Benefits >> Masters >> Local Travel Allowance



#### 4.10.2 SLA

NA

### 4.10.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.10.1 to reach the Local Travel Allowance Master Landing Page as shown in Figure 4.44

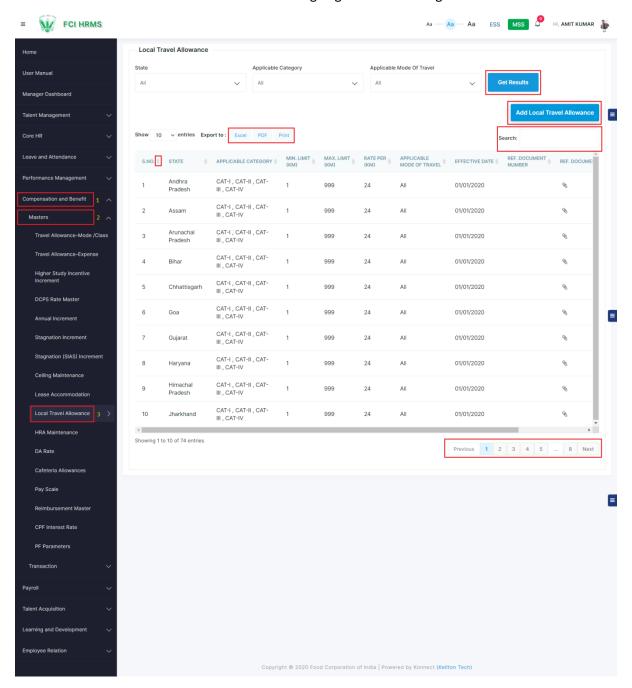


Figure 4-44: Local Travel Allowance Master

HRMS administrator shall be able to perform the following activities from the landing page:

Click on Get Results to apply the available filters.



- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.
- Click on to enter a search query that shall search the table records.
- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records
- Click on

  Add Local Travel Allowance to add a new record in the table as mentioned in Section 4.10.4 Add Local Travel Allowance.
- Click on to edit an existing record in the table as mentioned in Section 4.10.5
   Edit Local Travel Allowance.

#### 4.10.4 Add Local Travel Allowance

Click on Figure 4-45.

Add Local Travel Allowance to open the Add Local Travel Allowance as shown in

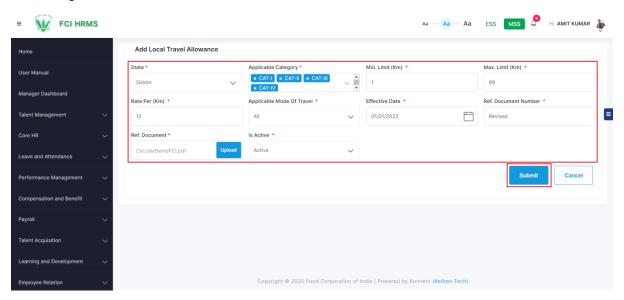


Figure 4-45: Add Local Travel Allowance

Enter the details and click on such that a success message will be shown in the Local Travel Allowance Master Landing Page for addition of a new record in the table as shown in Figure 4-46.



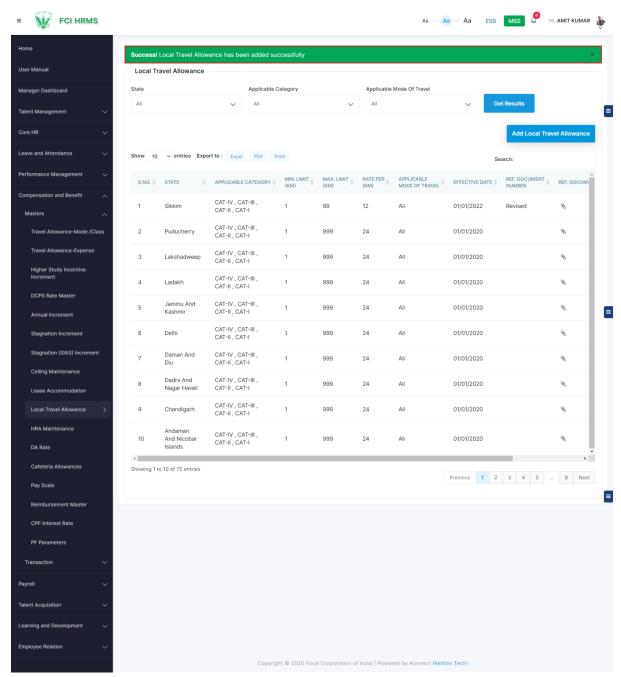


Figure 4-46: New Local Travel Allowance Added

## 4.10.5 Edit Local Travel Allowance

Click on to open Edit Local Travel Allowance as shown in Figure 4-42.



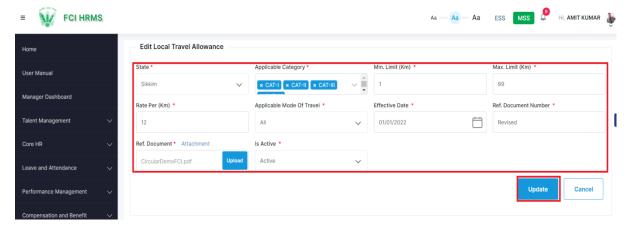


Figure 4-47: Edit Local Travel Allowance

Enter the details and click on such that a success message will be shown in the Local Travel Allowance Master Landing Page for updating the existing record in the table as shown in Figure 4-48.

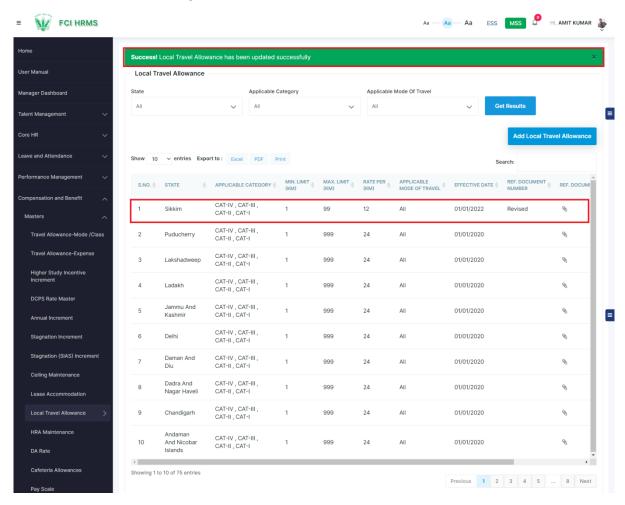


Figure 4-48: Existing Local Travel Allowance Detail Updated

#### 4.11 HRA Maintenance

In the HRA Maintenance Master the user can configure the centralized HRA Percentage City Class-wise.



### 4.11.1 Navigation

**Left Navigation:** Compensation and Benefits >> Masters >> HRA Maintenance

#### 4.11.2 SLA

NA

### 4.11.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.11.1 to reach the HRA Maintenance Master Landing Page as shown in Figure 4.49.

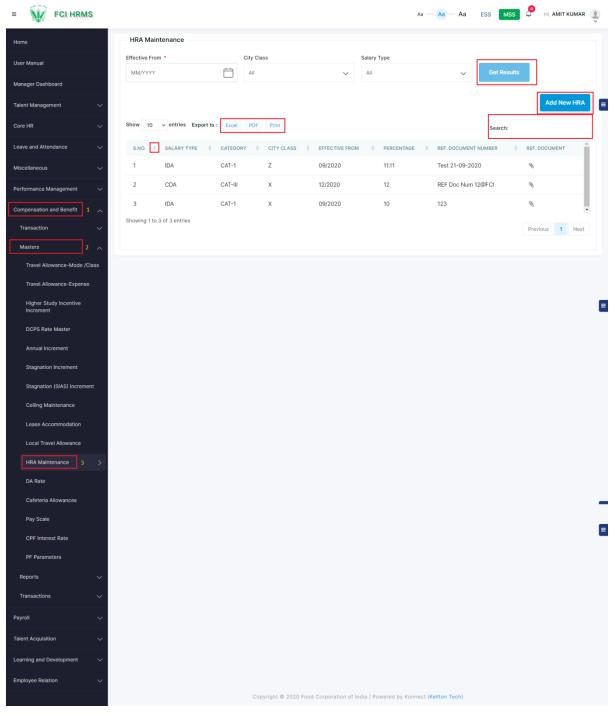


Figure 4-49: HRA Maintenance Master



HRMS administrator shall be able to perform the following activities from the landing page:

to export the table records in Excel or PDF as Click on per table columns. Search: Click on to enter a search query that shall search the table records. Click on to sort the table records in ascending order or descending order of entries. Previous Next Click on to navigate table records Add New HRA Click on to add a new record in the table as mentioned in

#### 4.11.4 Add HRA Maintenance

Add New HRA
Click on to open Add New HRA Percentage Rate as shown in Figure 4-50.

Section 4.11.4 – Add New HRA Percentage Rate.

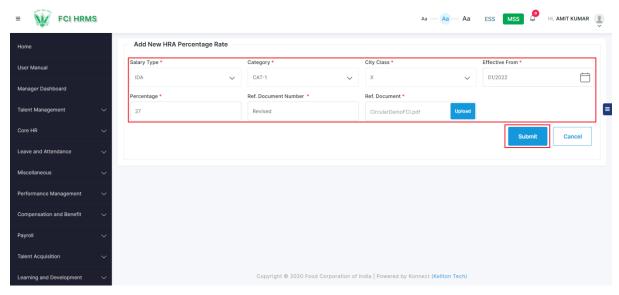


Figure 4-50: Add HRA Maintenance

Enter the details and click on such that a success message will be shown in the HRA Maintenance Master Landing Page for addition of a new record in the table as shown in Figure 4-51.



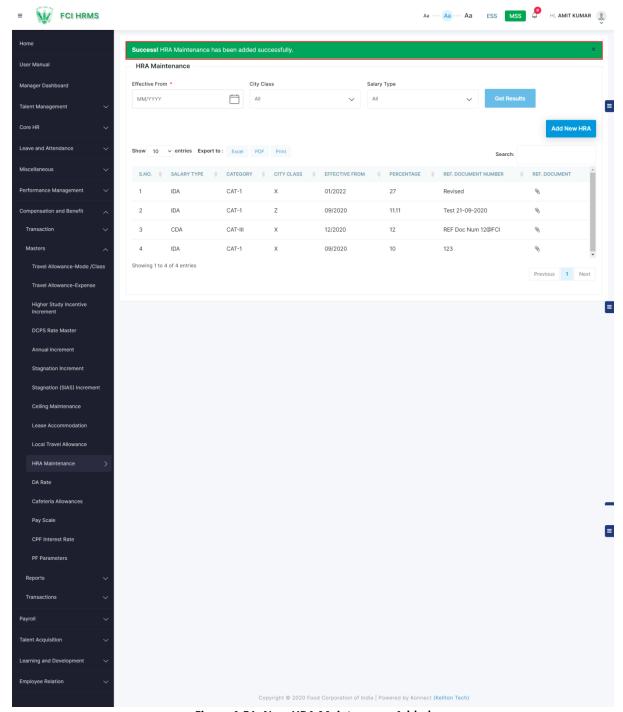


Figure 4-51: New HRA Maintenance Added

### 4.12 DA Rate

In the DA Rate Master the user can configure the centralized DA Rate.

### 4.12.1 Navigation

Left Navigation: Compensation and Benefits >> Masters >> DA Rate

### 4.12.2 SLA

NA



### 4.12.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.12.1 to reach the DA Rate Master Landing Page as shown in Figure 4.52

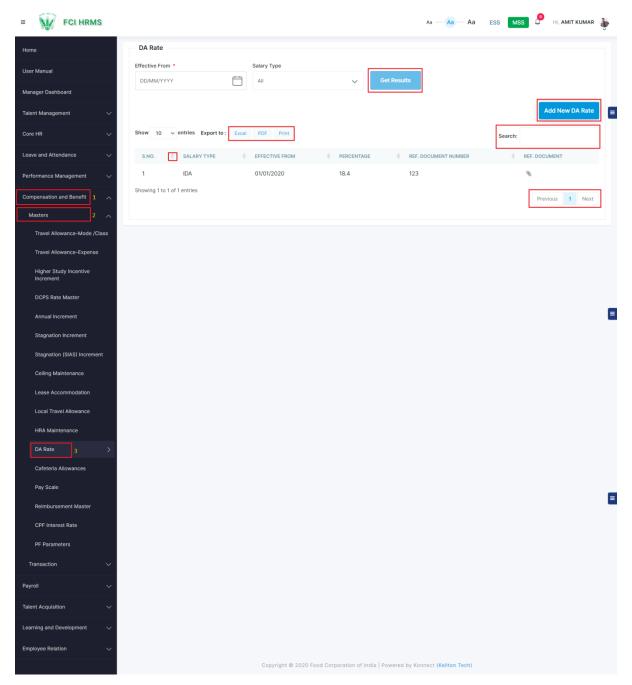


Figure 4-52: DA Rate Master

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.
- Click on to enter a search query that shall search the table records.



- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records
- Click on Click on Section 4.12.4 Add DA Rate. to add a new record in the table as mentioned in

### 4.12.4 Add DA Rate

Click on Add New DA Rate to open Add New DA Rate as shown in Figure 4-53.

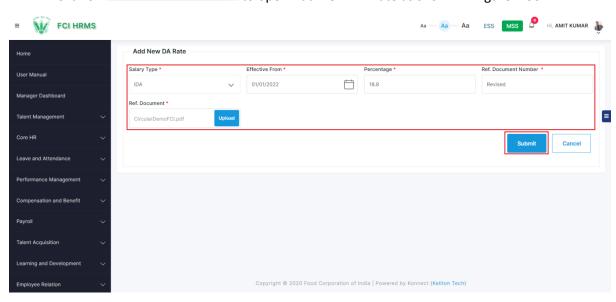


Figure 4-53: Add New DA Rate

Enter the details and click on such that a success message will be shown in the DA Rate Master Landing Page for addition of a new record in the table as shown in Figure 4-54.



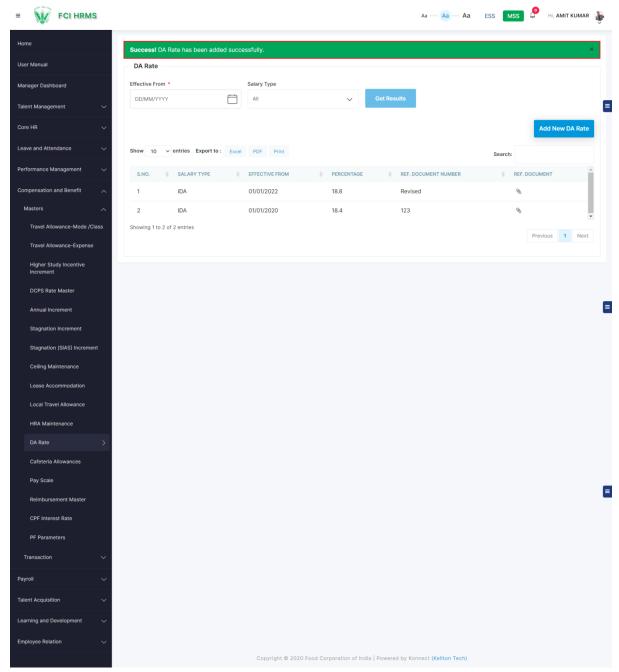


Figure 4-54: New DA Rate Added

## 4.13 Pay Scale

The Pay Scale is a master that covers Pay Scale creation/update whenever there is a Pay Scale revision.

### 4.13.1 Navigation

**Left Navigation:** Compensation and Benefits >> Masters >> Pay Scale

### 4.13.2 SLA

NA



### 4.13.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.13.1 to reach the Pay Scale Master Landing Page as shown in Figure 4.55.

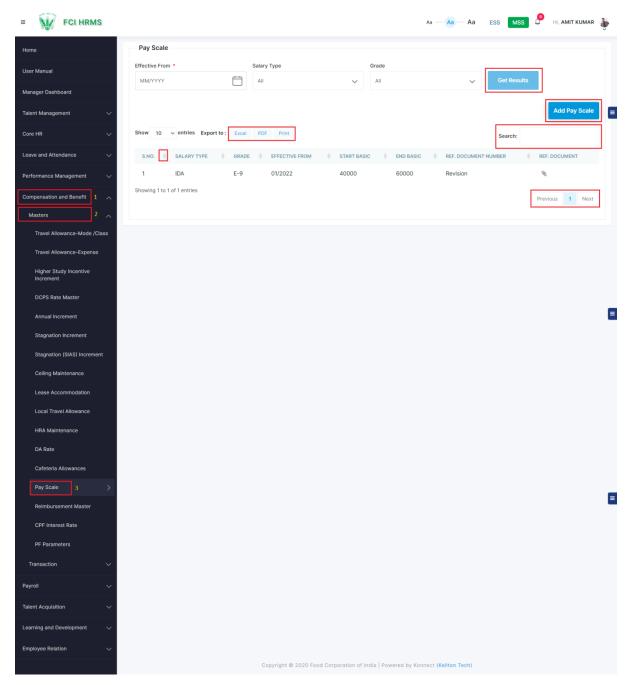


Figure 4-55: Pay Scale Master

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.
- Click on to enter a search query that shall search the table records.



- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records
- Click on Section 4.13.4 Add Pay Scale.

  Add Pay Scale to add a new record in the table as mentioned in

### 4.13.4 Add Pay Scale

Add Pay Scale

Click on to open Add Pay Scale as shown in Figure 4-56.

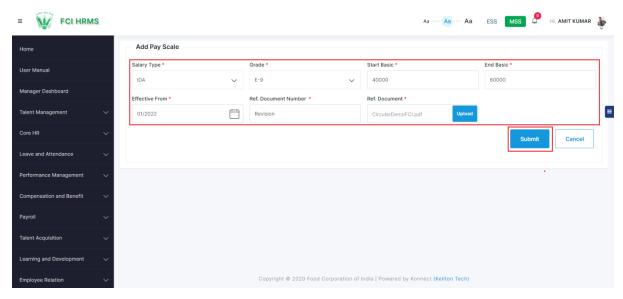


Figure 4-56: Add Pay Scale

Enter the details and click on such that a success message will be shown in the Pay Scale Master Landing Page for addition of a new record in the table as shown in Figure 4-57.



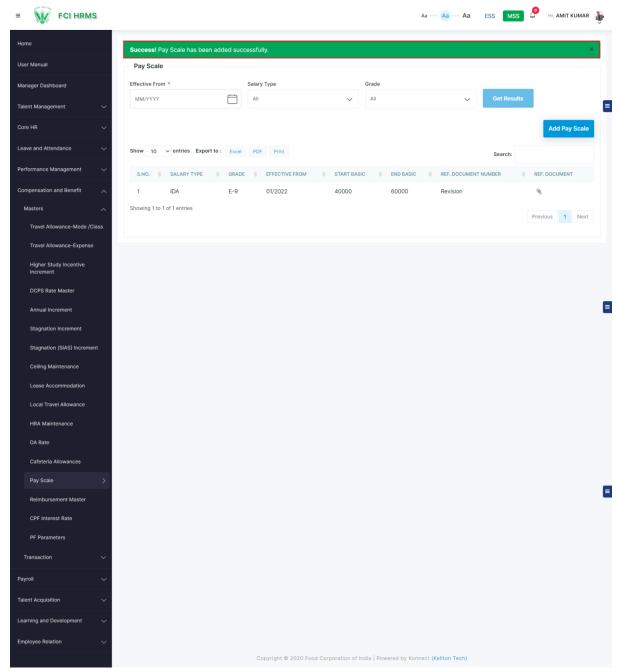


Figure 4-57: New Pay Scale Added

## 4.14 Cafeteria Allowance

Cafeteria Allowances is the master where all the cafeteria allowances with percentage are maintained as per the policy. Whenever there is any change in cafeteria allowances it can be updated in the system.

### 4.14.1 Navigation

**Left Navigation:** Compensation and Benefits >> Masters >> Cafeteria Allowance

### 4.14.2 SLA

NA



### 4.14.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.14.1 to reach the Cafeteria Allowance Master Landing Page as shown in Figure 4-58.

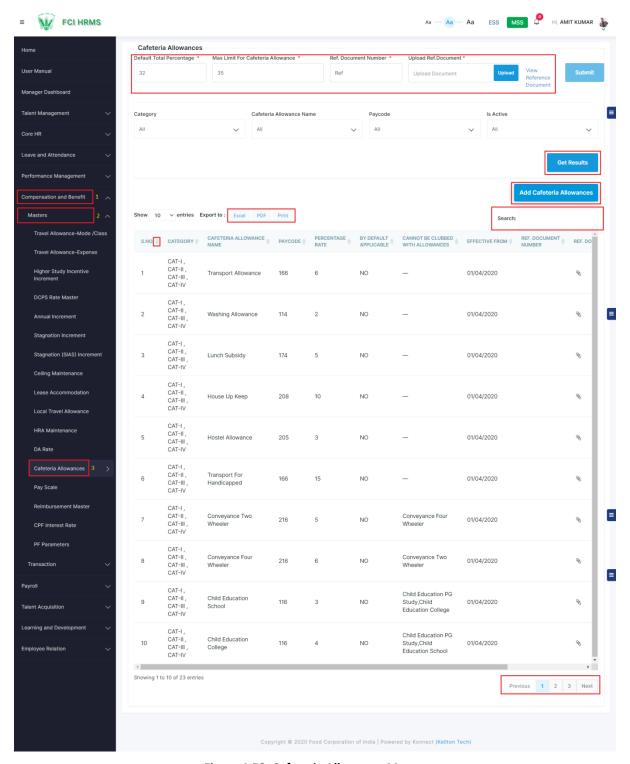


Figure 4-58: Cafeteria Allowance Master

HRMS administrator shall be able to perform the following activities from the landing page:

Click on

Get Results

to apply the available filters.



- Click on PDF Print to export the table records in Excel or PDF as per table columns.
- Click on to enter a search query that shall search the table records.
- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records
- Click on mentioned in Section 4.14.4 Add Cafeteria Allowance.
- Click on to edit an existing record in the table as mentioned in Section 4.14.5 –
   Edit Cafeteria Allowance.

### 4.14.4 Add Cafeteria Allowance

Add Cafeteria Allowances
Click on

to open the Add Cafeteria Allowance as shown in
Figure 4-59.

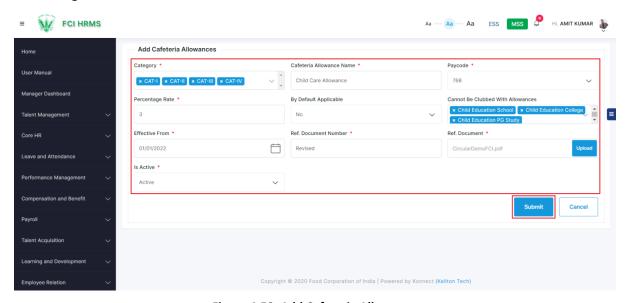


Figure 4-59: Add Cafeteria Allowance

Enter the details and click on such that a success message will be shown in the Cafeteria Allowance Master Landing Page for addition of a new record in the table as shown in Figure 4-60.



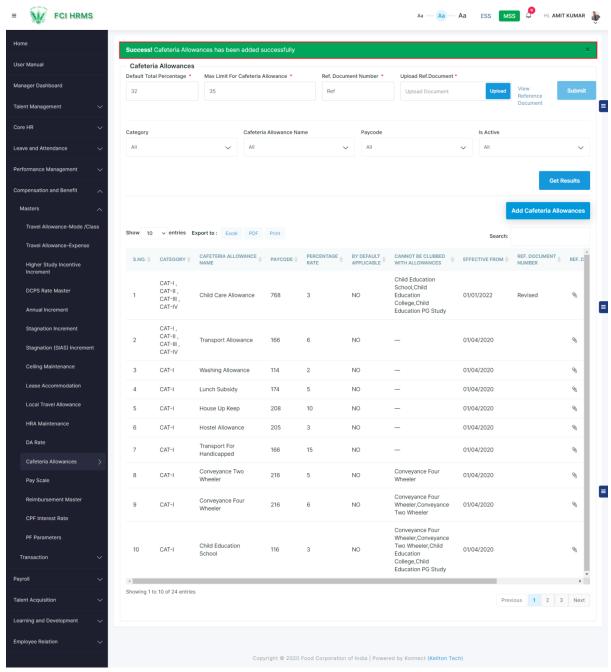


Figure 4-60: New Cafeteria Allowance Added

### 4.14.5 Edit Cafeteria Allowance

Click on open Edit Cafeteria Allowance as shown in Figure 4-61.



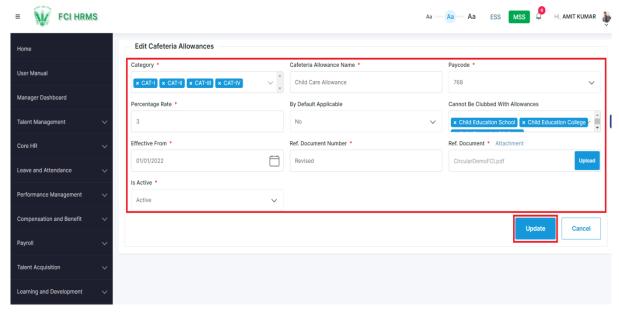


Figure 4-61: Edit Cafeteria Allowance

Enter the details and click on such that a success message will be shown in the Cafeteria Allowance Master Landing Page for updating the existing record in the table as shown in Figure 4-62.



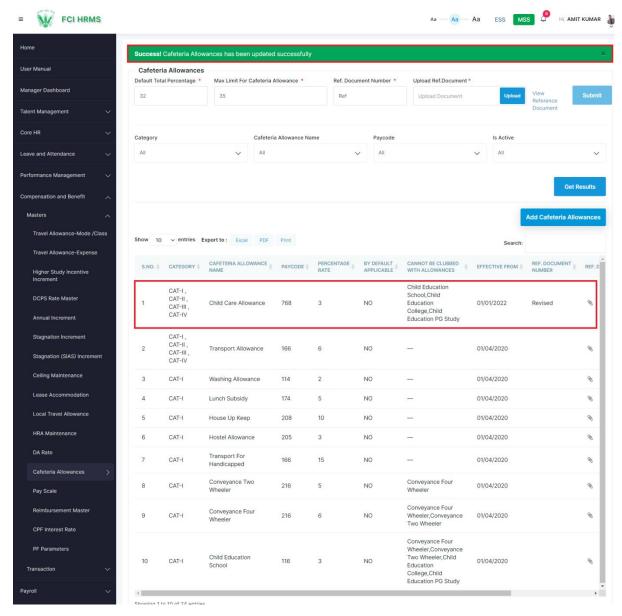


Figure 4-62: Existing Cafeteria Allowance Detail Updated

### 4.15 CPF Interest Rate

CPF Interest Rate is a master where the concerned user would be able to configuration the CPF Interest Rate as per the policy and the updated policy would be applicable on the effected forms.

### 4.15.1 Navigation

Left Navigation: Compensation and Benefits >> Masters >> CPF Interest Rate

### 4.15.2 SLA

NA

### 4.15.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.15.1 to reach the CPF Interest Rate Master Landing Page as shown in Figure 4.63.



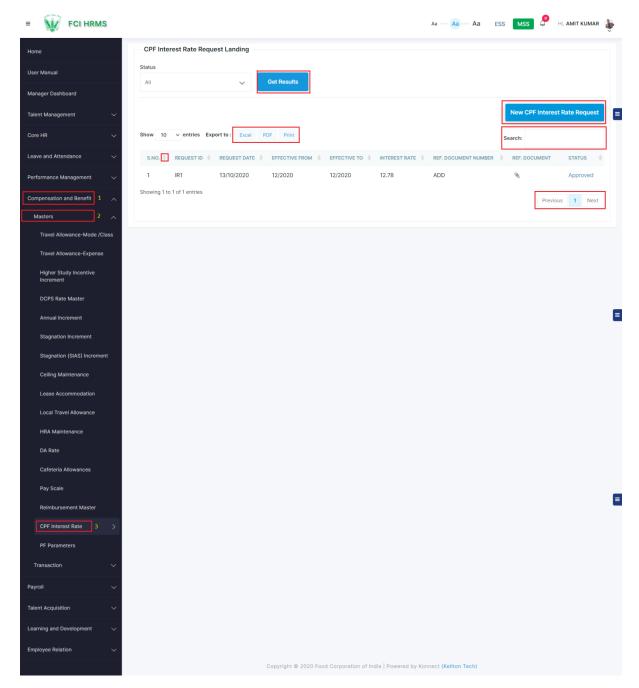


Figure 4-63: CPF Interest Rate Master

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on Get Results to apply the available filters.
- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.
- Click on to enter a search query that shall search the table records.
- Click on to sort the table records in ascending order or descending order of entries.



- Click on to add a new record in the table as mentioned in Section 4.15.4 Add CPF Interest Rate.

### 4.15.4 Add CPF Interest Rate

Click on Figure 4-64.

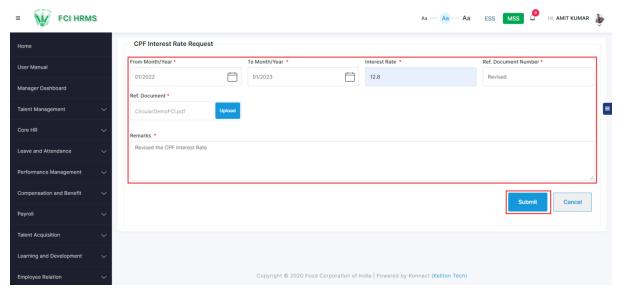


Figure 4-64: Add CPF Interest Rate

Enter the details and click on such that a success message will be shown in the CPF Interest Rate Master Landing Page for addition of a new record in the table as shown in Figure 4-65.



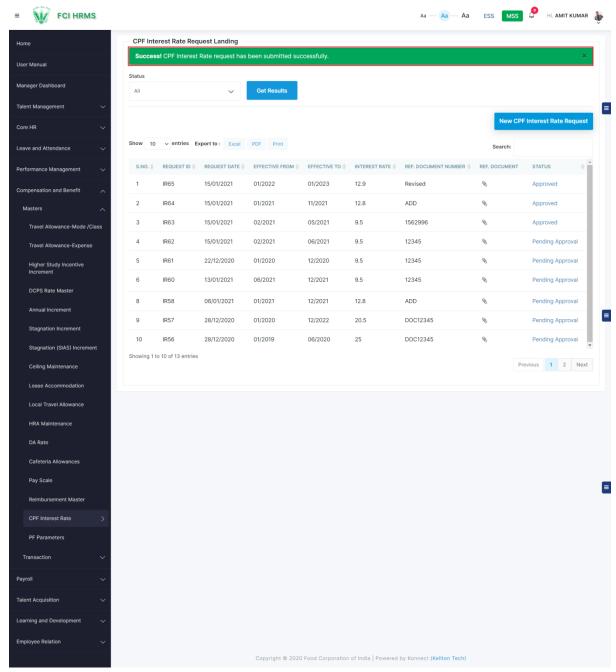


Figure 4-65: New CPF Interest Rate Added

## 4.16 Reimbursement Master

Reimbursement Master shall allow the Manager in EP Division to update the reimbursement configuration as per the government policy, so that the policy would be applicable on the affected reimbursement request forms like TA, Medical Allowance and Newspaper Allowance.

### 4.16.1 Navigation

Left Navigation: Compensation and Benefits >> Masters >> Reimbursement Master

### 4.16.2 SLA

NA



### 4.16.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.16.1 to reach the Reimbursement Master Landing Page as shown in Figure 4-66

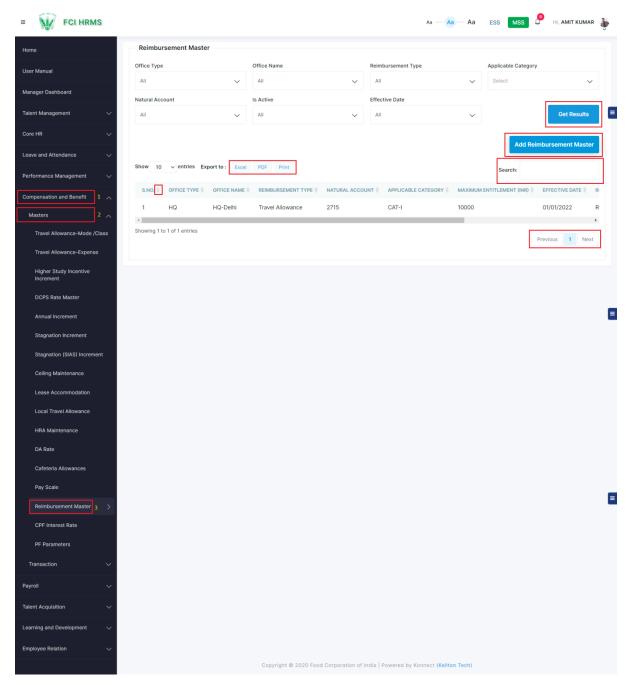


Figure 4-66: Reimbursement Master

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on Get Results to apply the available filters.
- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.



- Click on to enter a search query that shall search the table records.
- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records
- Click on Click on The Click o
- Click on to edit an existing record in the table as mentioned in Section 4.16.5
   Edit Reimbursement.

#### 4.16.4 Add Reimbursement

Click on Click on to open the Add Reimbursement as shown in Figure 4-67.

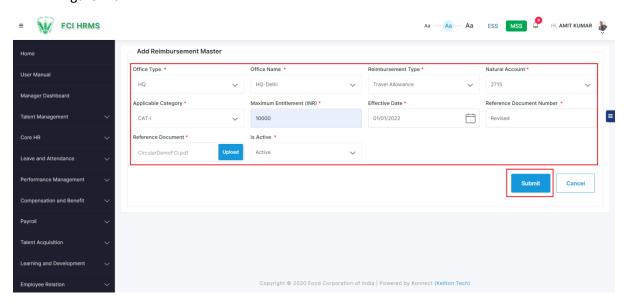


Figure 4-67: Add Reimbursement

Enter the details and click on such that a success message will be shown in the Reimbursement Master Landing Page for addition of a new record in the table as shown in Figure 4-68.



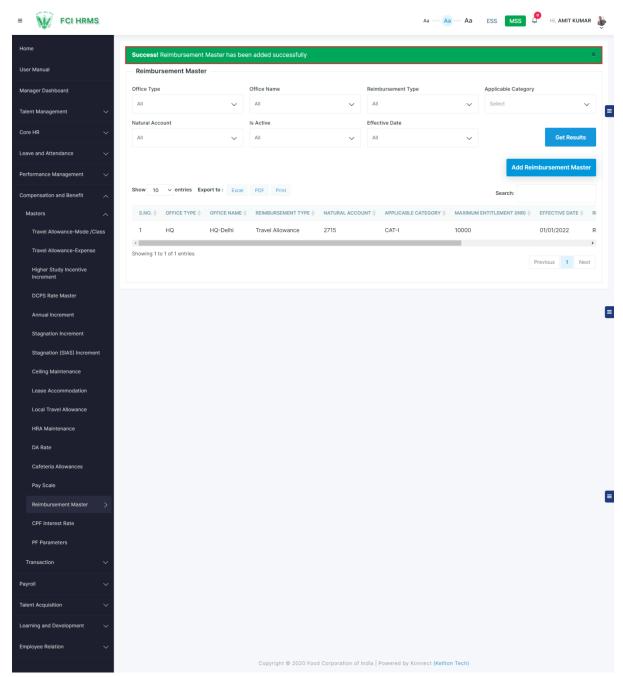


Figure 4-68: New Reimbursement Master Added

### 4.16.5 Edit Cafeteria Allowance

Click on open Edit Cafeteria Allowance as shown in Figure 4-69.



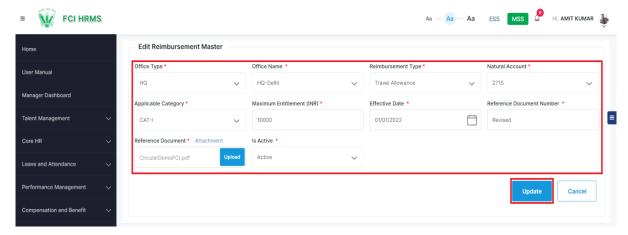


Figure 4-69: Edit Reimbursement

Enter the details and click on such that a success message will be shown in the Cafeteria Allowance Master Landing Page for updating the existing record in the table as shown in Figure 4-70.

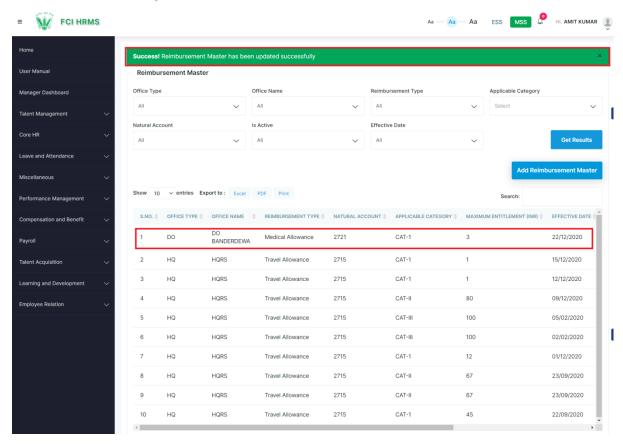


Figure 4-70: Existing Reimbursement Master Updated

#### 4.17 PF Parameter

The PF Parameter is a master where the concerned user can manage the PF Rate/Percentage. The user can update the PF Parameters whenever there is a change in policy.



### 4.17.1 Navigation

**Left Navigation:** Compensation and Benefits >> Masters >> PF Parameter

#### 4.17.2 SLA

NA

### 4.17.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.17.1 to reach the PF Parameter Master Landing Page as shown in Figure 4.71.

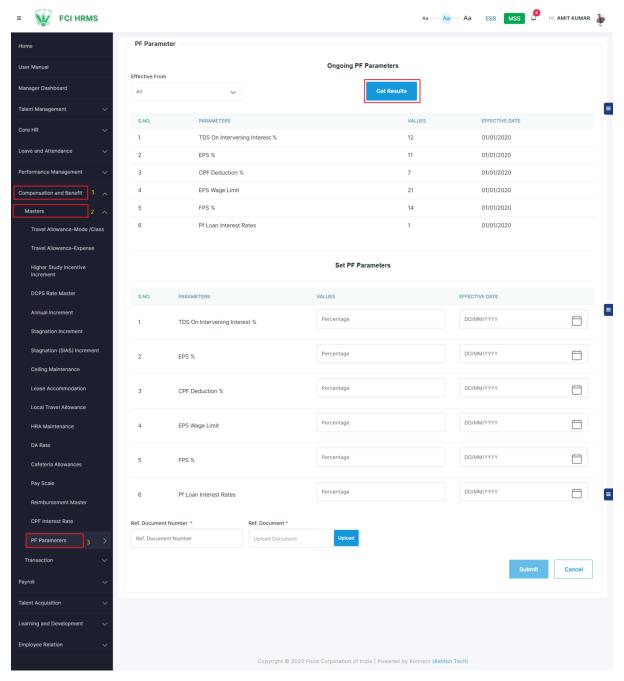


Figure 4-71: PF Parameter Master



### 4.17.4 Add PF Parameter

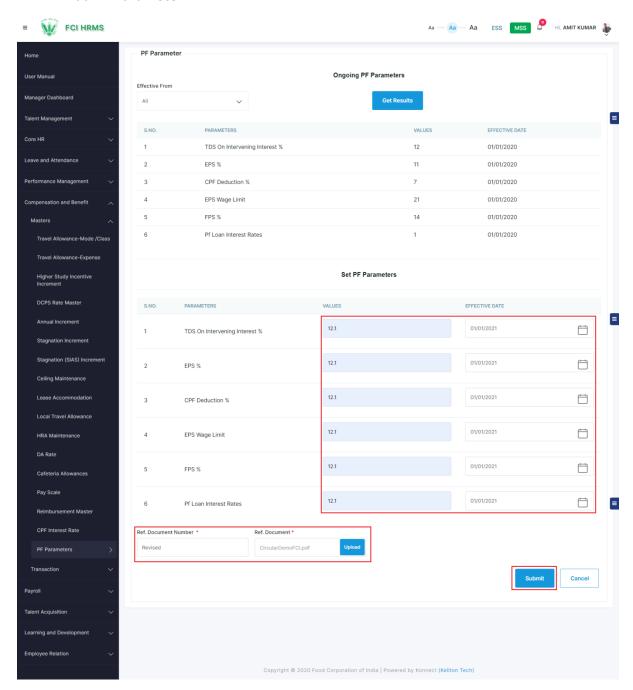


Figure 4-72: Add PF Parameter

Enter the details and click on such that a success message will be shown in the PF Parameter Master Landing Page for addition of a new record in the table as shown in Figure 4-73.



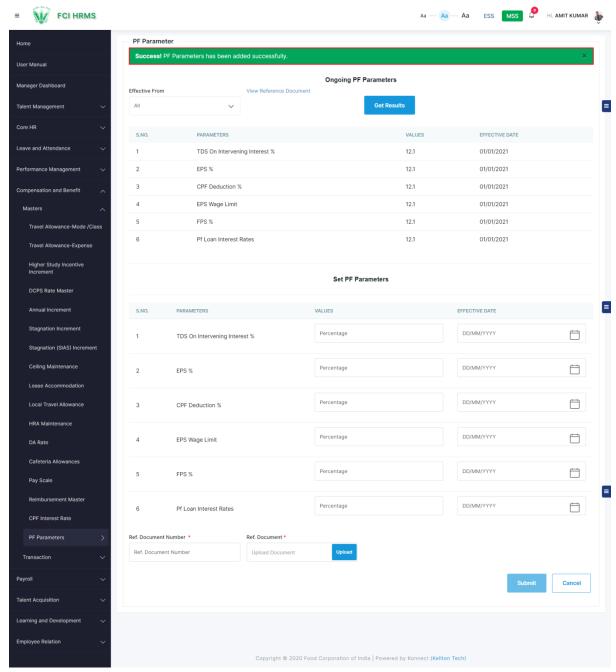


Figure 4-73: New PF Parameter Added

The success message will be displayed as



### 4.18 Salary Revision

Salary Revision is the process that covers the salary update of employees in bulk by adding the earning / deduction component.

- Step 1: Manager (Bills) receives approved policy/circular for salary revision.
- Step 2: Manager (Bills) will add earning/deduction component designation wise and submits the request.
- Step 3: AGM (Bills) receives the salary revision requests raised by Manager (Bills).



Step 4: After approval/rejection by the AGM (Bills), the Manager (Bills) and the Employee will receive a notification.

### 4.18.1 Navigation

**Left Navigation:** Compensation and Benefits >> Transactions >> Salary Revision

#### 4.18.2 SLA

NA

### 4.18.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.18.1 to reach the Salary Revision Landing Page as shown in Figure 4.74.

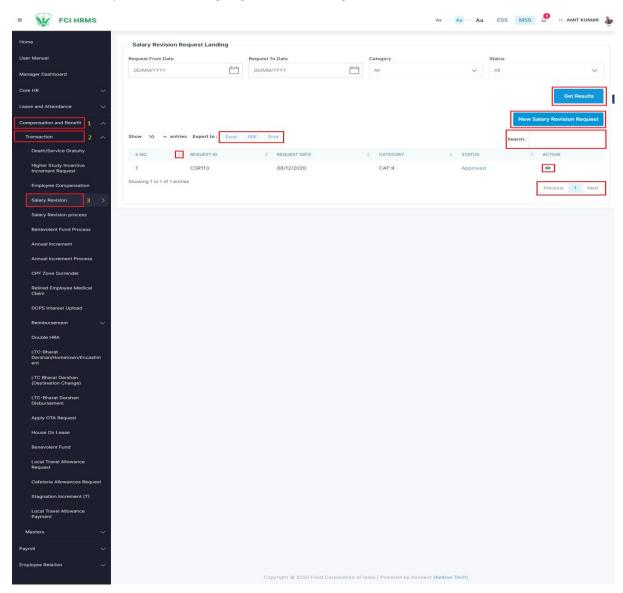


Figure 4-74: Salary Revision

HRMS administrator shall be able to perform the following activities from the landing page:

• Click on to apply the available filters.



- Excel Click on to export the table records in Excel or PDF as per table columns. Search: Click on to enter a search query that shall search the table records. Click on to sort the table records in ascending order or descending order of entries. Next Previous to navigate table records Click on **New Salary Revision Request** Click on to add a new Salary Revision in the table as
- 4.18.4 Add Salary Revision

Click on Figure 4-75.

New Salary Revision Request to open the Add Salary Revision Request as shown in

mentioned in Section 4.18.4 – Add Salary Revision.

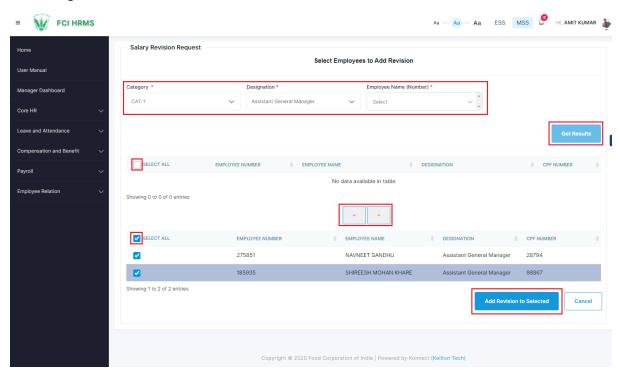


Figure 4-75: Add Salary Revision Request

Add Revision to Selected to open the Salary Revision as shown in Figure 4-76.



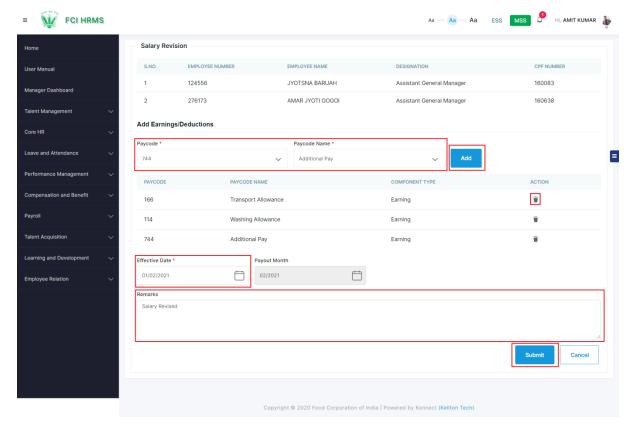


Figure 4-76: Add Salary Revision

Enter the details and click on addition of a new record in the table as shown in Figure 4-77.



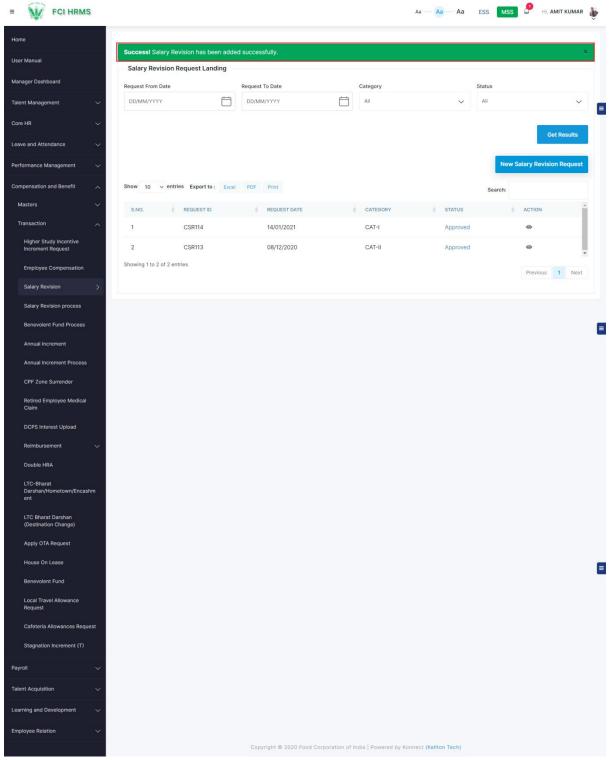


Figure 4-77: Salary Revision Added

The success will be displayed as



### 4.18.5 Salary Revision Process

On the successful approval of the Salary Revision request, the approved requests will be shown in the Salary Revision process as shown in Figure 4-78.



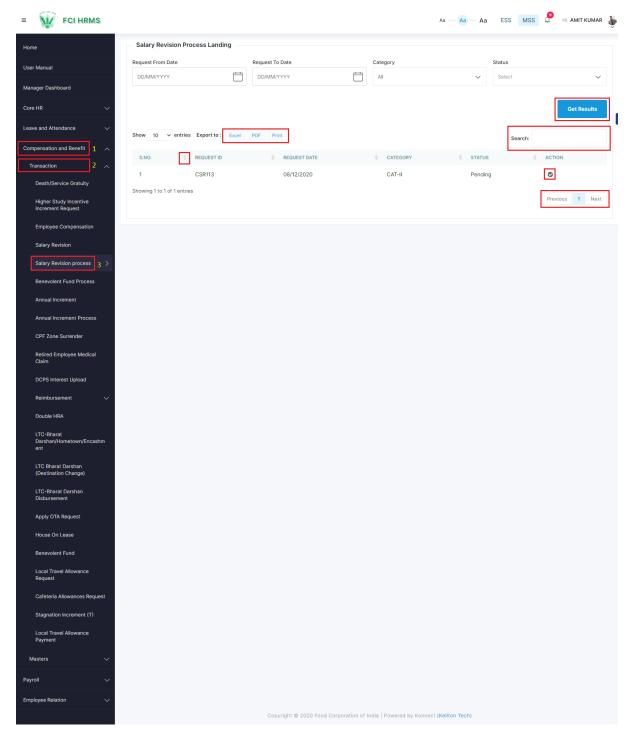
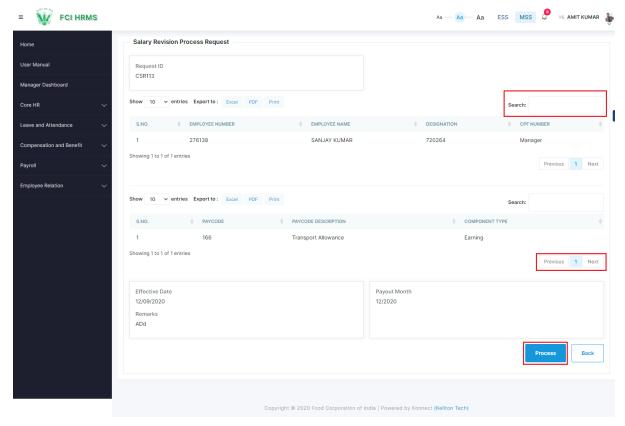


Figure 4-78: Salary Revision Process Landing

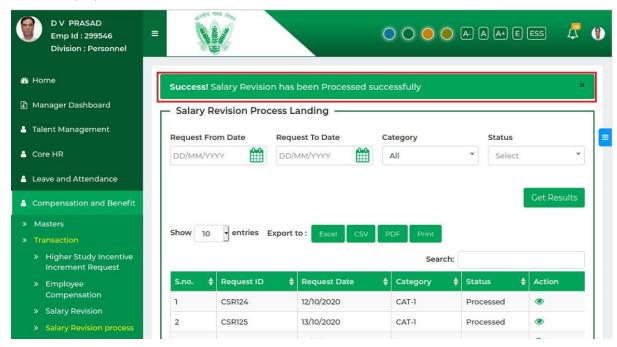
On click of shown in Figure 4-78, to land on salary revision process as shown in Figure 4-79.





**Figure 4-79: Salary Revision Process** 

On click of shown in Figure 4-79, to process the request and a success message will be displayed as shown in 4-80.



**Figure 4-80: New Salary Revision Process** 

The success will be displayed as





### 4.19 Cafeteria Request and Approval

It is a process where an employee can select the 32% Cafeteria Allowances as per his/her need.

- Step 1: Employee Submits the request after selected cafeteria Allowances.
- Step 2: AGM approves the request raised by the employee.
- Step 3: Employee gets paid cafeteria in his/her salary.

### 4.19.1 Navigation

**Left Navigation:** Compensation and Benefits >> Cafeteria Allowances Request

#### 4.19.2 SLA

NA

### 4.19.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.19.1 to reach the Cafeteria Allowance Request Landing Page as shown in Figure 4.81.

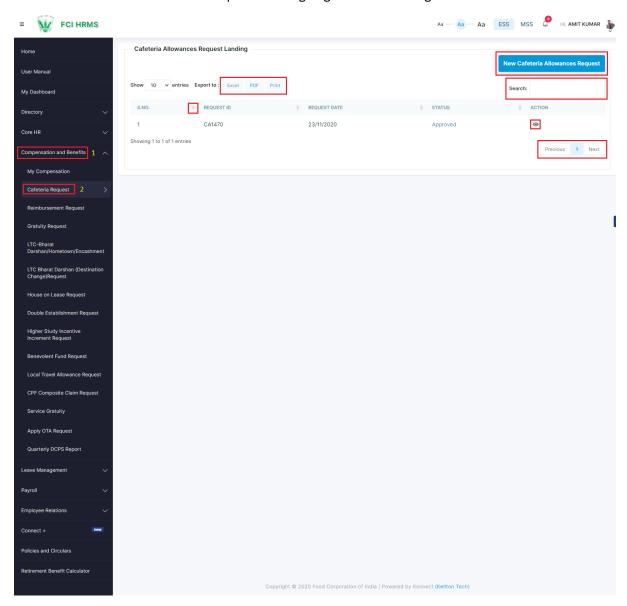
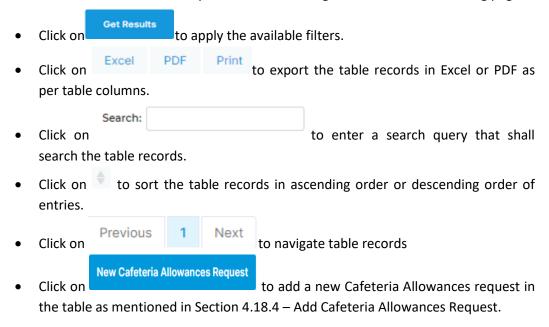


Figure 4-81: Cafeteria Allowance Request



HRMS administrator shall be able to perform the following activities from the landing page:



### 4.19.4 Add Cafeteria Allowance Request

Click on The Cafeteria Allowances Request to open the Add Cafeteria Allowance Request as shown in Figure 4-82.



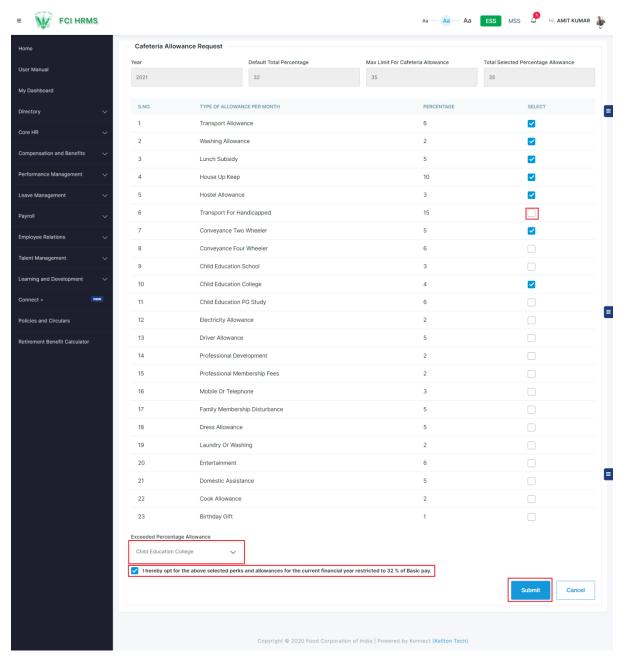


Figure 4-82: Add Cafeteria Allowance Request

Enter the details and click on such that a success message will be shown for addition of a new record in the table as shown in Figure 4-83.



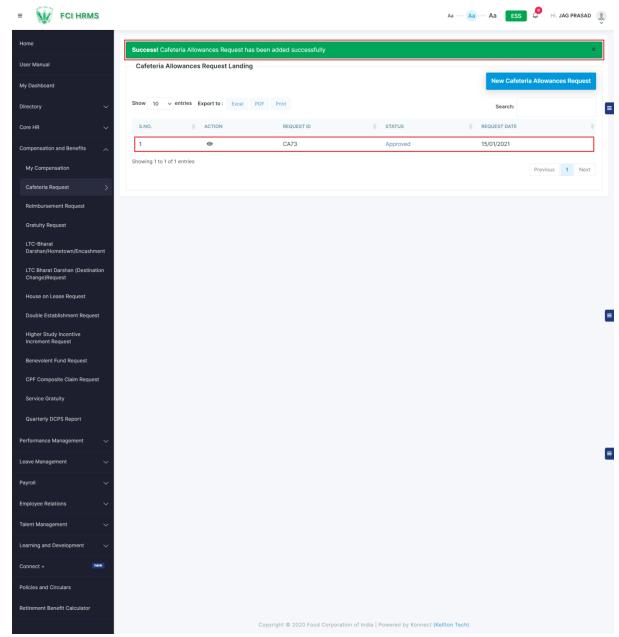


Figure 4-83: Cafeteria Allowance Request Added

The success will be displayed as

Successi Cafeteria Allowances Request has been added successfully

### 4.20 Annual Increment

Annual increment is a yearly activity performed by the Personnel division through which they provide 3% hike to every employee in their basic salary. There are some parameters which define exclusion of some employees from this process.

- Step 1: Concerned Division will submit the list of eligible employees for annual increment.
- Step 2: Manager (Personnel) will receive approval request.
- Step 3: Approval Authority as per approval matrix will receive the request for checking the list.
- Step 4: Manager (Personnel) will issue orders.
- Step 5: Manager (Accounts) will disburse the increment in the employee salary.



### 4.20.1 Navigation

**Left Navigation:** Compensation and Benefits >> Transactions >> Annual Increment

4.20.2 SLA

NA

## 4.20.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.20.1 to reach the Annual Increment Landing Page as shown in Figure 4.84.



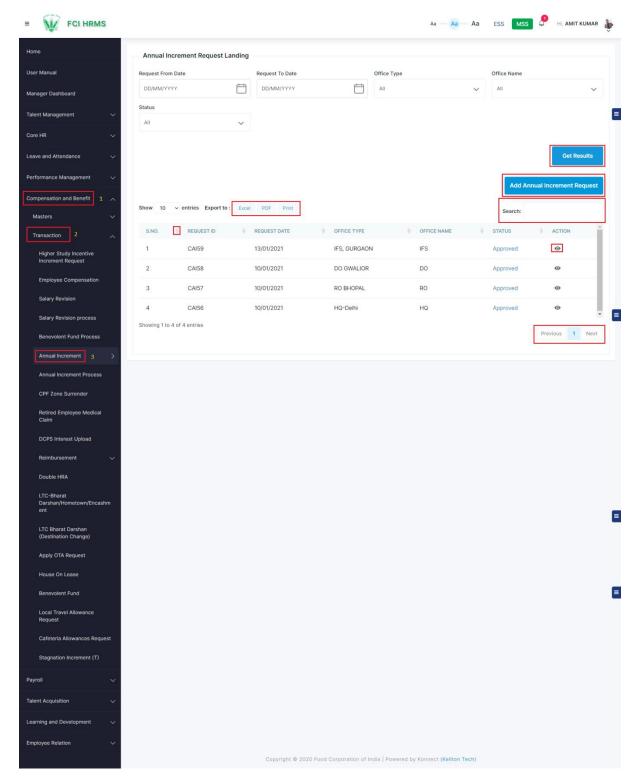


Figure 4-84 Annual Increment

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on to apply the available filters.
- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.



Click on search the table records.
 Click on to enter a search query that shall search the table records.
 Click on entries.
 Click on Add Annual Increment Request to add a new Annual Increment in the table as mentioned in Section 4.20.4 – Add Annual Increment.

### 4.20.4 Add Annual Increment

Click on to open the Add Annual Increment Request as shown in Figure 4-85





Figure 4-85 Add Annual Increment Request

Enter the details and click on addition of a new record in the table as shown in Figure 4-86.



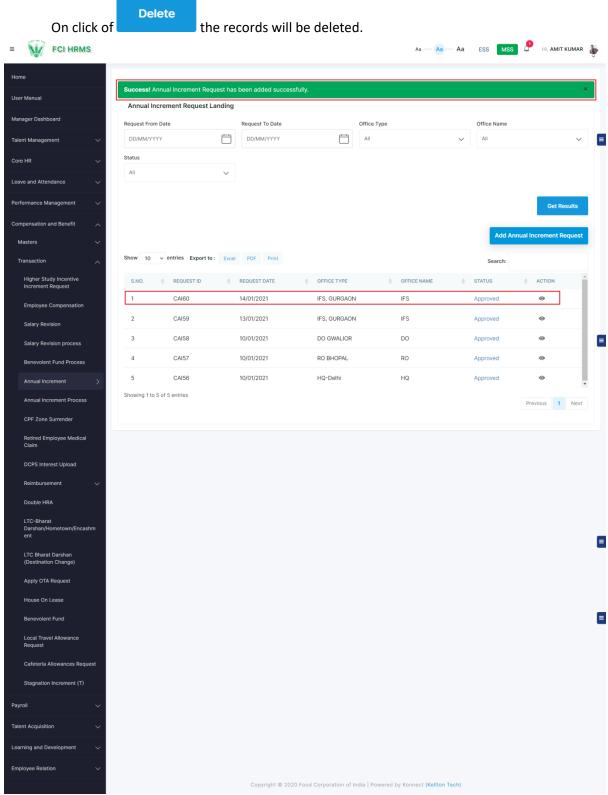


Figure 4-86 Annual Increment Added

The success will be displayed as





#### 4.20.5 Annual Increment Process

On the successful approval of the Annual Increment request, the approved requests will be shown in the Annual Increment process as shown in Figure 4-87

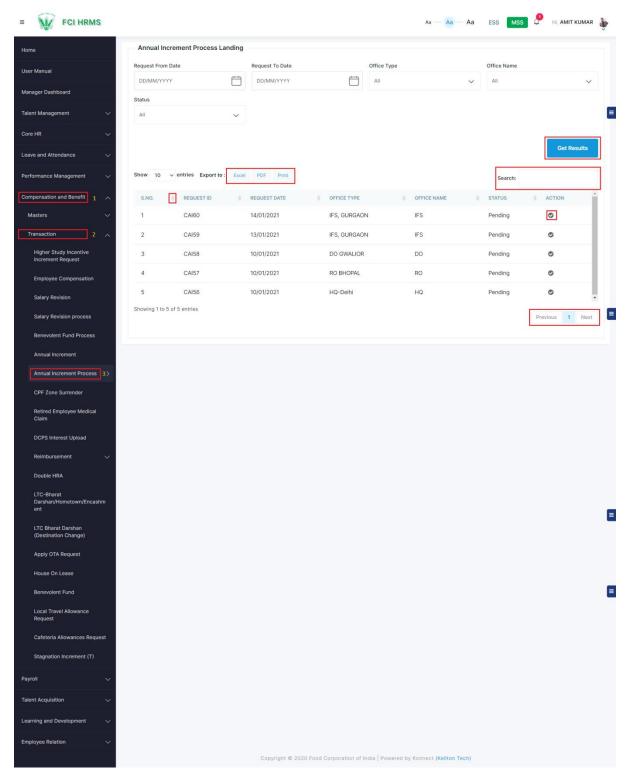


Figure 4-87: Annual Increment Process Landing

On click of shown in Figure 4-87, to land on annual increment process as shown in Figure 4-88.



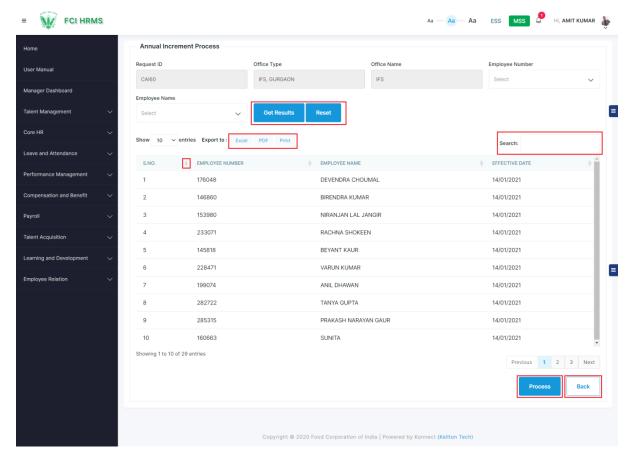
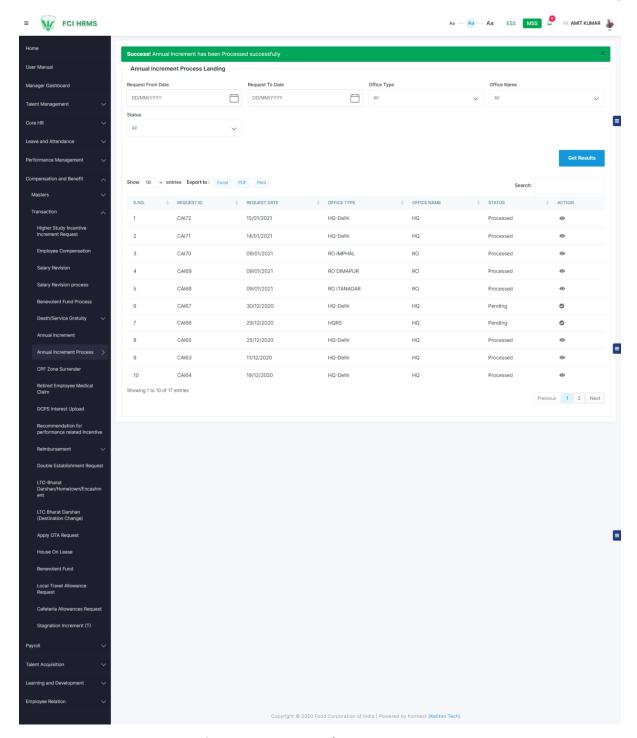


Figure 4-88: Annual Increment Process

On click of shown in Figure 4-108, to process the request and a success message will be displayed as shown in 4-89





**Figure 4-89: New Annual Increment Process** 

The success will be displayed as

Successi Annual Increment has been Processed successfully

#### 4.21 Double Establishment

This process covers the flow that how an employee can receive Double HRA whenever he/she has been transferred from one Zone to another.

Step 1: Employees submits the request for double establishment after receiving the posting orders.



- Step 2: Manager (Personnel) checks the eligibility.
- Step 3: Approval authority as per approval matrix receives the request.
- Step 4: Once approved employee starts receiving the Double Establishment amount in his/her salary.

#### 4.21.1 Navigation

Left Navigation: Compensation and Benefits >> Double Establishment Request

#### 4.21.2 SLA

30 Days

#### 4.21.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.21.1 to reach the Double Establishment Request Landing Page as shown in Figure 4-90.

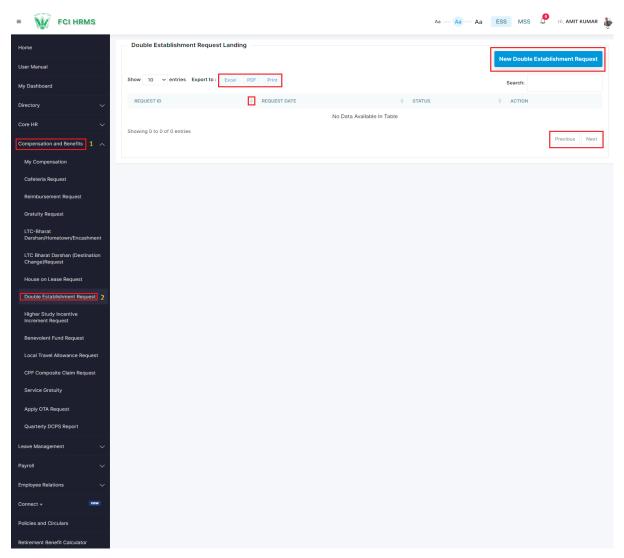


Figure 4-90: Double Establishment Request

HRMS administrator shall be able to perform the following activities from the landing page:

Click on Get Results to apply the available filters.



Excel Click on to export the table records in Excel or PDF as per table columns. Search: Click on to enter a search query that shall search the table records. Click on to sort the table records in ascending order or descending order of entries. Previous Click on to navigate table records **New Double Establishment Request** Click on to add a new Double Establishment in the table as mentioned in Section 4.21.4 – Add Double Establishment Request.

#### 4.21.4 Add Double Establishment Request

New Double Establishment Request
Click on
to open the Add Double Establishment Request as shown in Figure 4-91.

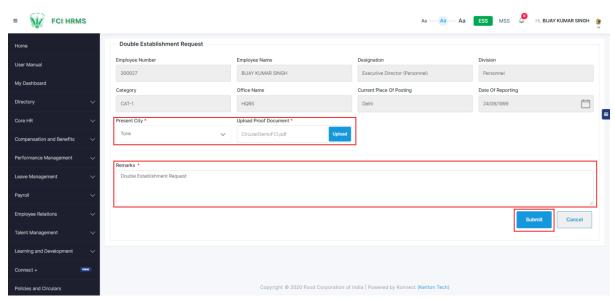


Figure 4-91: Add Double Establishment Request

Enter the details and click on such that a success message will be shown for addition of a new record in the table as shown in Figure 4-92.



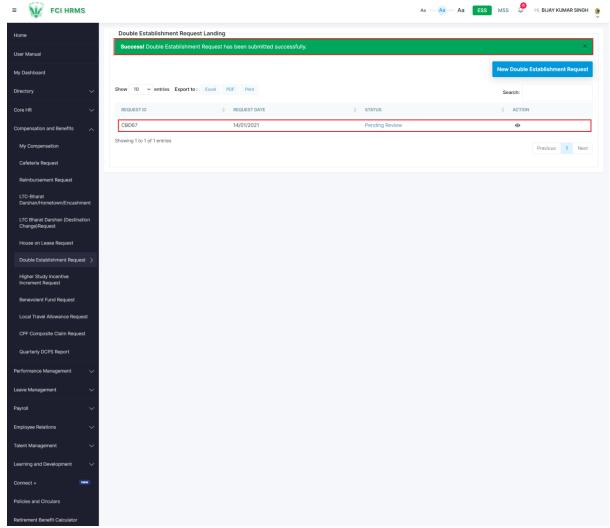


Figure 4-92: Double Establishment Request Added

The success will be displayed as



### 4.21.5 Review Double Establishment Request-Landing

The submitted request will be listed in the Reviewer's landing screen as shown in Figure 4-93.



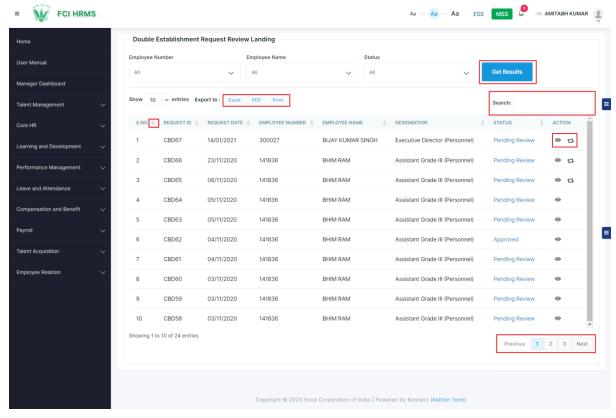


Figure 4-93 Double Establishment Request Reviewer Landing

Click on as shown in Figure 4-93, to land on Review Double Establishment request as shown in Figure 4-94.



#### 4.21.6 Dispatch Double Establishment

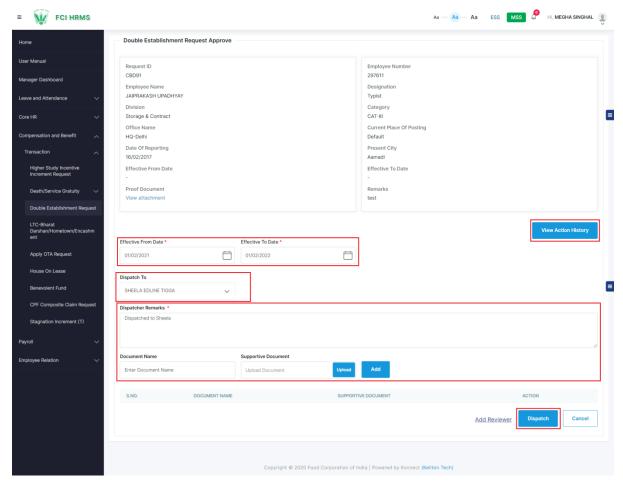


Figure 4-94: Double Establishment Request Dispatch

Reviewer shall be able to perform the following activities from the Review Page.

- Click on Figure 4-99.
- Click on to dispatch the request and a success message will be displayed as shown in Figure 4.95.



### 4.21.7 Review Double Establishment Landing

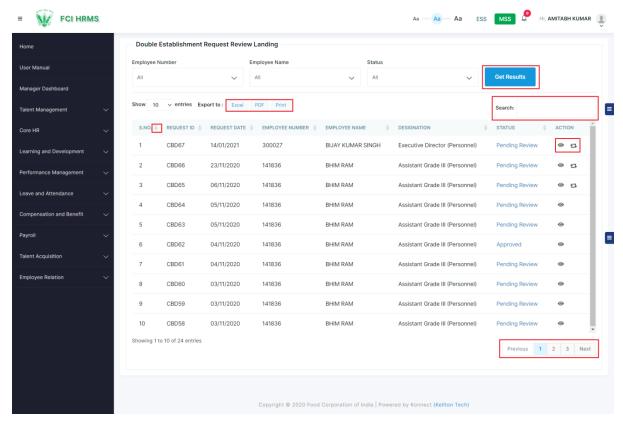


Figure 4-95: Double Establishment Request Review-Landing

Click on as shown in Figure 4-95, to land on Review Double Establishment request as shown in Figure 4-96.



### 4.21.8 Review Double Establishment

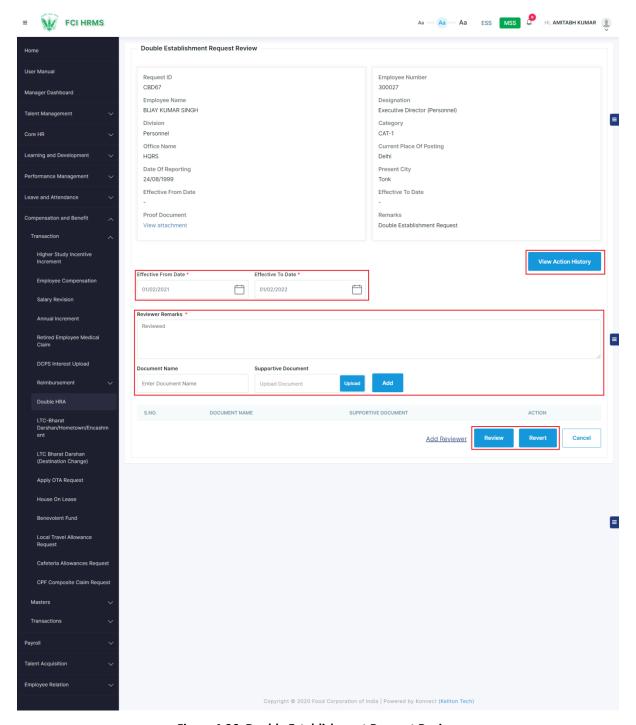


Figure 4-96: Double Establishment Request Review

Reviewer shall be able to perform the following activities from the Review Page.

- Click on in Figure 4-99.

  View Action History to view the action taken on the request as shown
- Click on to review the request and a success message will be displayed as shown in Figure 4.97.



• Click on to revert the request back to the initiator, this request will be listed in the landing page of Initiator as shown in Figure 4-90.

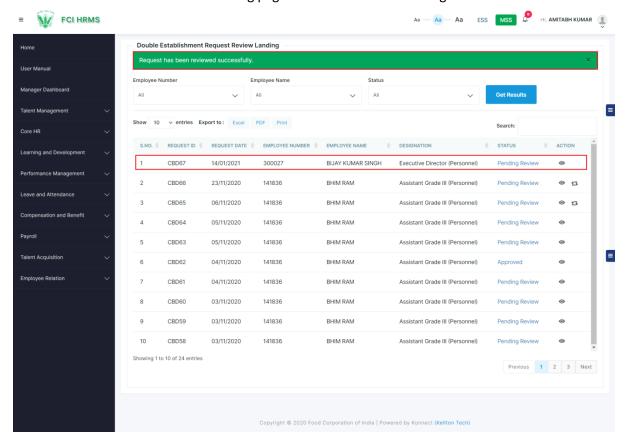


Figure 4-97: Double Establishment Request Reviewed

The success will be displayed as

Successi Request has been reviewed successfully.

### 4.21.9 Approve Double Establishment-Landing Page

The reviewed request will be forwarded to the approver's landing page as shown in figure 4-96.



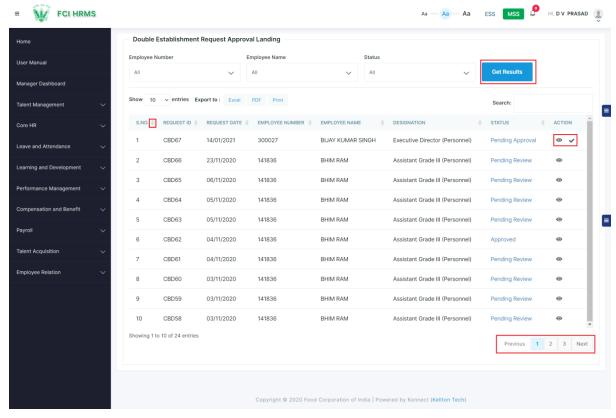


Figure 4-98: Double Establishment Request Approver's landing

Click on as shown in Figure 4-98, to land on Approve Double Establishment request as shown in Figure 4-99.



### 4.21.10 Approve Double Establishment

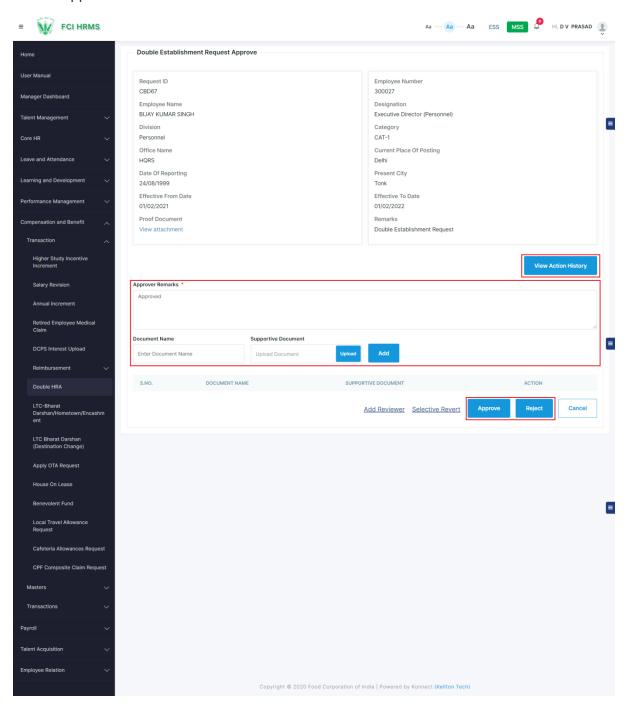


Figure 4-99: Double Establishment Request Approve

Approver shall be able to perform the following activities from the Approve Page.

- Click on Figure 4-.
- Click on to approve the request, and a success message will be shown in the Double Establishment Approver Landing Screen for approving the record as shown in Figure 4-98.



Click on be listed in the landing page of Initiator with "Rejected" status.

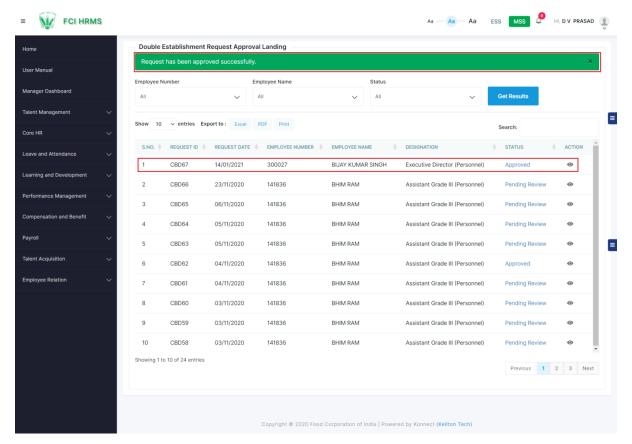


Figure 4-100: Double Establishment Request Approved

The success will be displayed as

Successi Request has been approved successfully.

#### 4.21.11 View Action History

Click on as shown in Figure 4-96 and 4-99, to navigate to View Action History page as shown in Figure 4-101.



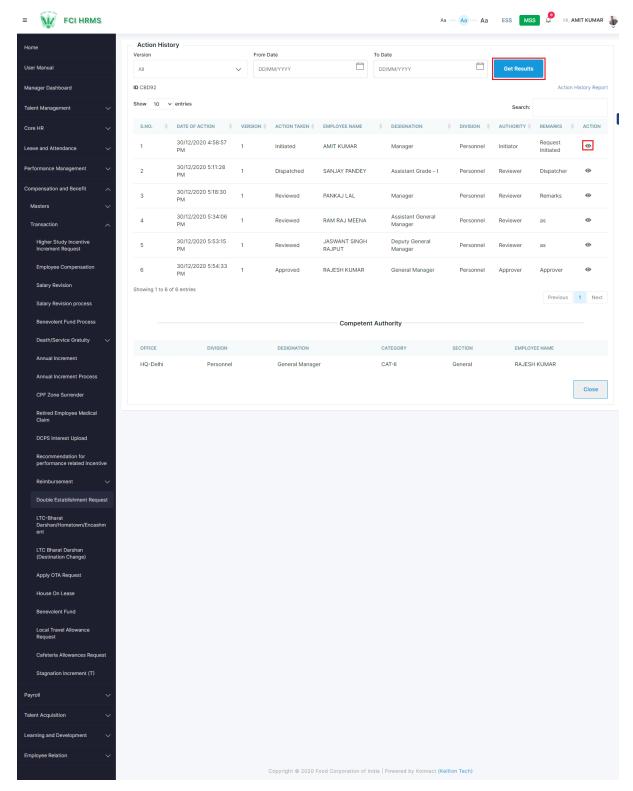


Figure 4-101: Action History

HRMS administrator shall be able to perform the following activities from Action History page:

- Click on Get Results to apply the available filters.
- Click on to view the particular detail of the record as shown in Figure 4-102.



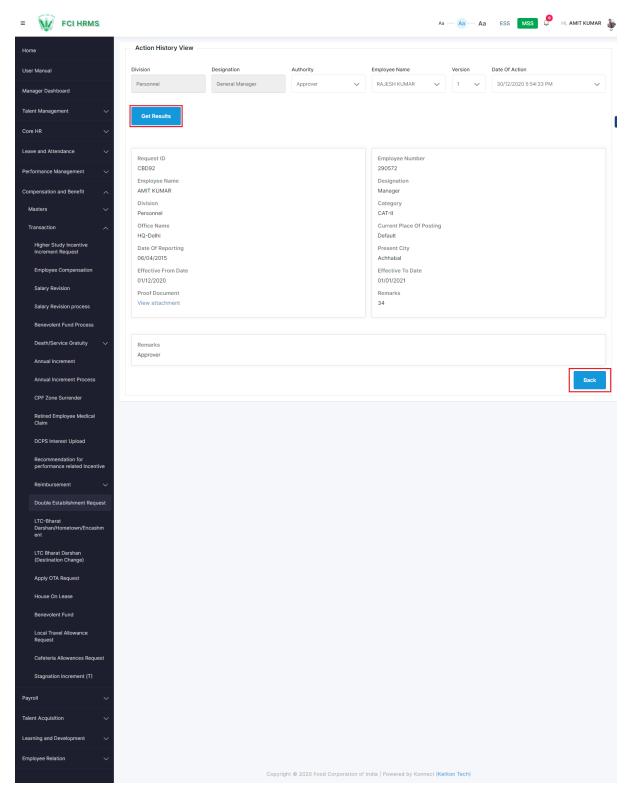


Figure 4-102: Action History View

- Click on to apply the available filters.
- Click on to exit the screen.



### 4.22 LTC Bharat Darshan/Hometown/Encashment

Employees in FCI gets Leave Travel Concession (LTC) for Home town/ Bharat Darshan, employees in FCI can visit any place in India or home town and can claim the amount from FCI. So, this process captures all the necessary details about the processes through which an employee in FCI can claim LTC Bharat Dharshan/Home Town/Encashment.

- Step 1: Employee submits the request for LTC Bharat Darshan/Hometown/Encashment.
- Step 2: Manager (Personnel) receives the request and checks the employee entitlement.
- Step 3: Approving authority as per the approval matrix receives the request for approving LTC claim.
- Step 4: Manager (Personnel) issues orders.
- Step 5: Employees receives the notification and requests for advance with tickets proof.
- Step 6: Manager (Bills) disburses the amount as the entitlement.
- Step 7: Employees avails LTC.
- Step 8: Approval authority receives the final bills submitted by the employee.
- Step 9: Manager (Bills) checks the claim and disburses the final amount.

#### 4.22.1 Navigation

**Left Navigation:** Compensation and Benefits >> LTC Bharat Darshan/Hometown/Encashment

#### 4.22.2 SLA

15 Days

#### 4.22.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.22.1 to reach the LTC Bharat Darshan / Hometown/Encashment Request Landing Page as shown in Figure 4.101.



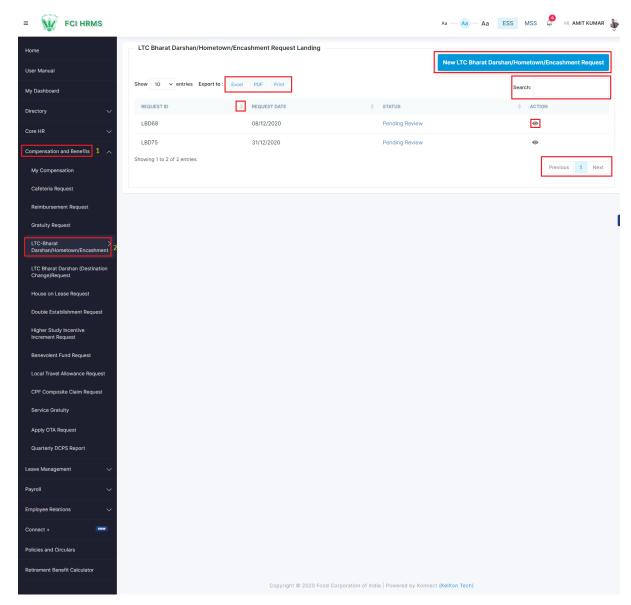
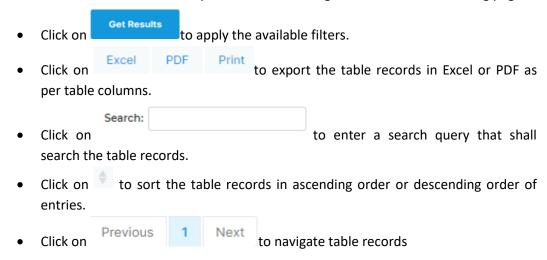


Figure 4-103: LTC Bharat Darshan/Hometown/Encashment Request

HRMS administrator shall be able to perform the following activities from the landing page:





Click on New LTC Bharat Darshan/Hometown/Encashment Request to add a new LTC Bharat Darshan/Hometown/Encashment in the table as mentioned in Section 4.22.4 —

Add LTC Bharat Darshan/Hometown/Encashment Request.

### 4.22.4 Add LTC Bharat Darshan/Hometown Request

Click on New LTC Bharat Darshan/Hometown/Encashment Request to open the Add LTC Bharat Darshan/Hometown /EncashmentRequest as shown in Figure 4-103.



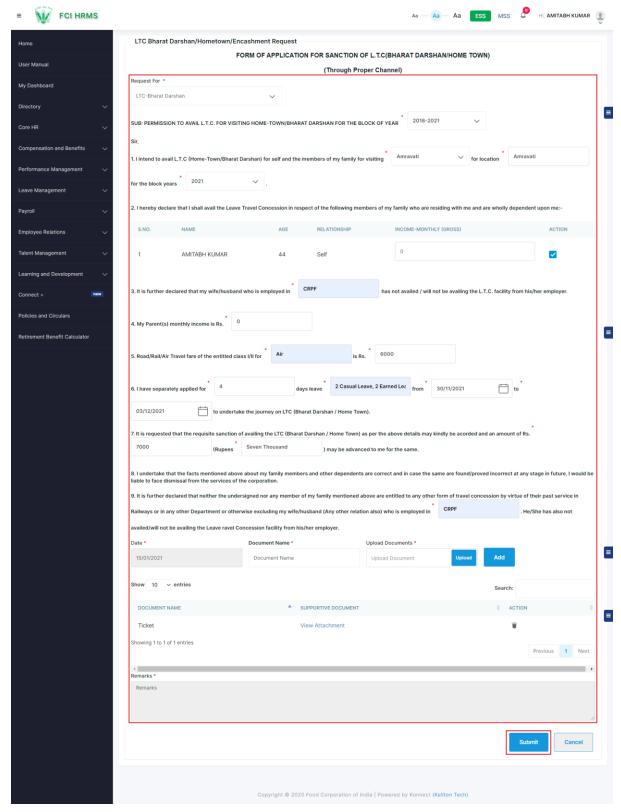


Figure 4-104: Add LTC Bharat Darshan/Hometown Request

Enter the details and click on addition of a new record in the table as shown in Figure 4-105.



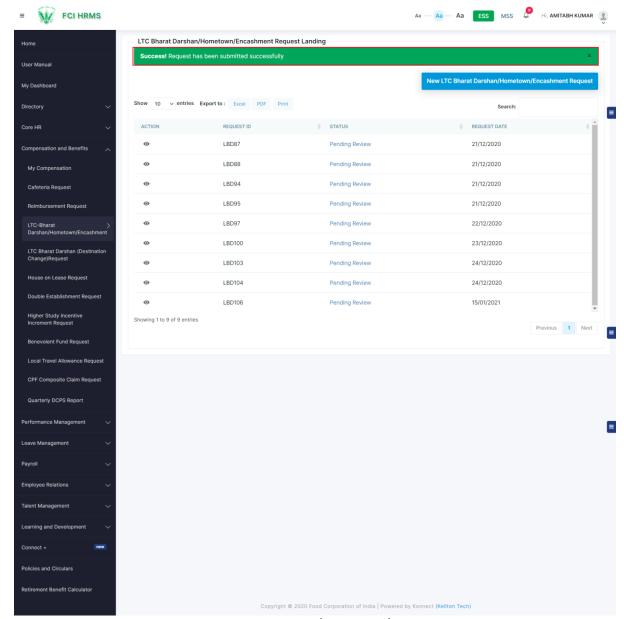


Figure 4-105: LTC Bharat Darshan/Hometown/Encashment Request Added

The success will be displayed as

Successi Data added successfully.

#### 4.22.5 Review LTC Bharat Darshan/Hometown Request-Landing

The submitted request will be listed in the Reviewer's landing screen as shown in Figure 4-106.



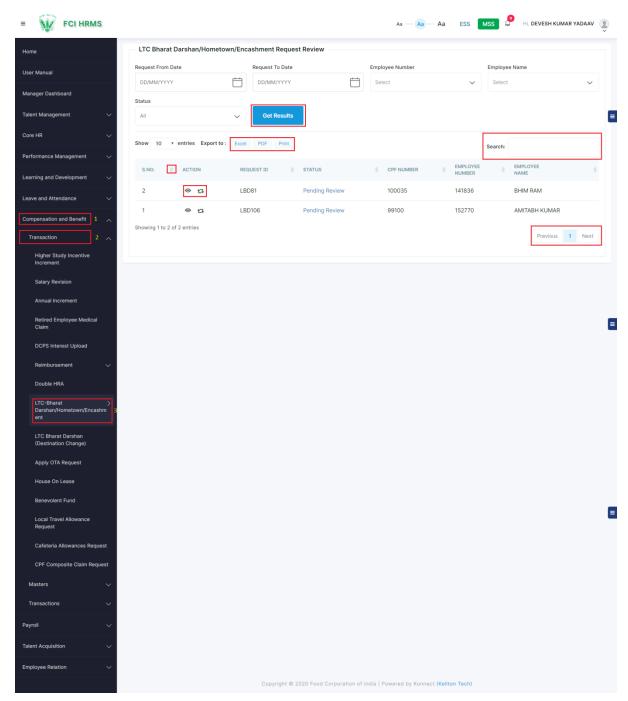


Figure 4-107 LTC Bharat Darshan/Hometown Request Reviewer Landing

Click on as shown in Figure 4-107, to land on Review LTC Bharat Darshan/Hometown/Encashment request as shown in Figure 4-108.



#### 4.22.6 Review LTC Bharat Darshan/Hometown

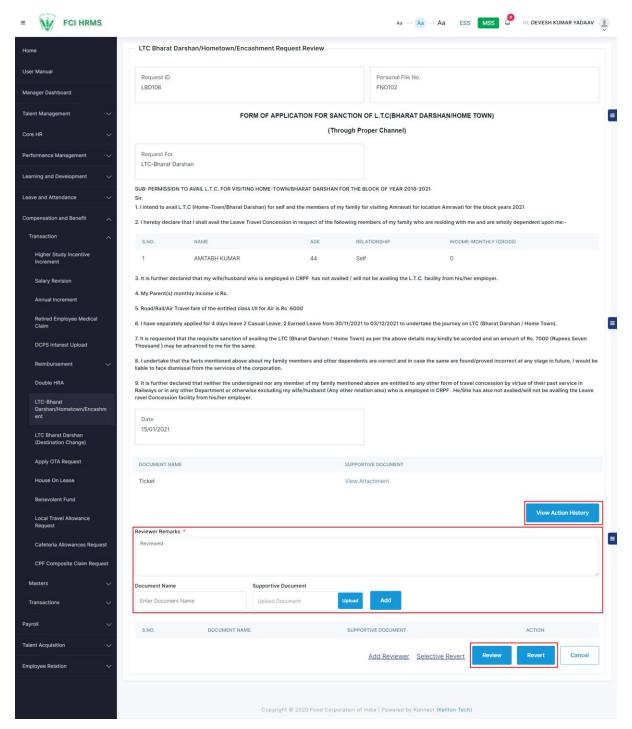


Figure 4-108: LTC Bharat Darshan/Hometown/Encashment Request Review

Reviewer shall be able to perform the following activities from the Review Page.

- Click on Figure 4-108.

  View Action History to view the action taken on the request as shown in
- Click on to review the request and a success message will be displayed as shown in Figure 4.108.



• Click on to revert the request back to the initiator, this request will be listed in the landing page of Initiator as shown in Figure 4-108.

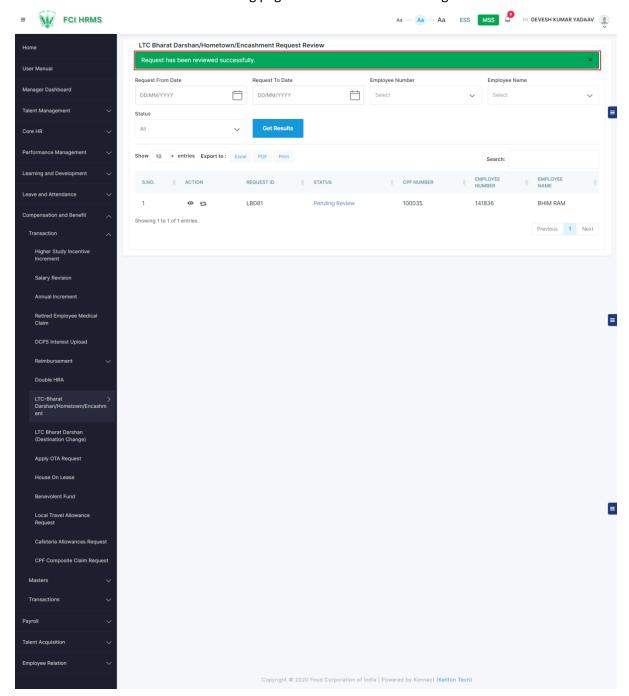


Figure 4-109: LTC Bharat Darshan/Hometown Request Reviewed

The success will be displayed as



#### 4.22.7 Approve LTC Bharat Darshan/Hometown-Landing Page

The reviewed request will be forwarded to the approver's landing page as shown in figure 4-110.



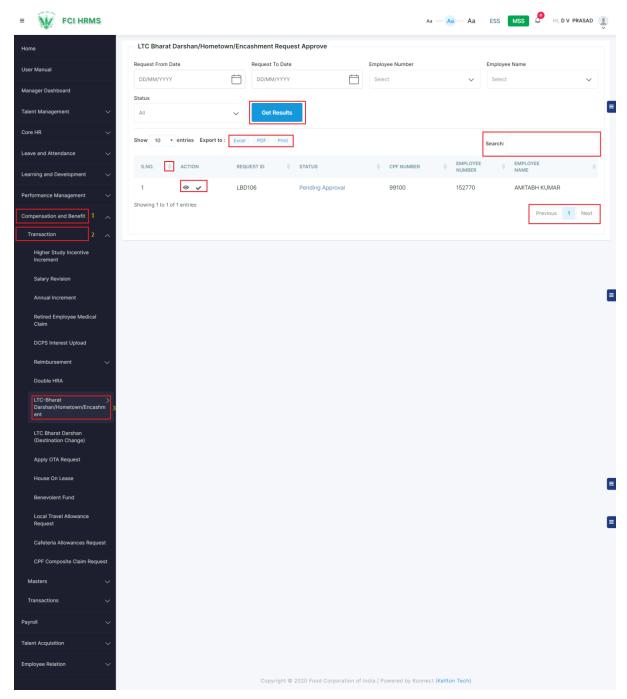


Figure 4-111: LTC Bharat Darshan/Hometown/Encashment Request Approver's Landing

Click on as shown in Figure 4-111, to land on Approve LTC Bharat Darshan/Hometown request as shown in Figure 4-112.



#### 4.22.8 Approve LTC Bharat Darshan/Hometown

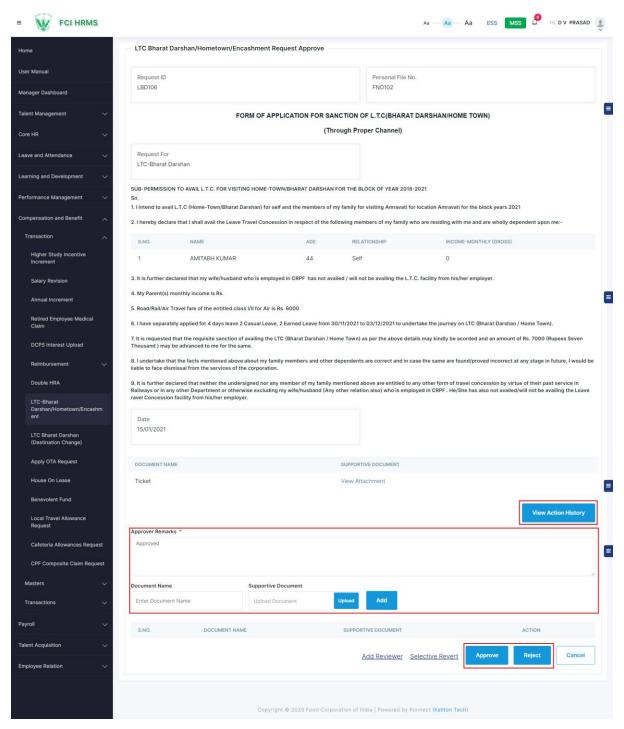


Figure 4-112: LTC Bharat Darshan/Hometown/Encashment Request Approve

Approver shall be able to perform the following activities from the Approve Page.

• Click on Figure 4-112.



- Click on to approve the request, and a success message will be shown in the LTC Bharat Darshan/Hometown Approver Landing Screen for approving the record as shown in Figure 4-112.
- Click on be listed in the landing page of Initiator with "Rejected" status.

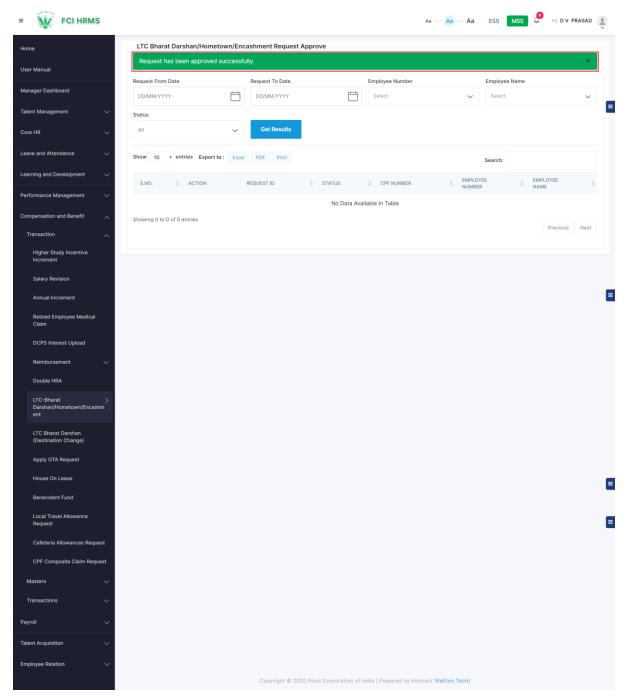


Figure 4-113: LTC Bharat Darshan/Hometown Request Approved

The success will be displayed as



Success! Request has been approved successfully.

#### 4.22.9 View Action History

Click on as shown in Figure 4-108 and 4-112, to navigate to View Action History page as shown in Figure 4-114.

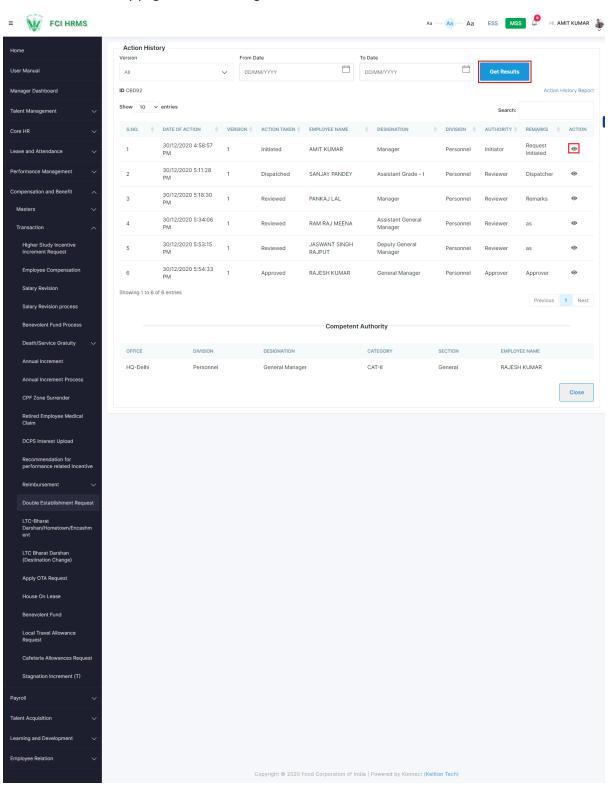


Figure 4-114: Action History



### 4.23 LTC Bharat Darshan (Destination Change)

Employees in FCI get Leave Travel Concession (LTC) for home town/ Bharat Darshan; employees in FCI can visit any place in India or home town and claim the amount from FCI. Also, the employee can change in place of journey before availing LTC. So, this process captures all the necessary details about how an employee can change the place of journey for LTC Bharat Dharshan/Home Town.

- Step 1: Employee submits the request for LTC Bharat Darshan (Destination change).
- Step 2: Manager (Personnel) receives the request and forwards it to approval authority.
- Step 3: Approving authority as per approval matrix receives the request.
- Step 4: After approval from the approving authority, Manager (Personnel) receives the notification and updates the service book of the employee.
- Step 5: Employee receives the notification.

#### 4.23.1 Navigation

Left Navigation: Compensation and Benefits >> LTC Bharat Darshan (Destination Change)

#### 4.23.2 SLA

15 Days

#### 4.23.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.24.1 to reach the LTC Bharat Darshan (Destination Change) Request Landing Page as shown in Figure 4.115.



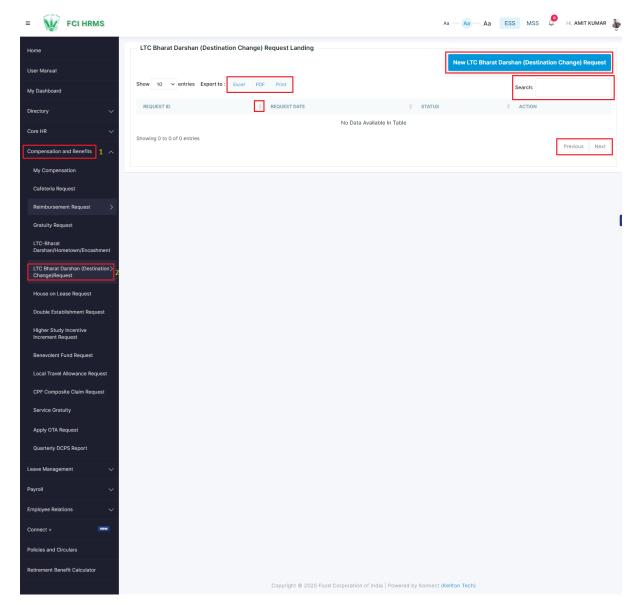
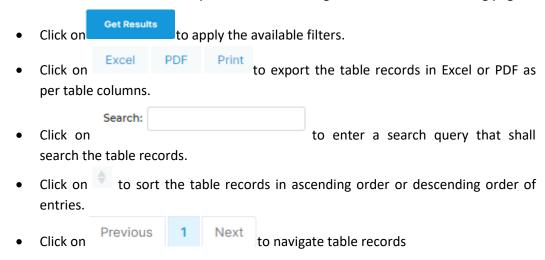


Figure 4-115: LTC Bharat Darshan (Destination Change) Request

HRMS administrator shall be able to perform the following activities from the landing page:





Click on Darshan (Destination Change) Request to add a new LTC Bharat Darshan (Destination Change) in the table as mentioned in Section 4.24.4 – Add LTC Bharat Darshan (Destination Change) Request.

### 4.23.4 Add LTC Bharat Darshan/Hometown Request

Click on New LTC Bharat Darshan (Destination Change) Request to open the Add LTC Bharat Darshan (Destination Change) Request as shown in Figure 4-116.

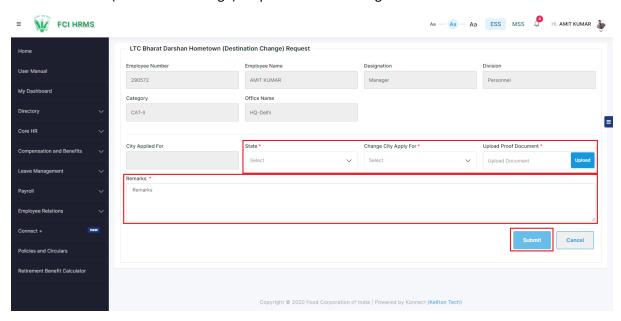


Figure 4-116: Add LTC Bharat Darshan (Destination Change) Request

Enter the details and click on such that a success message will be shown for addition of a new record in the table as shown in Figure 4-117.



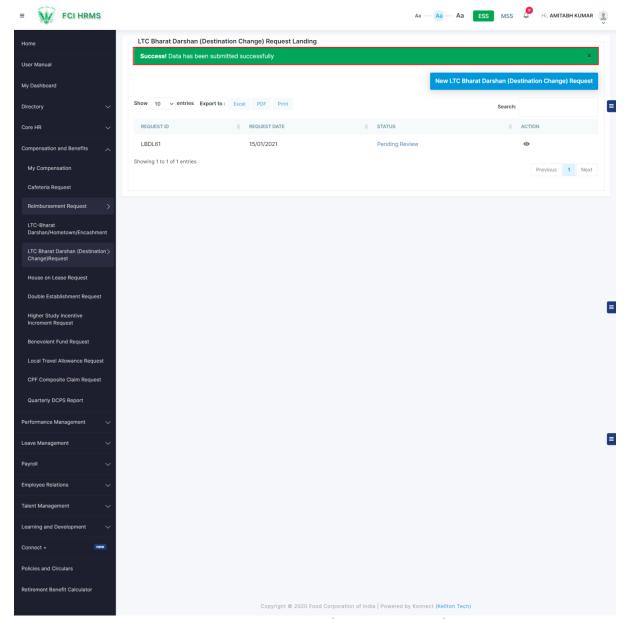


Figure 4-117: LTC Bharat Darshan (Destination Change) Request Added

The success will be displayed as

Successi Data added successfully.

### 4.23.5 Review LTC Bharat Darshan/Hometown Request-Landing

The submitted request will be listed in the Reviewer's landing screen as shown in Figure 4-118.



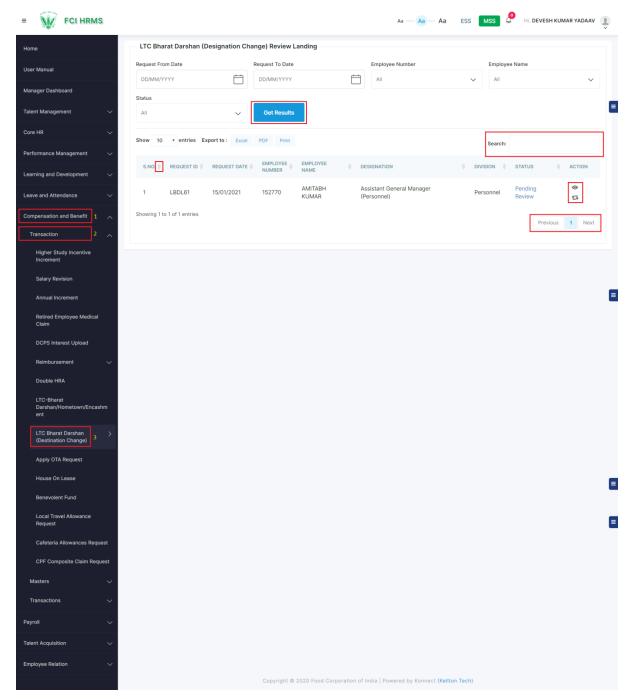


Figure 4-119 LTC Bharat Darshan (Destination Change) Request Reviewer Landing

Click on as shown in Figure 4-119, to land on Review LTC Bharat Darshan (Destination Change) request as shown in Figure 4-120.



#### 4.23.6 Review LTC Bharat Darshan/Hometown

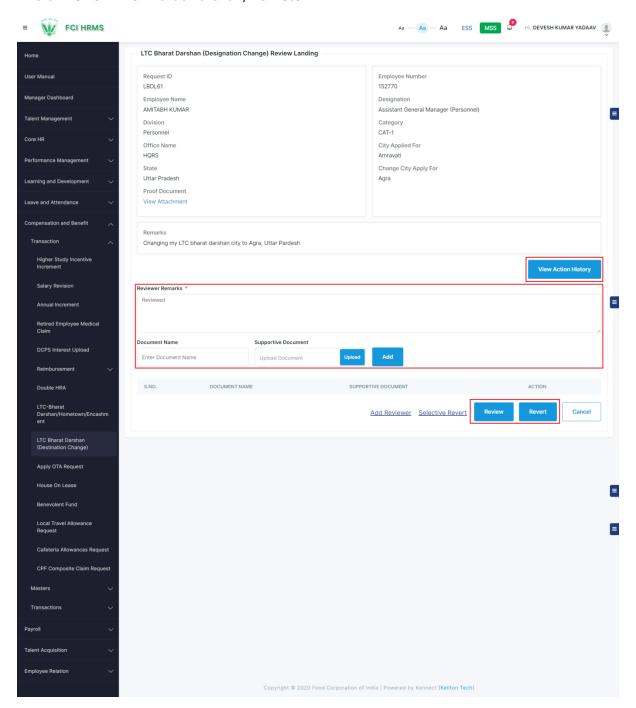


Figure 4-121: LTC Bharat Darshan (Destination Change) Request Review

Reviewer shall be able to perform the following activities from the Review Page.

- Click on Figure 4-121.
- Click on to review the request and a success message will be displayed as shown in Figure 4.121.



• Click on to revert the request back to the initiator, this request will be listed in the landing page of Initiator as shown in Figure 4-122.

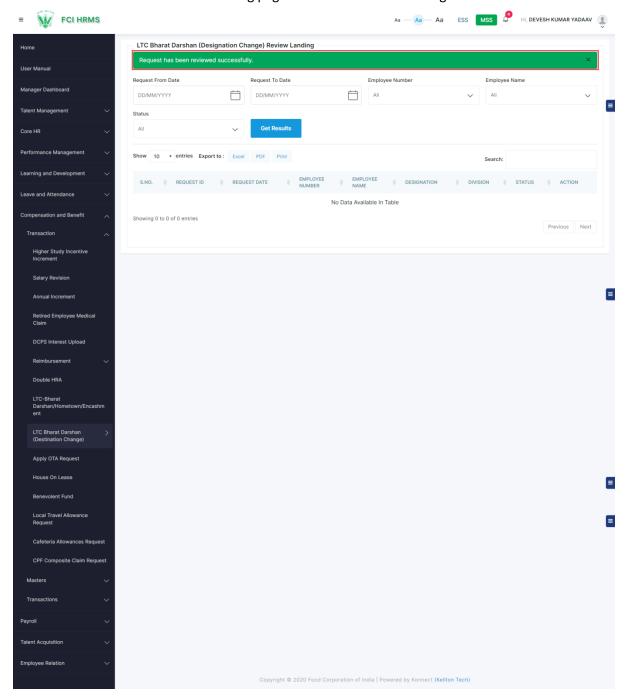


Figure 4-122: LTC Bharat Darshan (Destination Change) Request Reviewed

The success will be displayed as



### 4.23.7 Approve LTC Bharat Darshan/Hometown-Landing Page

The reviewed request will be forwarded to the approver's landing page as shown in figure 4-123.



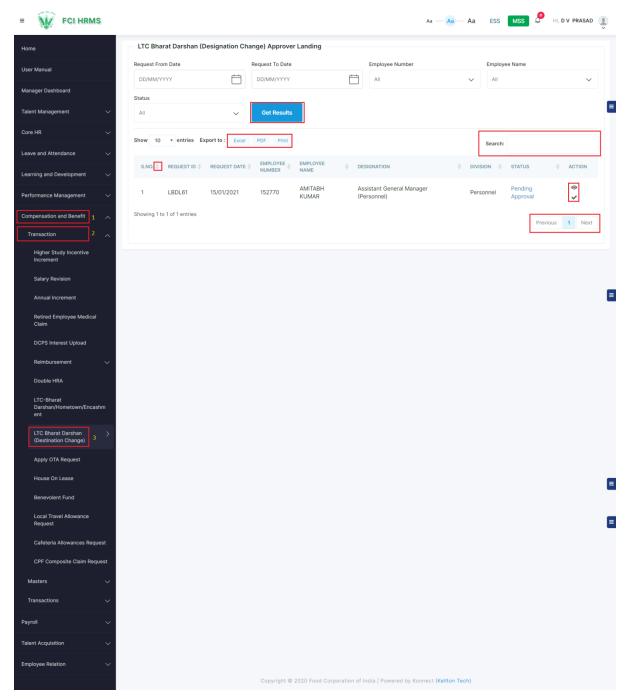


Figure 4-123: LTC Bharat Darshan (Destination Change) Request Approver's Landing

Click on as shown in Figure 4-123, to land on Approve LTC Bharat Darshan (Destination Change) request as shown in Figure 4-124.



## 4.23.8 Approve LTC Bharat Darshan/Hometown

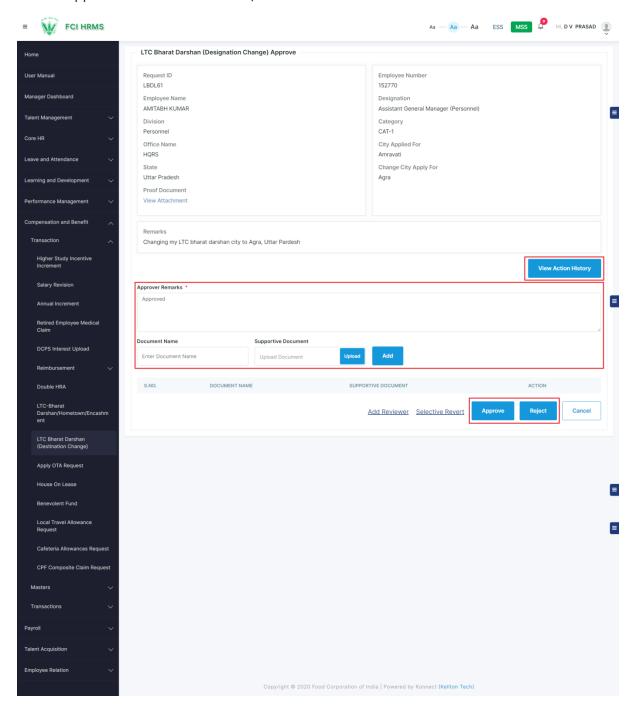


Figure 4-124: LTC Bharat Darshan (Destination Change) Request Approve

Approver shall be able to perform the following activities from the Approve Page.

- Click on Figure 4-124.
- Click on to approve the request, and a success message will be shown in the LTC Bharat Darshan (Destination Change) Approver Landing Screen for approving the record as shown in Figure 4-125.



Click on to reject the request back to the initiator, this request will be listed in the landing page of Initiator with "Rejected" status.

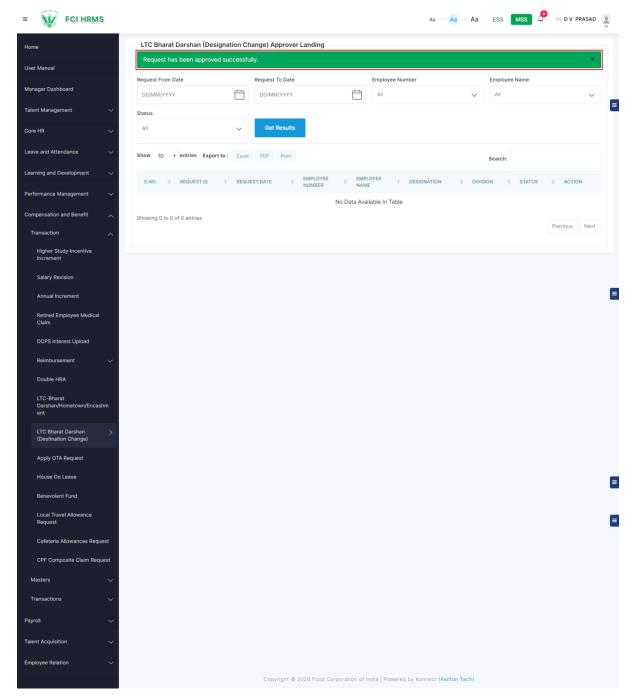


Figure 4-125 LTC Bharat Darshan (Destination Change) Request Approved

The success will be displayed as





#### 4.23.9 View Action History

Click on Figure 4-126.

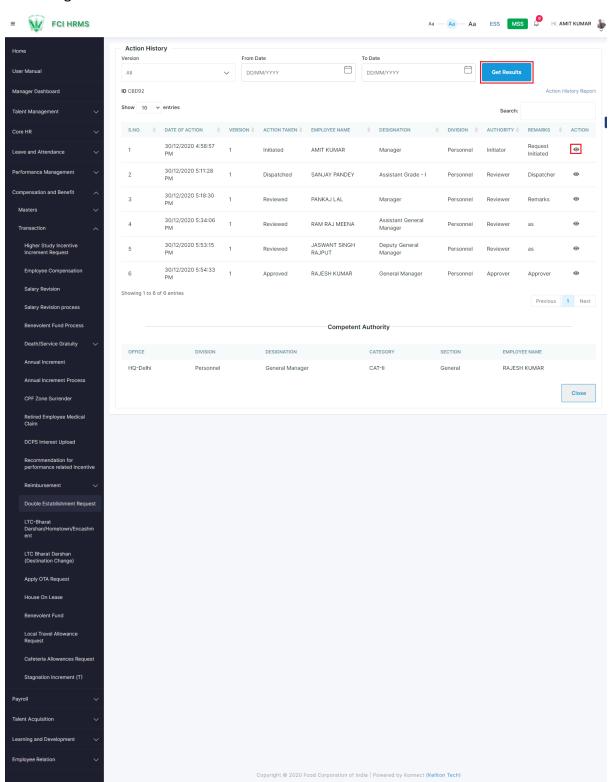


Figure 4-126: Action History



### 4.24 House on Lease

Whenever an employee wants to avail rented accommodation, for that he/she will have to forego HRA as per entitlement in the area (City Class) and he/she will be entitled for lease accommodation amount as per the circular number WR-09-2019-10 dated 31.5.2019. The property is on lease to FCI.

Step 1: Employee initiates the request with the required details of owner and submits the request.

Step 2: AGM (E & P), verifies the uploaded owner document, uploads the agreement and approves the request.

Step 3: DGM (HQ), will receive the requests which are approved by the AGM (E & P) and approves the request.

### 4.24.1 Navigation

**Left Navigation:** Compensation and Benefits >> House on Lease

#### 4.24.2 SLA

21 Days

#### 4.24.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.25.1 to reach the House on Lease Request Landing Page as shown in Figure 4.127.



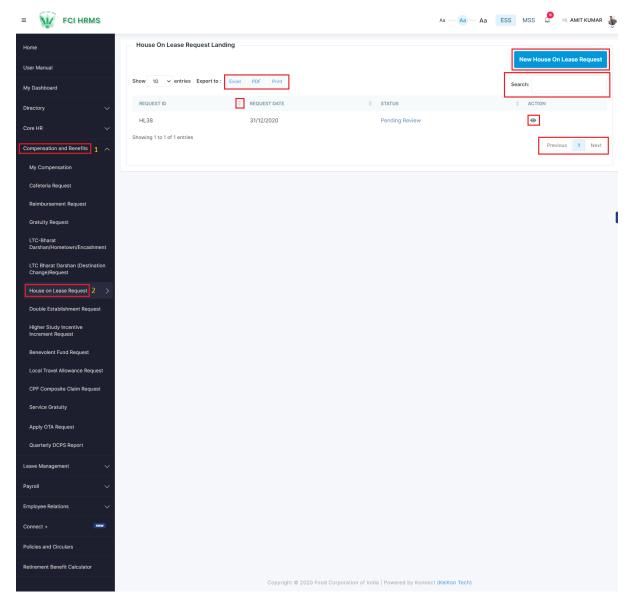
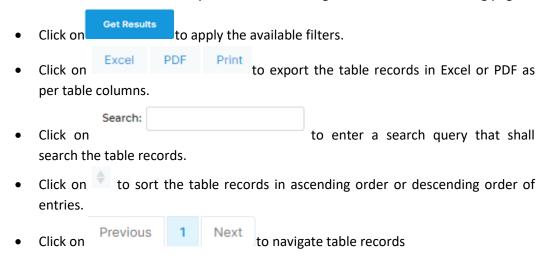


Figure 4-127: House on Lease Request

HRMS administrator shall be able to perform the following activities from the landing page:





• Click on as mentioned in Section 4.25.4 – Add House on Lease Request.

## 4.24.4 Add House on Lease Request

Click on in Figure 4-128.



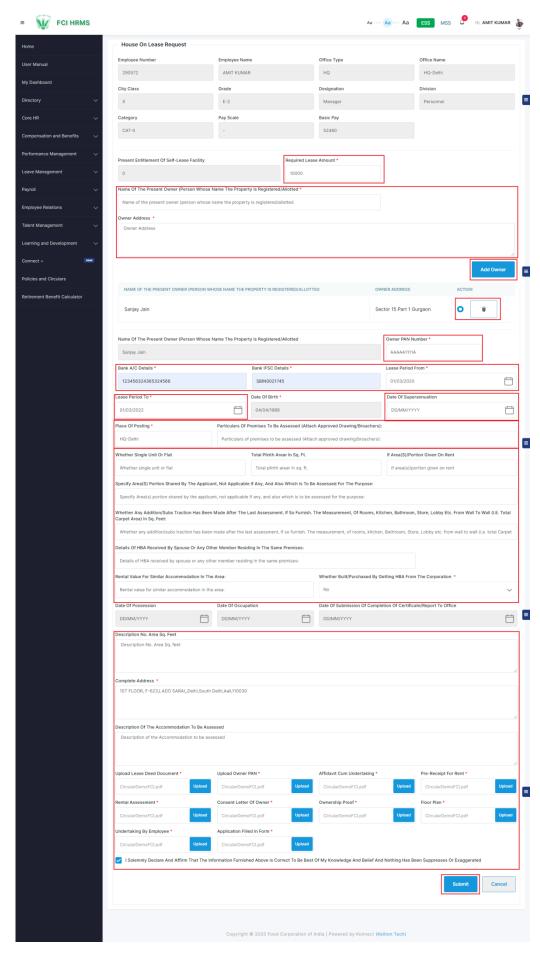




Figure 4-128: Add House on Lease Request

Enter the details and click on addition of a new record in the table as shown in Figure 4-129.

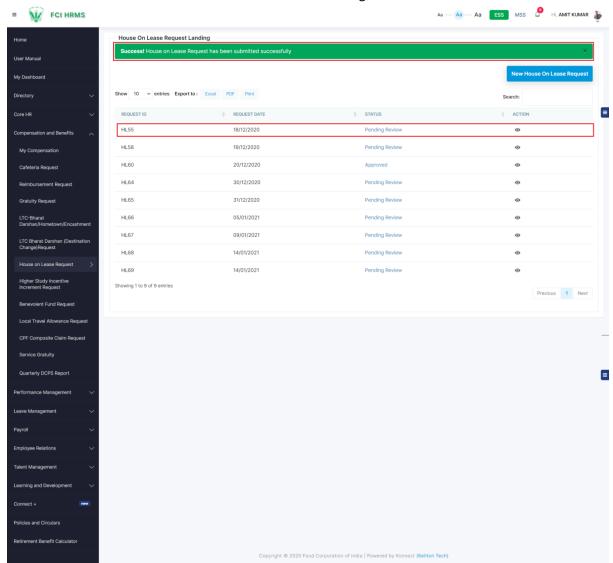


Figure 4-129: House on Lease Request Added

The success will be displayed as

Successi Record has been submitted successfully

### 4.24.5 Review House on Lease Request-Landing

The submitted request will be listed in the Reviewer's landing screen as shown in Figure 4-130.



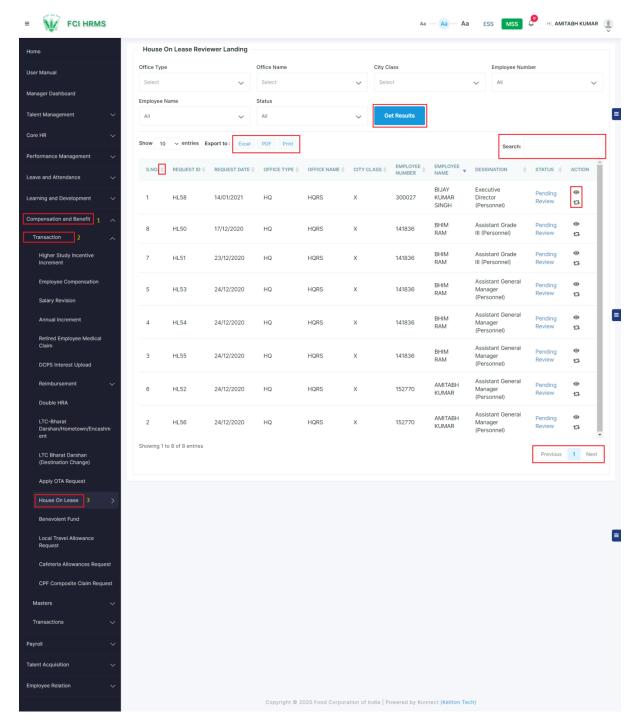


Figure 4-130 House on Lease Request Reviewer Landing

Click on as shown in Figure 4-130, to land on Review House on Lease request as shown in Figure 4-131.



#### 4.24.6 Review House on Lease

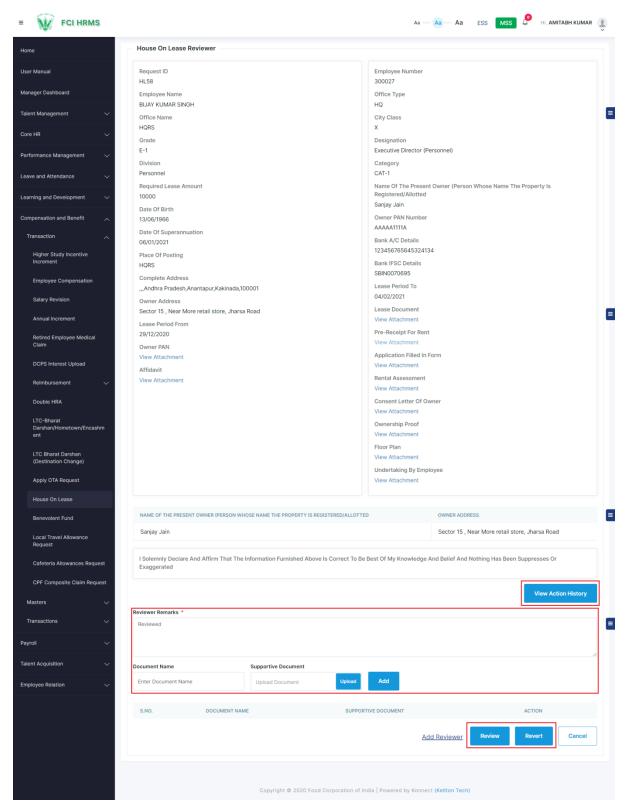


Figure 4-131: House on Lease Request Review

Reviewer shall be able to perform the following activities from the Review Page.



- Click on Figure 4-132.
- Click on displayed.

  Review to review the request and a success message will be
- Click on to revert the request back to the initiator, this request will be listed in the landing page of Initiator as shown in Figure 4-132.

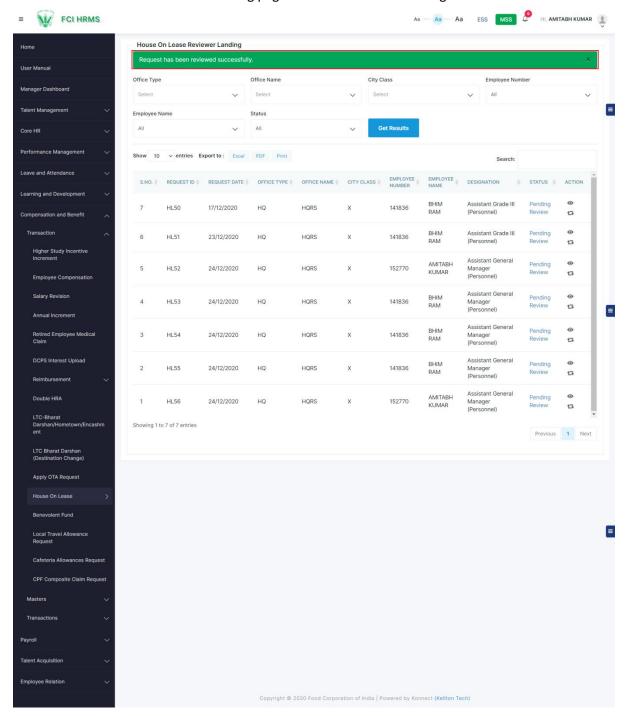


Figure 4-132: House on Lease Request Reviewed



The success will be displayed as

Successi Request has been reviewed successfully.

### 4.24.7 Approve House on Lease-Landing Page

The reviewed request will be forwarded to the approver's landing page as shown in Figure 4-133.

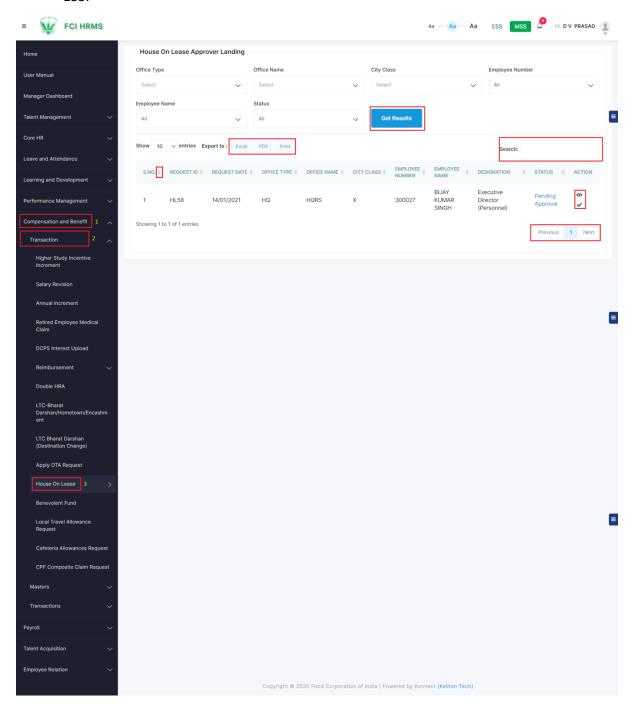


Figure 4-133: House on Lease Approver's Landing

Click on shown in Figure 4-133, to land on Approve House on Lease request as shown in Figure 4-134.



#### 4.24.8 Approve House on Lease

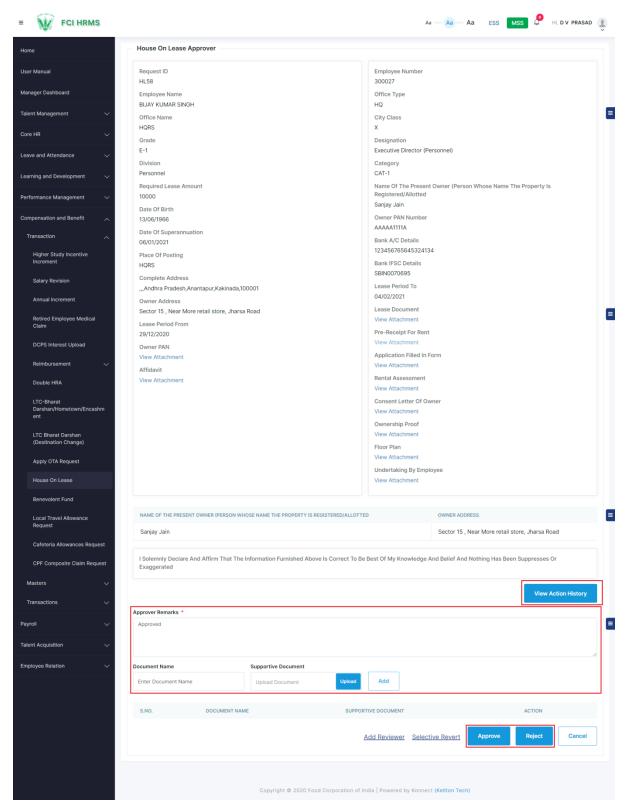


Figure 4-134: House on Lease Request Approve

Approver shall be able to perform the following activities from the Approve Page.



- Click on Figure 4-134.
- Click on to approve the request, and a success message will be shown in the House on Lease Approver Landing Screen for approving the record.
- Click on be listed in the landing page of Initiator with "Rejected" status.

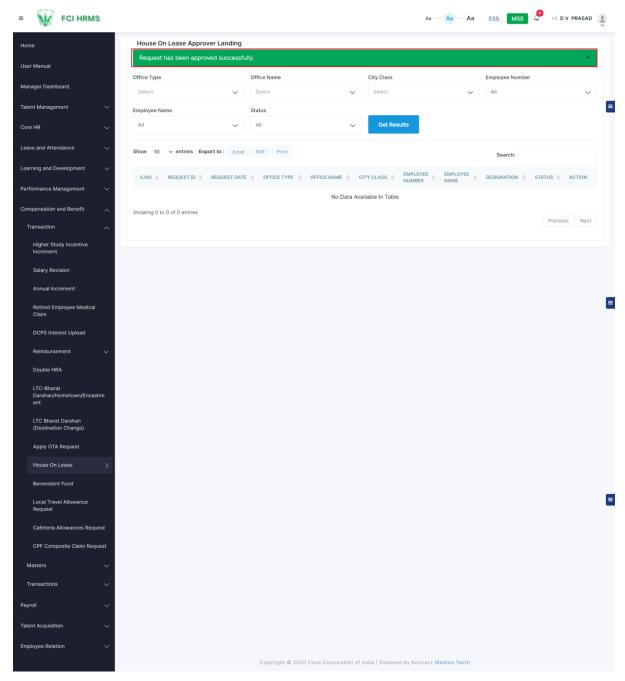


Figure 4-135: House on Lease Request Approved

The success will be displayed as



Success! Request has been approved successfully.

#### 4.24.9 View Action History

Click on Action History as shown in Figure 4-131 and 4-134, to navigate to View Action History page as shown in Figure 4-136.

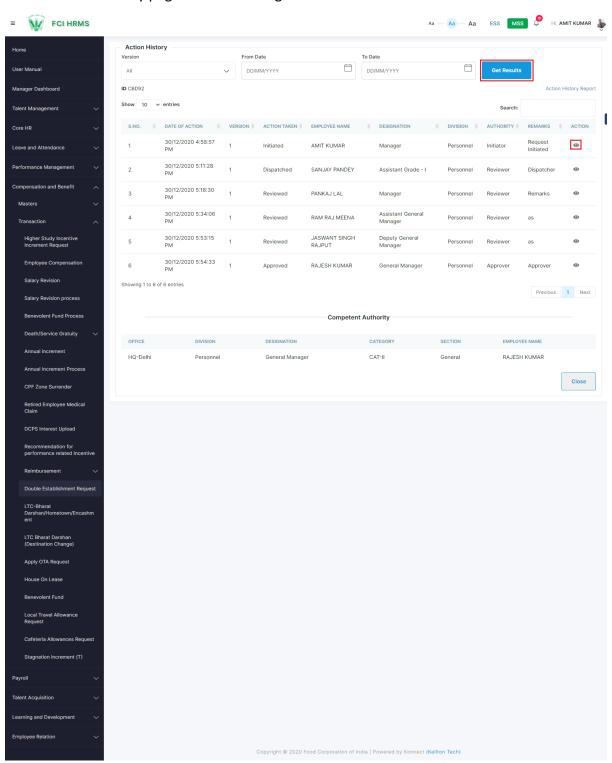


Figure 4-136: Action History



HRMS administrator shall be able to perform the following activities from Action History page:

- Click on Get Results to apply the available filters.
- Click on to view the particular detail of the record as shown in Figure 4-137.

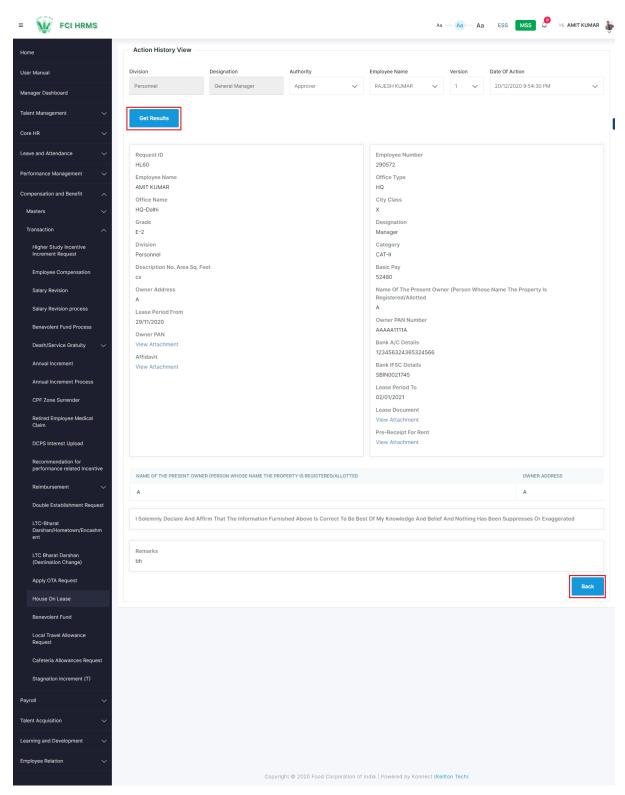


Figure 4-137: Action History View



Click on Get Results to apply the available filters.
 Click on to exit the screen.

### 4.25 Local Travel Allowance Request

Whenever any employee travels locally for the official purpose then he/she will be entitled for the reimbursement of the amount spent during the travel.

- Step 1: Employee submits the request for Local Travel Allowance Request.
- Step 2: Reviewing Authority receives the request for review.
- Step 3: After approval from the Employee's Self Department, Finance Department receives the request for final approval.
- Step 4: Employees receives the notification after approval

## 4.25.1 Navigation

**Left Navigation:** Compensation and Benefits >> Local Travel Allowance

#### 4.25.2 SLA

10 Days

### 4.25.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.26.1 to reach the Local Travel Allowance Request Landing Page as shown in Figure 4.138.



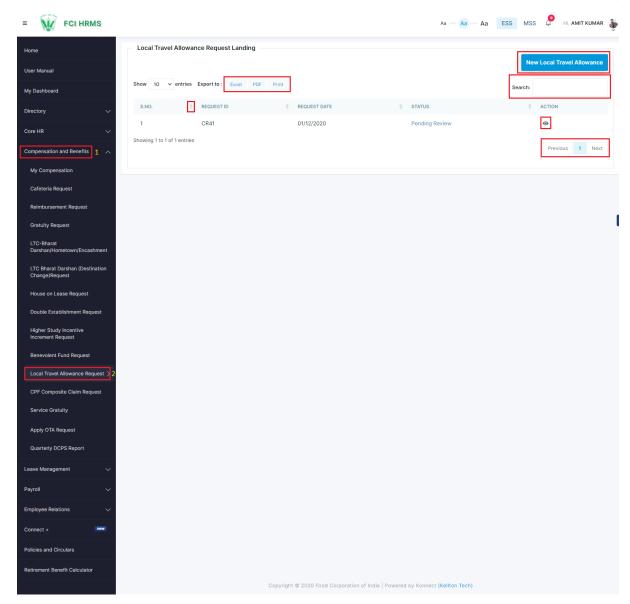
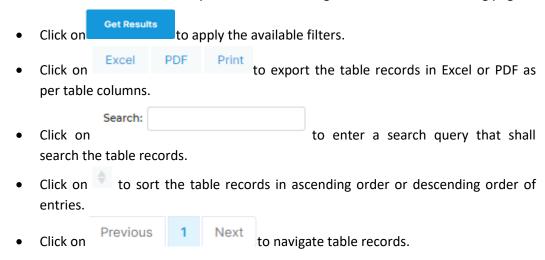


Figure 4-138: Local Travel Allowance Request

HRMS administrator shall be able to perform the following activities from the landing page:





• Click on to add a new Local Travel Allowance in the table as mentioned in Section 4.26.4 – Add Local Travel Allowance Request.

### 4.25.4 Add Local Travel Allowance Request

Click on Shown in Figure 4-139.

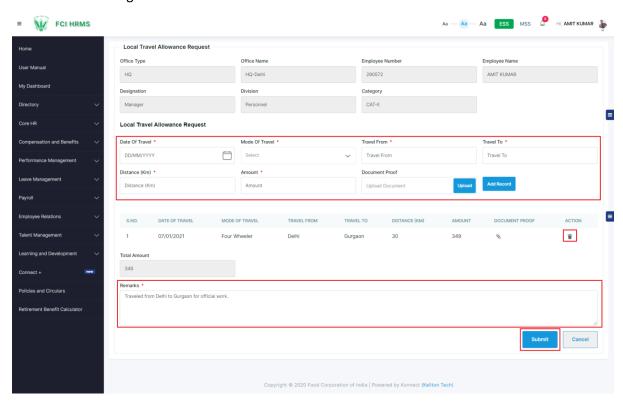


Figure 4-139: Add Local Travel Allowance Request

Enter the details and click on addition of a new record in the table as shown in Figure 4-140.



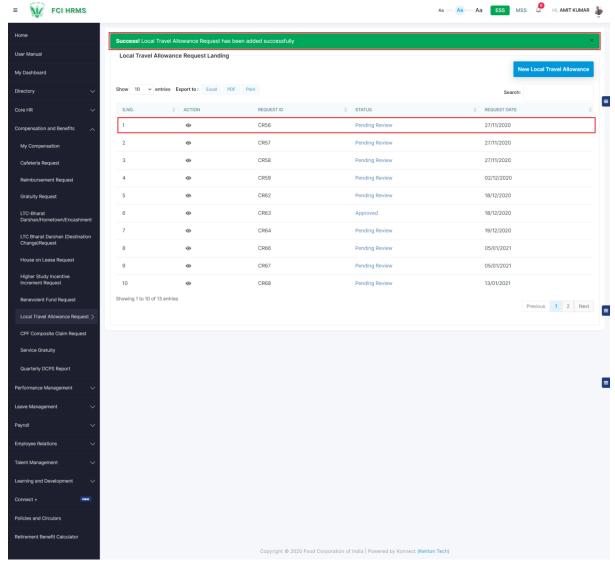


Figure 4-141: Local Travel Allowance Request Added

The success will be displayed as

Successi Conveyance Reimbursement Request has been added successfully

### 4.25.5 Review Local Travel Allowance Request-Landing

The submitted request will be listed in the Reviewer's landing screen as shown in Figure 4-142.



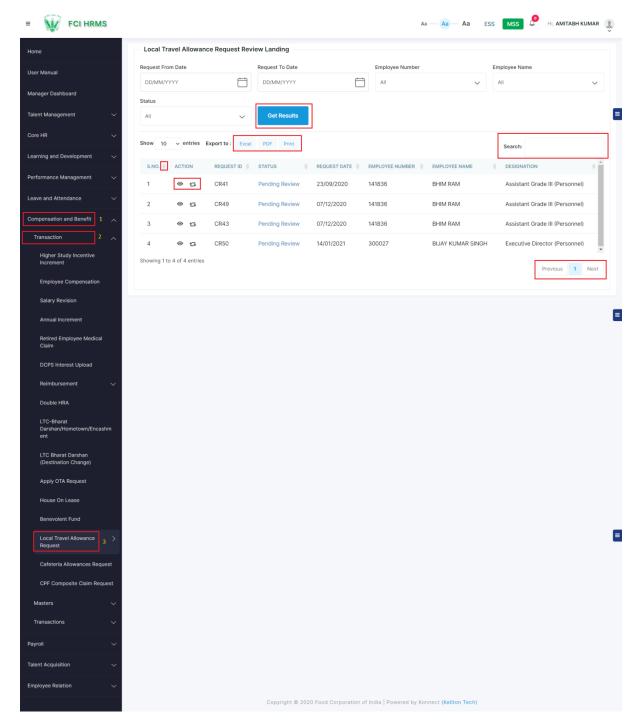


Figure 4-142 Local Travel Allowance Request Reviewer Landing

Click on as shown in Figure 4-142, to land on Review Local Travel Allowance request as shown in Figure 4-143.



### 4.25.6 Review Local Travel Allowance

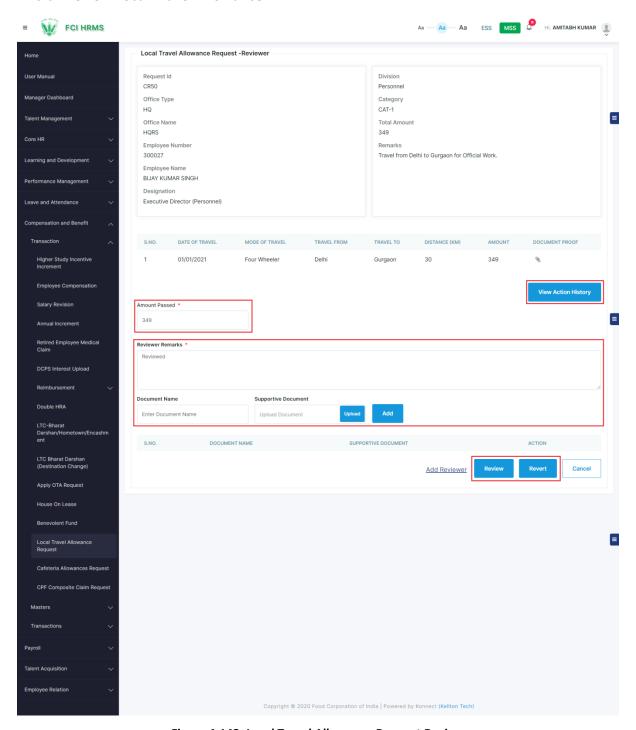


Figure 4-143: Local Travel Allowance Request Review

Reviewer shall be able to perform the following activities from the Review Page.

- Click on Figure 4-143.
- Click on to review the request and a success message will be displayed as shown in Figure 4.143.



• Click on to revert the request back to the initiator, this request will be listed in the landing page of Initiator.

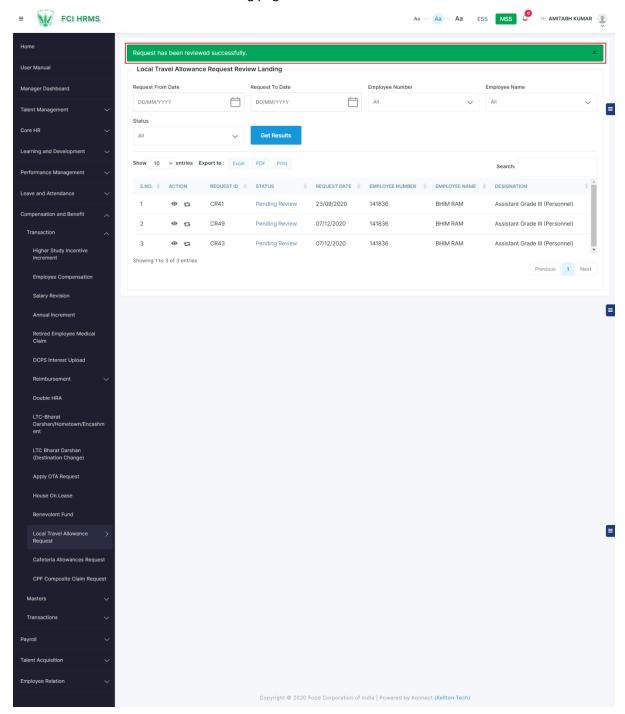


Figure 4-144: Local Travel Allowance Request Reviewed

The success will be displayed as



## 4.25.7 Approve Local Travel Allowance -Landing Page

The reviewed request will be forwarded to the approver's landing page as shown in figure 4-145.



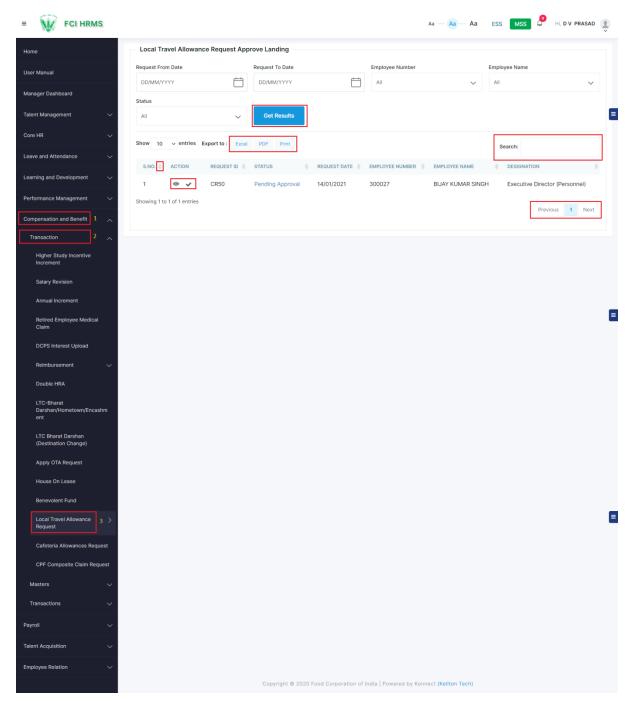


Figure 4-145: Local Travel Allowance Request Approver's Landing

Click on as shown in Figure 4-145, to land on Approve Local Travel Allowance request as shown in Figure 4-146.



### 4.25.8 Approve Local Travel Allowance

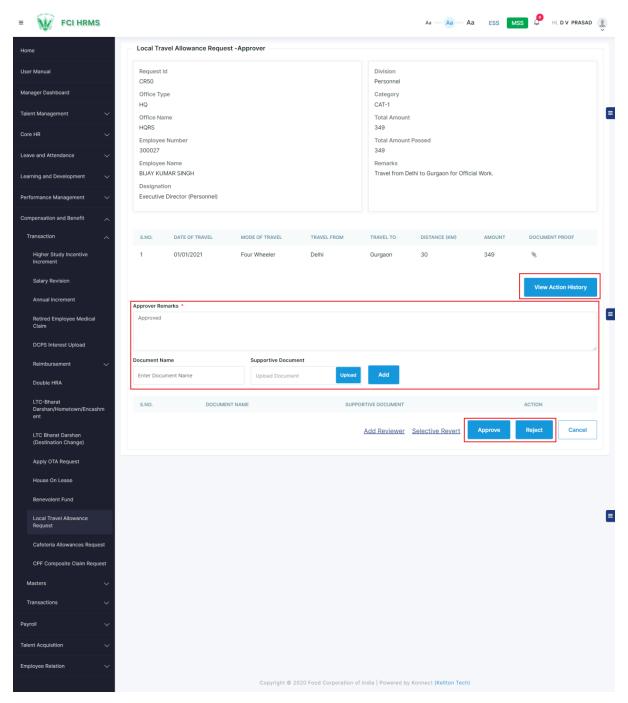


Figure 4-146: Local Travel Allowance Request Approve

Approver shall be able to perform the following activities from the Approve Page.

- Click on Figure 4-146.
- Click on to approve the request, and a success message will be shown in the Local Travel Allowance Approver Landing Screen for approving the record as shown in Figure 4-146.



Click on to reject the request back to the initiator, this request will be listed in the landing page of Initiator with "Rejected" status.

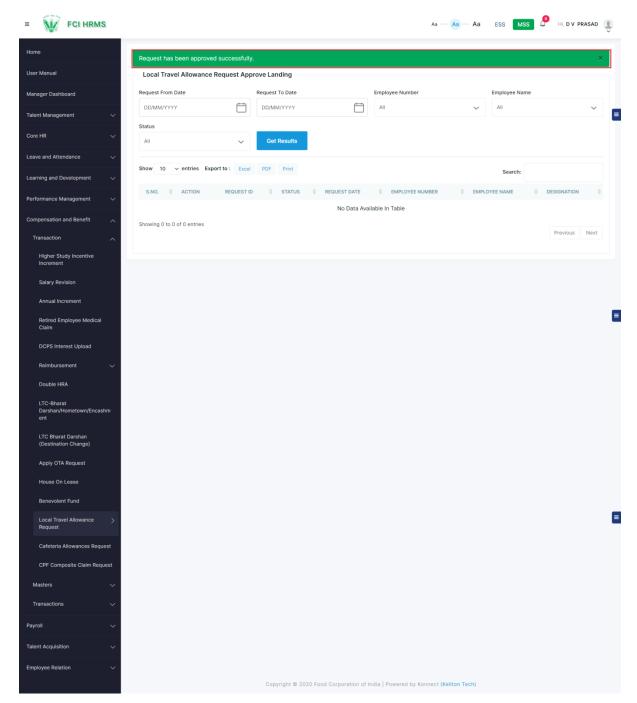


Figure 4-147: Local Travel Allowance Request Approved

The success will be displayed as





### 4.26 DCPS Interest Upload

Defined contribution (DC) Pension schemes are occupational pension schemes where your employee contributions and the employer's contributions are both invested and the proceeds used to buy a pension and/or other benefits at retirement.

In this process, once the Quarterly details of the LIC is received through the LIC Vendor the same can be uploaded into the system and after approval an employee can view his/her DCPS contribution details from his/her login.

Step 1: DCPS Vendor shares the employee wise DCPS Interest records to the Manage (DCPS).

Step 2: Manage (DCPS), after receiving the employee wise DCPS Interest Records and submits the request.

Step 3: AGM (DCPS), receives the request raised by the Manager (DCPS) and approvers the same.

Step 4: Employees' balance gets updated with approved DCPS interest rate.

### 4.26.1 Navigation

Left Navigation: Compensation and Benefits >>Transactions >> DCPS Interest Upload

#### 4.26.2 SLA

NA

### 4.26.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.27.1 to reach the DCPS Interest Upload Request Landing Page as shown in Figure 4.148.



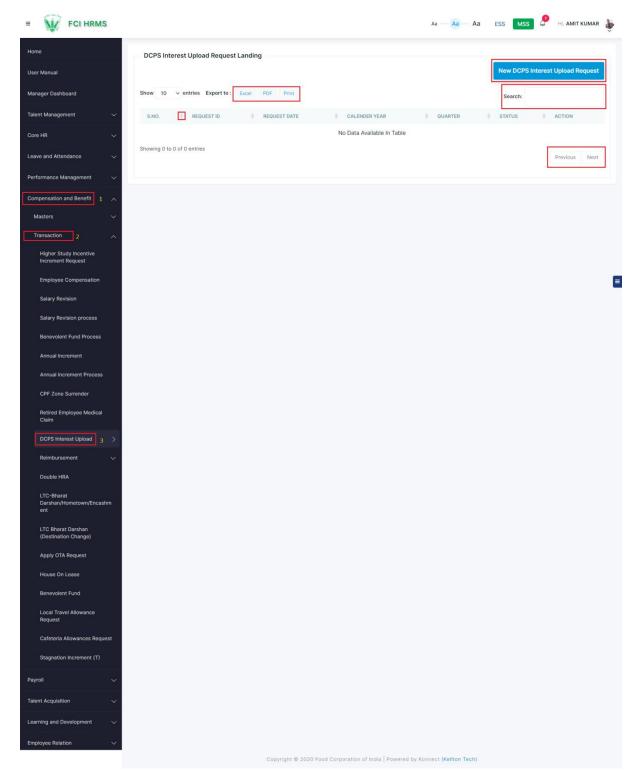


Figure 4-148: DCPS Interest Upload Request

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on to apply the available filters.
- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.



- Click on to enter a search query that shall search the table records.
- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records
- New DCPS Interest Upload Request to add a new DCPS Interest Upload in the table as mentioned in Section 4.27.4 Add DCPS Interest Upload Request.

### 4.26.4 Add DCPS Interest Upload

Click on as shown in Figure 4-149.

New DCPS Interest Upload Request to open the Add DCPS Interest Upload Request

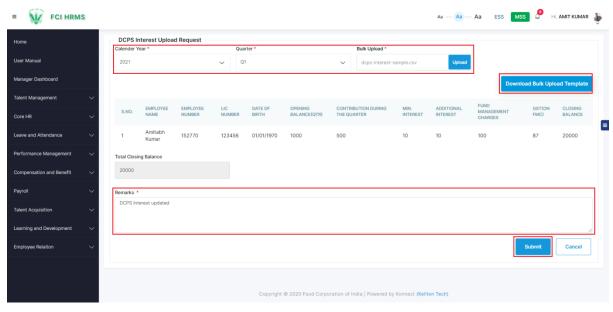


Figure 4-149: Add DCPS Interest Upload Request

Enter the details and click on such that a success message will be shown for addition of a new record in the table as shown.



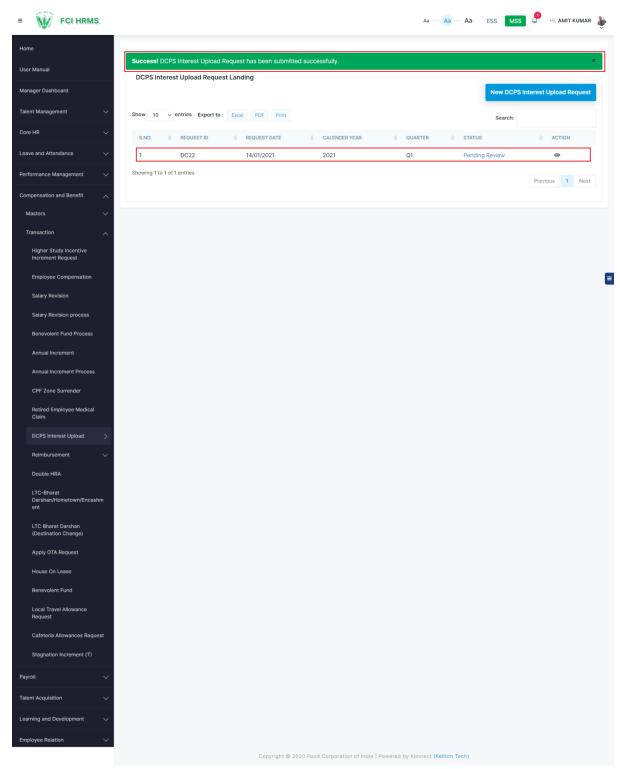


Figure 4-150: DCPS Interest Upload Added

The success message will be displayed as:



### 4.27 Benevolent Fund

This process allows the Employee to request for the benevolent fund/ Welfare scheme/ Employee Funded Contributory Social Security Scheme. It consists of all the approval process required for disbursement of fund to employee.



- Step 1: Employee submits request for Benevolent Fund.
- Step 2: Manager (Pers), review the request and checks whether any whether any detail is missing in the request form.
- Step 3: AGM (Bills), review the request details and Fund availability and outstanding recovery.
- Step 4: Benevolent Committee approves the request.
- Step 5: AGM (Bills), release the fund as per the approval received by the Benevolent Fund committee.

### 4.27.1 Navigation

Left Navigation: Compensation and Benefits >> Benevolent Fund

#### 4.27.2 SLA

21 Days

### 4.27.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.28.1 to reach the Benevolent Fund Request Landing Page as shown in Figure 4.165.

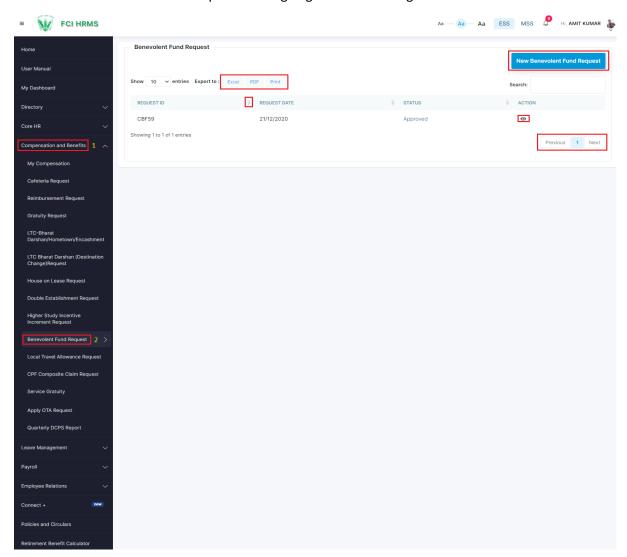


Figure 4-151: Benevolent Fund Request



HRMS administrator shall be able to perform the following activities from the landing page:

- **Get Results** Click on to apply the available filters. Excel Click on to export the table records in Excel or PDF as per table columns. Search: Click on to enter a search query that shall search the table records. to sort the table records in ascending order or descending order of entries. Previous Click on to navigate table records **New Benevolent Fund Request** Click on to add a new Benevolent Fund in the table
- 4.27.4 Add Benevolent Fund

Click on The Medical Request to open the Add Benevolent Fund Request as shown in Figure 4-152.

as mentioned in Section 4.28.4 – Add Benevolent Fund Request.

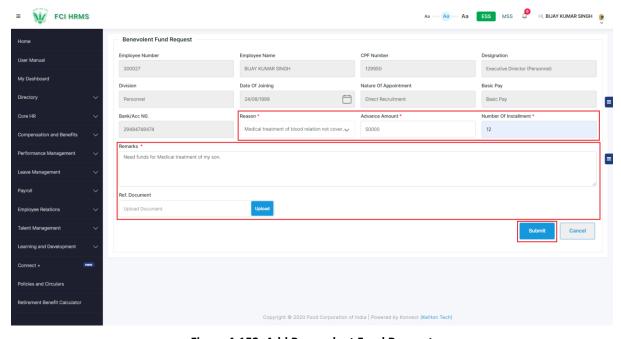


Figure 4-152: Add Benevolent Fund Request

Enter the details and click on addition of a new record in the table as shown in Figure 4-153.



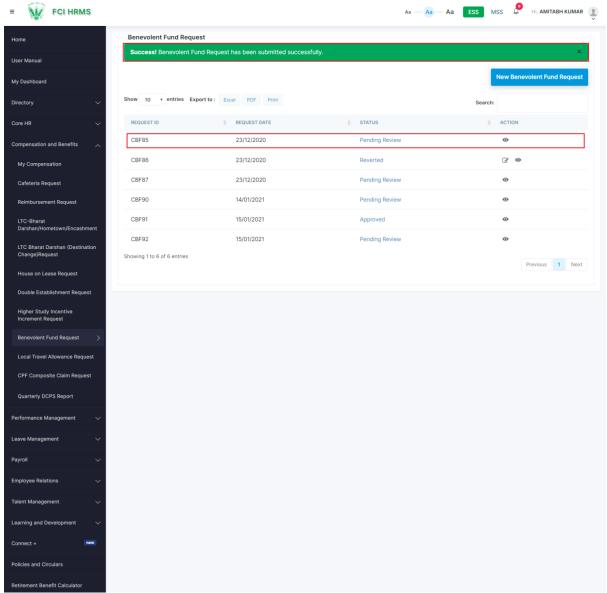


Figure 4-153: Benevolent Fund Added

The success message will be displayed as:

Successi Record Add Sucessfully!

### 4.27.5 Review Benevolent Fund-Landing

The submitted request will be listed in the Reviewer's landing screen as shown in Figure 4-154



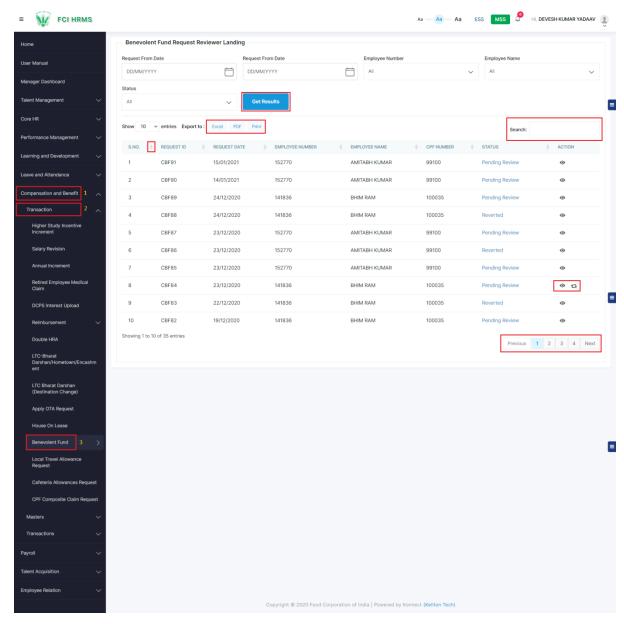


Figure 4-154 Benevolent Fund Request Reviewer Landing

Click on as shown in Figure 4-154, to land on Review Benevolent Fund request as shown in Figure 4-155.



## 4.27.6 Review Benevolent Fund

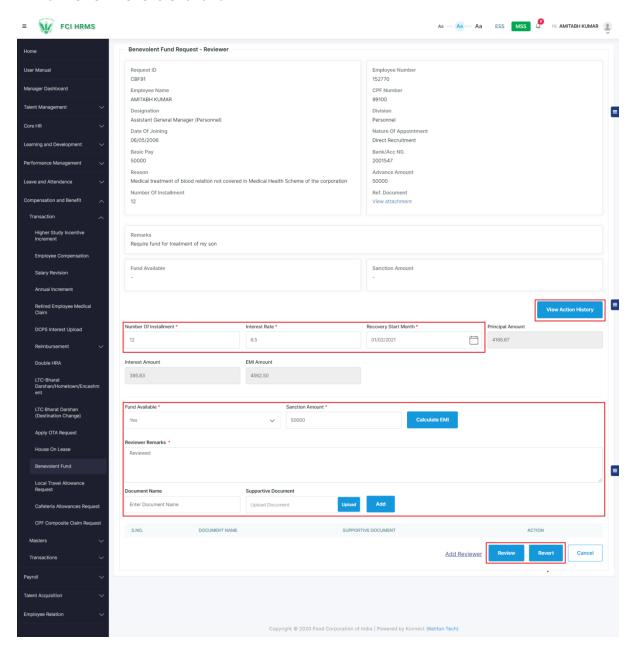


Figure 4-155: Benevolent Fund Request Review

Reviewer shall be able to perform the following activities from the Review Page.

- Click on Figure 4-155.

  View Action History to view the action taken on the request as shown in
- Click on to review the request and a success message will be displayed as shown in Figure 4.156.
- Click on to revert the request back to the initiator, this request will be listed in the landing page of Initiator.



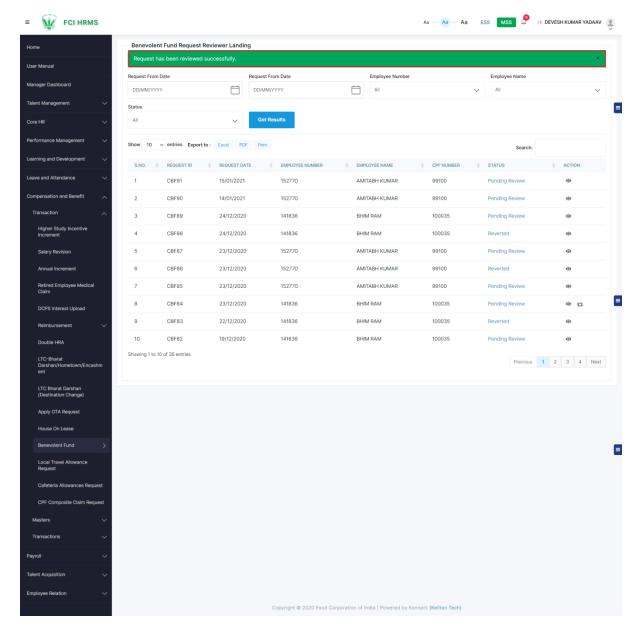


Figure 4-156: Benevolent Fund Request Reviewed

The success will be displayed as

Successi Request has been approved successfully.

### 4.27.7 Approve Benevolent Fund-Landing Page

The reviewed request will be forwarded to the approver's landing page as shown in figure 4-157.



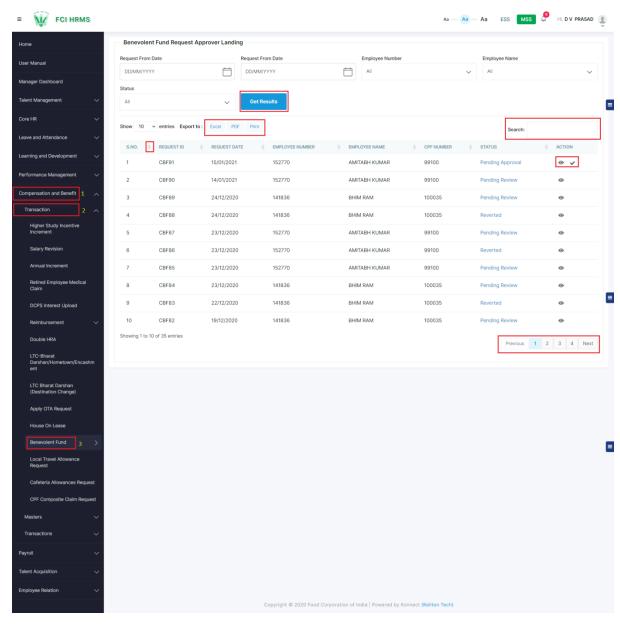


Figure 4-157: Benevolent Fund Approver's Landing

Click on as shown in Figure 4-157, to land on Approve Benevolent Fund request as shown in Figure 4-158.



#### 4.27.8 Approve Benevolent Fund

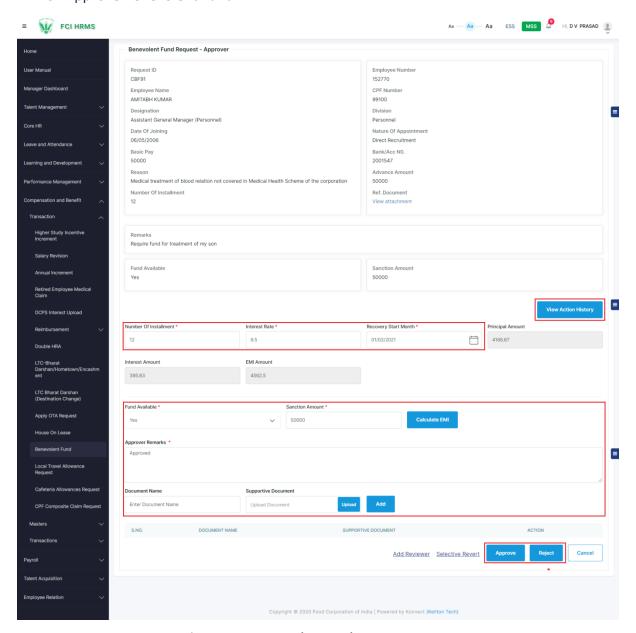


Figure 4-158: Benevolent Fund Request Approve

Approver shall be able to perform the following activities from the Approve Page.

- Click on Figure 4-158.

  View Action History to view the action taken on the request as shown in
- Click on to approve the request, and a success message will be shown in the Benevolent Fund Approver Landing Screen for approving the record as shown in Figure 4-159.
- Click on to reject the request back to the initiator, this request will be listed in the landing page of Initiator with "Rejected" status.



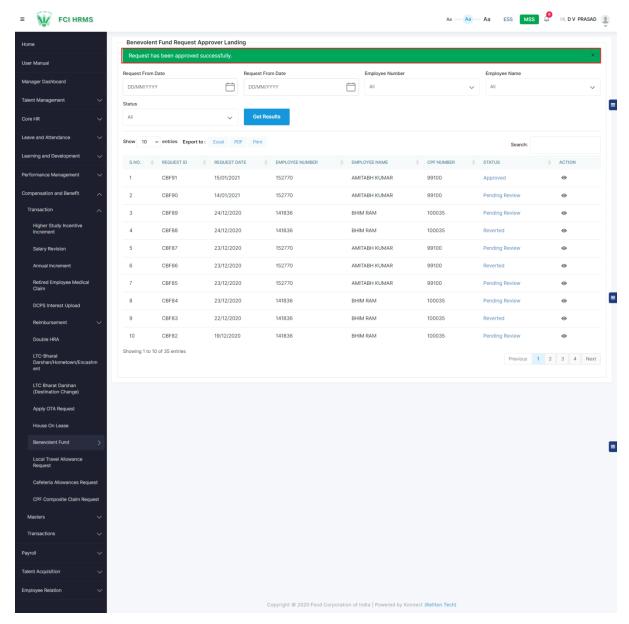


Figure 4-159: Benevolent Fund Request Approved

The success message will be displayed as:

SuccessI Request has been reviewed successfully.

#### 4.27.9 View Action History

Click on Action History as shown in Figure 4-155 and 4-158, to navigate to View Action History page as shown in Figure 4-160.



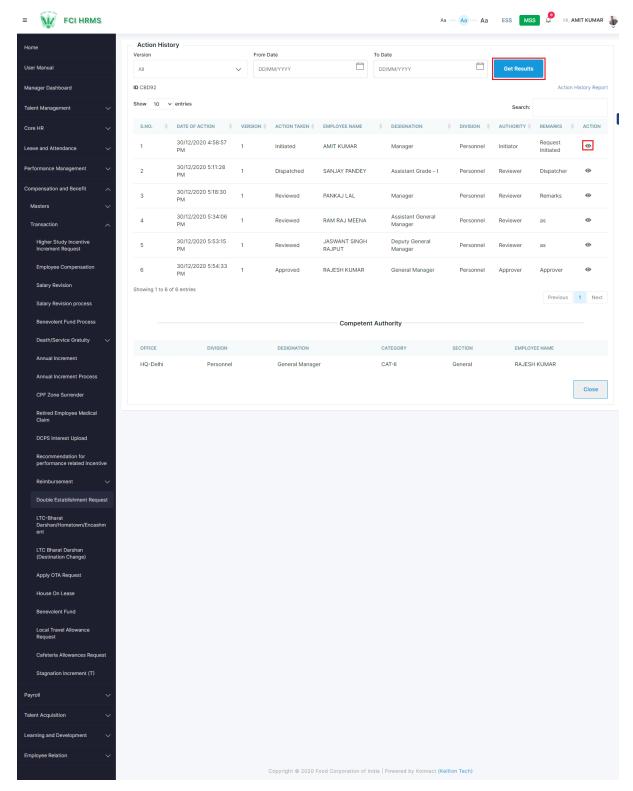


Figure 4-160: Action History

#### 4.28 CPF Composite Claim

Contributory Provident Fund (CPF) is a fund deducted from the employee's salary and equal share as employer contribution is paid by the corporation. The employee is entitled for temporary advance for construction/purchase of house/property.



In this process, how an employee can raise a request for CPF Composite Claimand the approval process for the same is explained.

Step1: Employee submits the CPF Final Settlement request.

Step2: AGM (Personnel) receives the request for review.

Step3: CGM (CPF) receives the request for approval.

Step4: Manager (Bills) process the payment.

#### 4.28.1 Navigation

Left Navigation: Compensation and Benefits >> CPF Composite Claim

#### 4.28.2 SLA

25 Days

### 4.28.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.29.1 to reach the CPF Composite Claim Request Landing Page as shown in Figure 4.161.

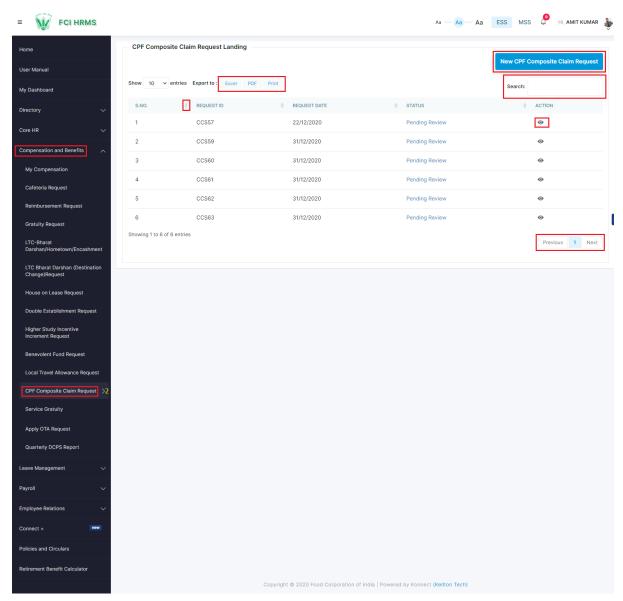
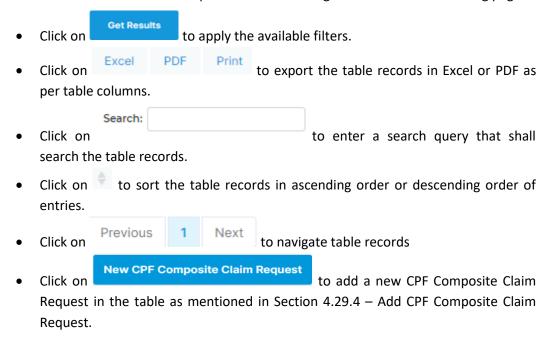




Figure 4-161: CPF Composite Claim Request

HRMS administrator shall be able to perform the following activities from the landing page:



#### 4.28.4 Add CPF Settlement

Click on as shown in Figure 4-162.

New CPF Composite Claim Request to open the Add CPF Composite Claim Request



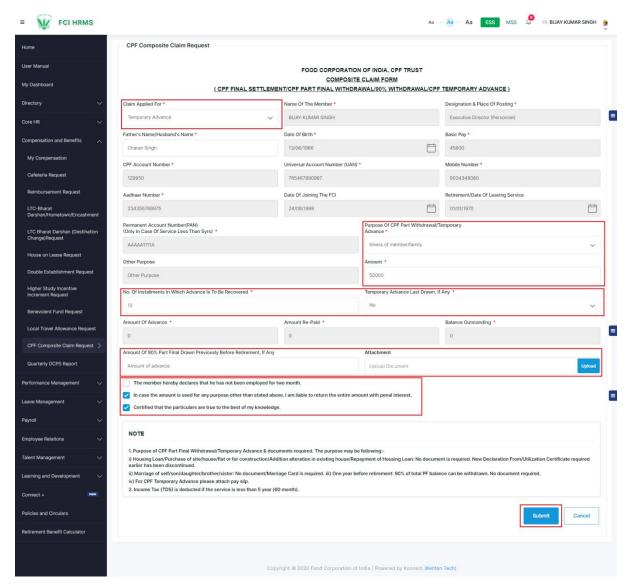


Figure 4-162: Add CPF Composite Claim Request

Enter the details and click on such that a success message will be shown for addition of a new record in the table as shown in Figure 4-163.



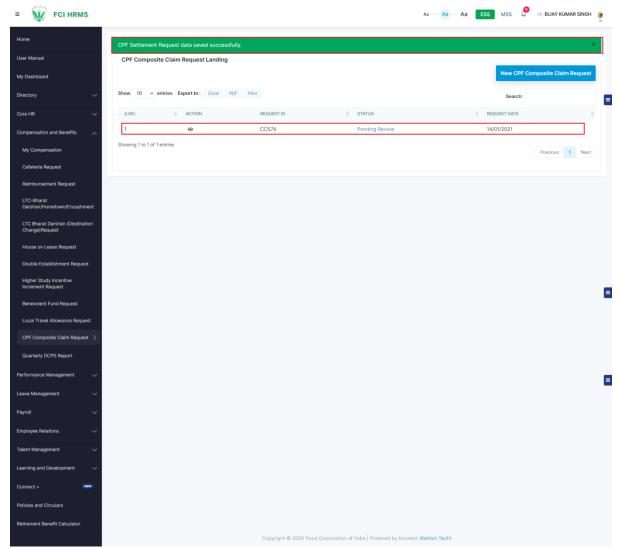


Figure 4-163: CPF Composite Claim Added

The success message will be displayed as:

SuccessI CPF Settlement Request data saved successfully.

### 4.28.5 Review CPF Composite Claim-Landing

The submitted request will be listed in the Reviewer's landing screen as shown in Figure 4-164.



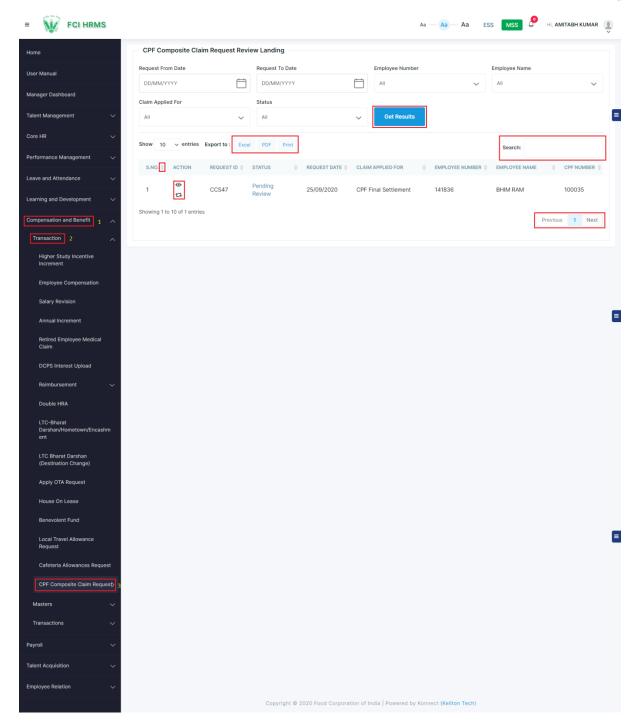


Figure 4-164 CPF Composite Claim Request Reviewer Landing

Click on as shown in Figure 4-164, to land on Review CPF Composite Claim request as shown in Figure 4-165.



#### 4.28.6 Review CPF Settlement

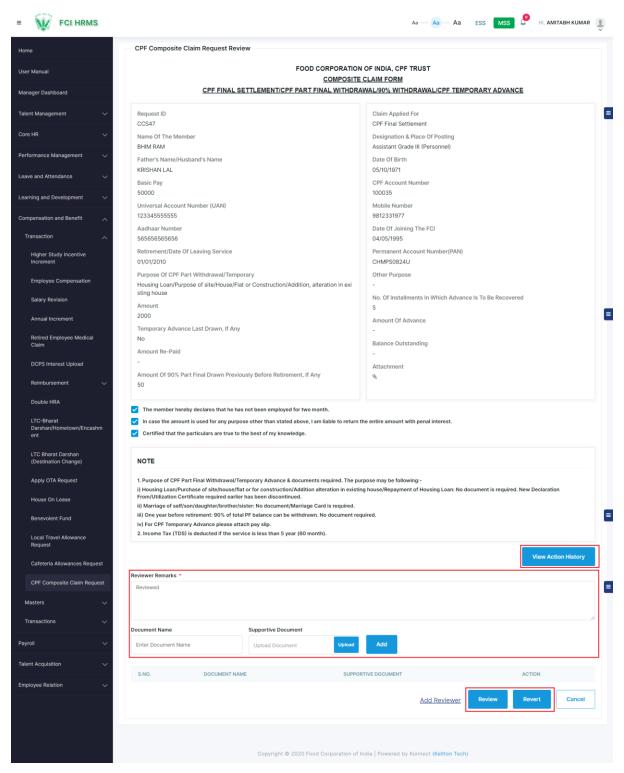


Figure 4-165: CPF Composite Claim Request Review

Reviewer shall be able to perform the following activities from the Review Page.

• Click on Figure 4-165.

View Action History to view the action taken on the request as shown in



- Click on to review the request and a success message will be displayed as shown in Figure 4.166.
- Click on to revert the request back to the initiator, this request will be listed in the landing page of Initiator.

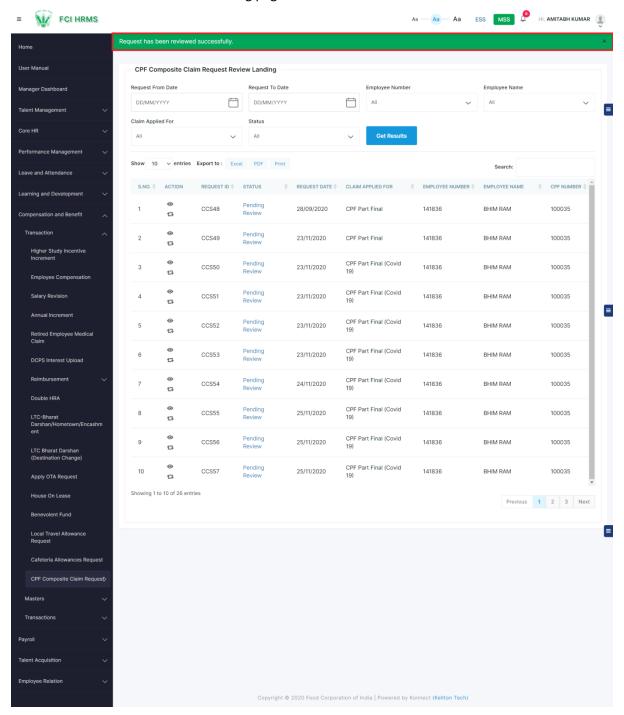


Figure 4-166: CPF Composite Claim Request Reviewed

The success will be displayed as





### 4.28.7 Approve CPF Settlement-Landing Page

The reviewed request will be forwarded to the approver's landing page as shown in figure 4-167.

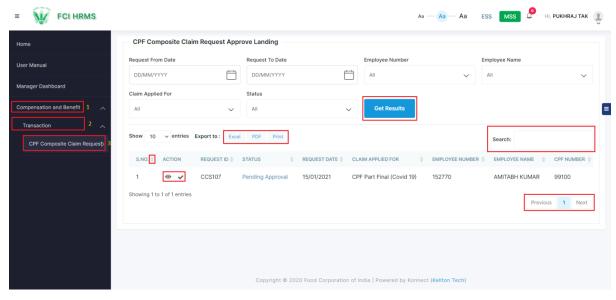


Figure 4-167: CPF Composite Claim Approver's landing

Click on shown in Figure 4-167, to land on Approve CPF Composite Claim request as shown in Figure 4-168.



### 4.28.8 Approve CPF Settlement

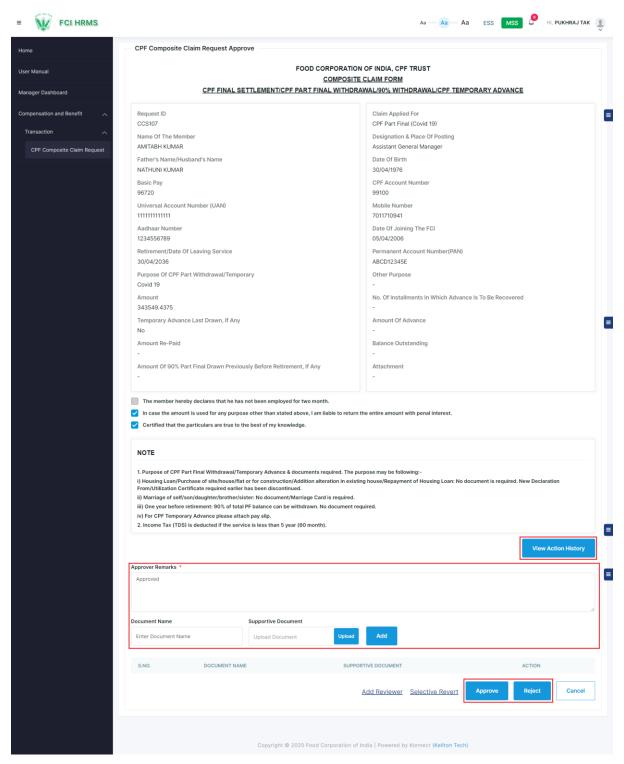


Figure 4-168: CPF Composite Claim Request Approve

Approver shall be able to perform the following activities from the Approve Page.

• Click on Figure 4-168.

View Action History to view the action taken on the request as shown in



- Click on to approve the request, and a success message will be shown in the CPF Composite Claim Approver Landing Screen for approving the record as shown in Figure 4-169.
- Click on to reject the request back to the initiator, this request will be listed in the landing page of Initiator with "Rejected" status.

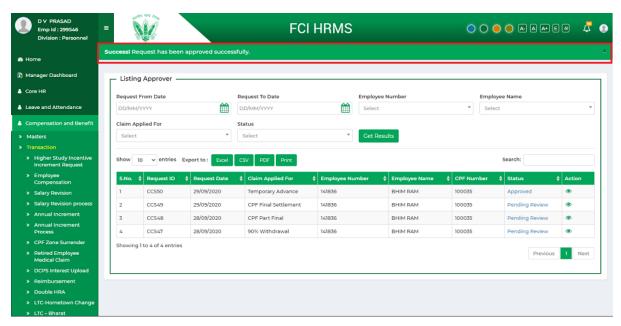


Figure 4-169: CPF Composite Claim Request Approved

The success message will be displayed as:

Successi Request has been approved successfully.

#### 4.28.9 View Action History

Click on Action History as shown in Figure 4-165 and 4-168, to navigate to View Action History page as shown in Figure 4-170.



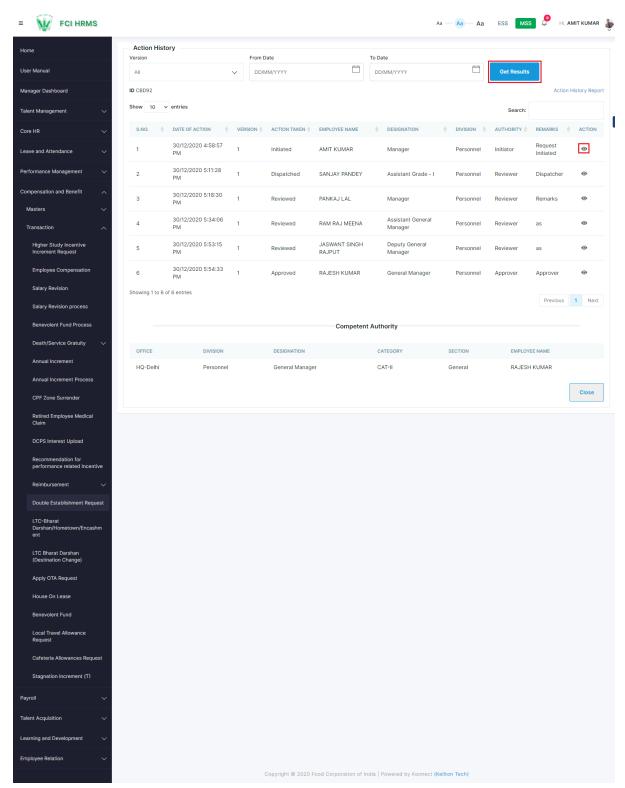


Figure 4-170: Action History



#### 4.29 Retired Employee Medical Claim

After retirement also, employees are eligible for availing medical claim for which they need to submit the documents manually to the Manager (Personnel). Manager (Personnel) further proceeds the request so the retired employees can get the medical claim.

- Step 1: Retired employee submits the documents to the Manager (Personnel) manually.
- Step 2: Manager (Personnel) submits the request on behalf of the retired employee.
- Step 3: Manager (Bills) receives the notification and verifies the bills, past claims taken by the retired employee. Adds the approved amount and forwards the request to the finance department for financial concurrence.
- Step 4: Manager (Finance) receives the request and checks the financial concurrence.
- Step 5: After financial concurrence, the Manager (Personnel) generates the Invoice.

#### 4.29.1 Navigation

**Left Navigation:** Compensation and Benefits >>Transactions >> Retired Employee Medical Claim

#### 4.29.2 SLA

15 Days

#### 4.29.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.30.1 to reach the Retired Employee Medical Claim Request Landing Page as shown in Figure 4.171.

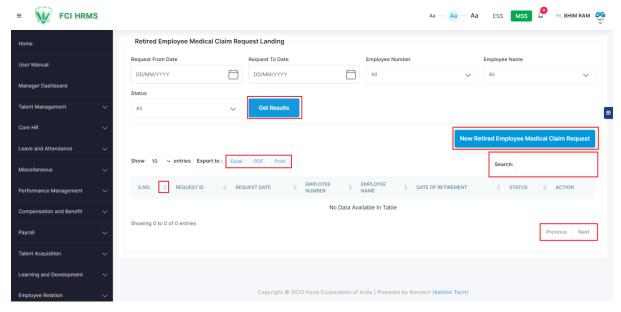


Figure 4-171: Retired Employee Medical Claim Request

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on Get Results to apply the available filters.
- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.



Click on to enter a search query that shall search the table records.

Click on to sort the table records in ascending order or descending order of entries.

Click on Previous 1 Next to navigate table records

Click on New Retired Employee Medical Claim Request to add a new Retired Employee Medical Claim in the table as mentioned in Section 4.30.4 – Add Retired Employee Medical Claim Request.

#### 4.29.4 Add Retired Employee Medical Claim Settlement

Click on New Retired Employee Medical Claim Request to open the Add Retired Employee Medical Claim as shown in Figure 4-172.



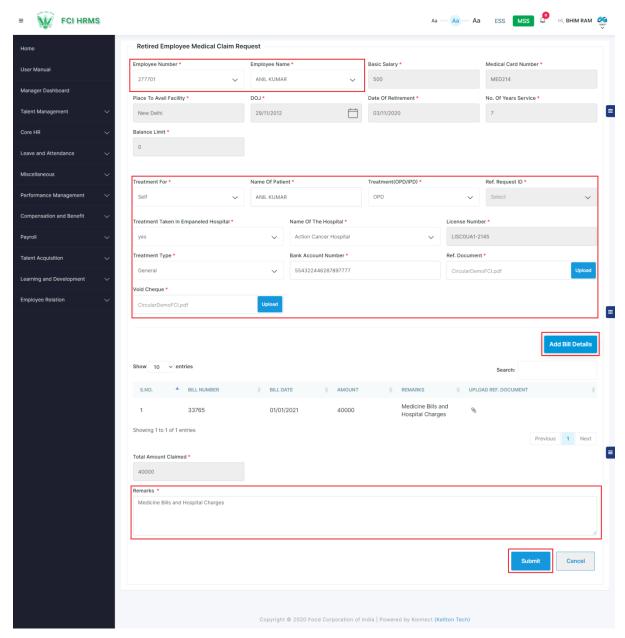


Figure 4-172: Add Retired Employee Medical Claim Request

- Click on

  Add Bill Details

  to add the bill details.
- Enter the details and click on shown for addition of a new record in the table as shown in Figure 4-173.



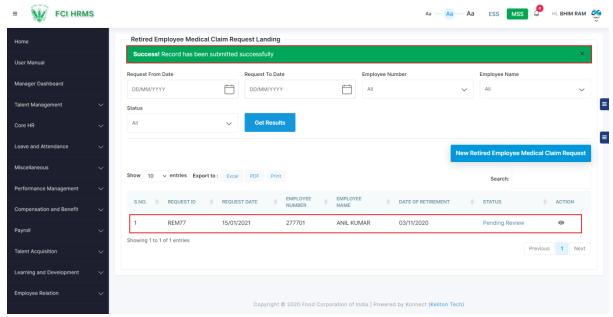


Figure 4-173: Retired Employee Medical Claim Added

The success message will be displayed as:

### Successi Record has been submitted successfully

### 4.29.5 Review Retired Employee Medical Claim-Landing

The submitted request will be listed in the Reviewer's landing screen as shown in Figure 4-174.

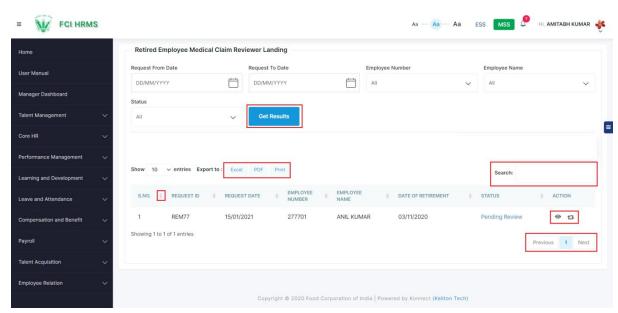


Figure 4-174 Retired Employee Medical Claim Request Reviewer Landing

Click on as shown in Figure 4-174, to land on Review Retired Employee Medical Claim request as shown in Figure 4-175.



### 4.29.6 Review Retired Employee Medical Claim

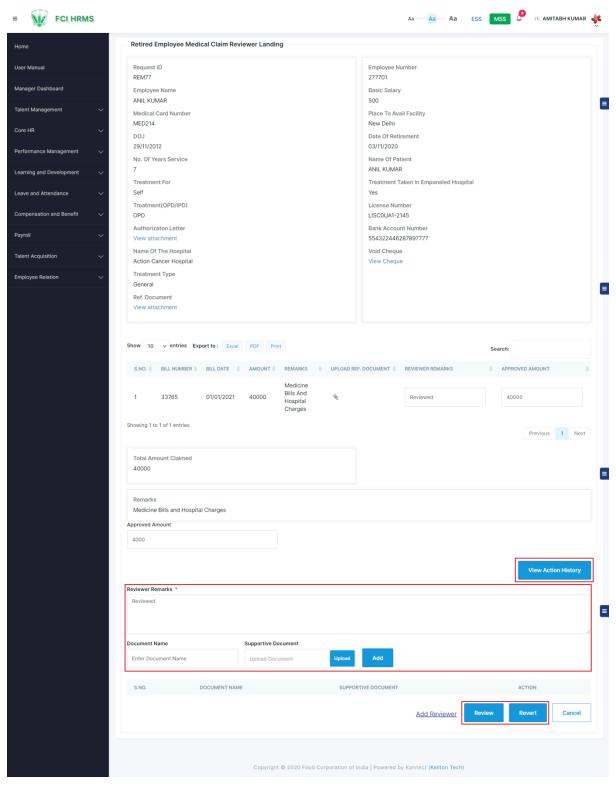


Figure 4-175: Retired Employee Medical Claim Request Review

Reviewer shall be able to perform the following activities from the Review Page.

• Click on Figure 4-175.

View Action History to view the action taken on the request as shown in



- Click on to review the request and a success message will be displayed as shown in Figure 4.176.
- Click on to revert the request back to the initiator, this request will be listed in the landing page of Initiator.

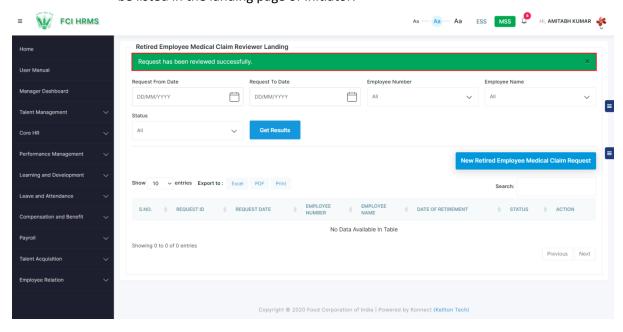


Figure 4-176: Retired Employee Medical Claim Request Reviewed

The success will be displayed as



### 4.29.7 Approve Retired Employee Medical Claim-Landing Page

The reviewed request will be forwarded to the approver's landing page as shown in figure 4-177.

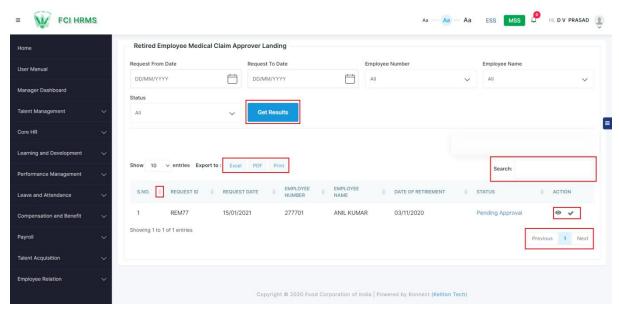


Figure 4-177: Retired Employee Medical Claim Approver's Landing



Click on as shown in Figure 4-177, to land on Approve Retired Employee Medical Claim request as shown in Figure 4-178.

### 4.29.8 Approve Retired Employee Medical Claim

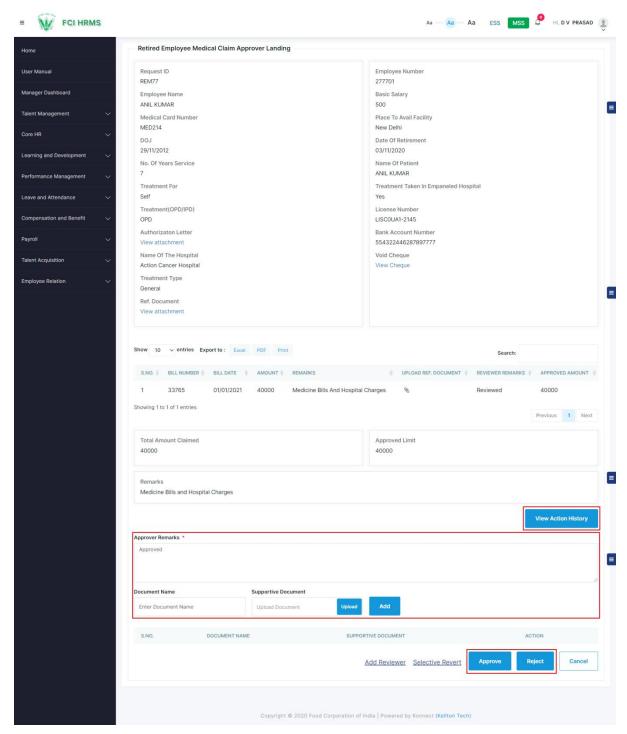


Figure 4-178: Retired Employee Medical Claim Request Approve

Approver shall be able to perform the following activities from the Approve Page.



- Click on Figure 4-178.
- Click on to approve the request, and a success message will be shown in the Retired Employee Medical Claim Approver Landing Screen for approving the record as shown in Figure 4-179.
- Click on to reject the request back to the initiator, this request will be listed in the landing page of Initiator with "Rejected" status.

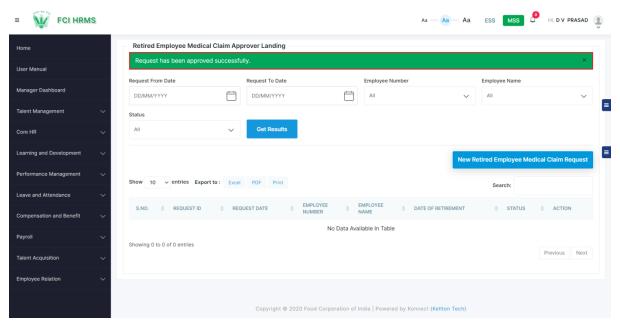


Figure 4-179: Retired Employee Medical Claim Request Approved

The success message will be displayed as:



### 4.29.9 View Action History

Click on Action History as shown in Figure 4-175 and 4-178, to navigate to View Action History page as shown in Figure 4-180.



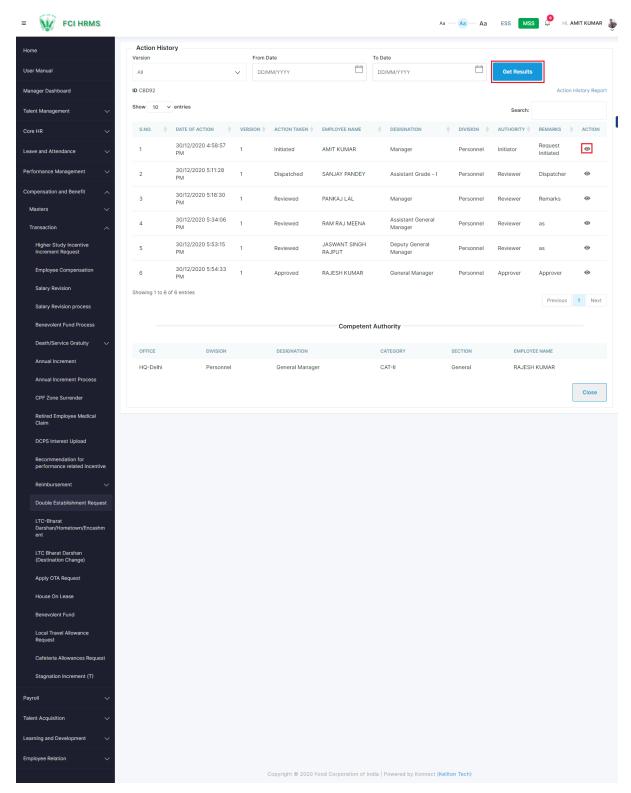


Figure 4-180: Action History

### 4.30 Higher Study Incentive Increment Request

As the employee can avail higher study allowance 3 times in a service after completion of a course. So, in this process, how an employee can request for Higher Study allowance after completion of a course is explained.



- Step 1: Employee submits the request for higher study incentive with documentary proof of course completion.
- Step 2: Manager (Personnel) receives the request and forwards it to the vigilance department.
- Step 3: Manager (Vigilance) receives the request and provides the vigilance report to the personnel.
- Step 4: Manger (Personnel) checks the report and forwards it to the approving authority.
- Step 5: Approving authority as per approval matrix receives the request.
- Step 6: Manager (Accounts) receives the notification and processes the incentive increment.

### 4.30.1 Navigation

Left Navigation: Compensation and Benefits >> Higher Study Incentive Increment Request

#### 4.30.2 SLA

21 Days

#### 4.30.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.31.1 to reach the Higher Study Incentive Increment Request Landing Page as shown in Figure 4.181.

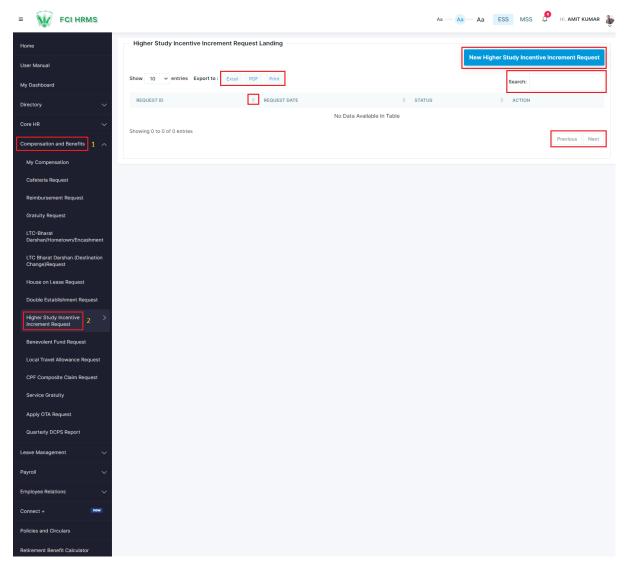


Figure 4-181: Higher Study Incentive Increment Request



HRMS administrator shall be able to perform the following activities from the landing page:

**Get Results** Click on to apply the available filters. Print Click on to export the table records in Excel or PDF as per table columns. Search: Click on to enter a search query that shall search the table records. Click on to sort the table records in ascending order or descending order of entries. Previous to navigate table records Click on **New Higher Study Incentive Increment Request** Click on to add a new Higher Study Incentive Increment Request in the table as mentioned in Section 4.31.4 – Add Higher Study

### 4.30.4 Add Higher Study Incentive Increment Request

Incentive Increment Request.

Click on New Higher Study Incentive Increment Request to open the Add Higher Study Incentive Increment Request as shown in Figure 4-182.

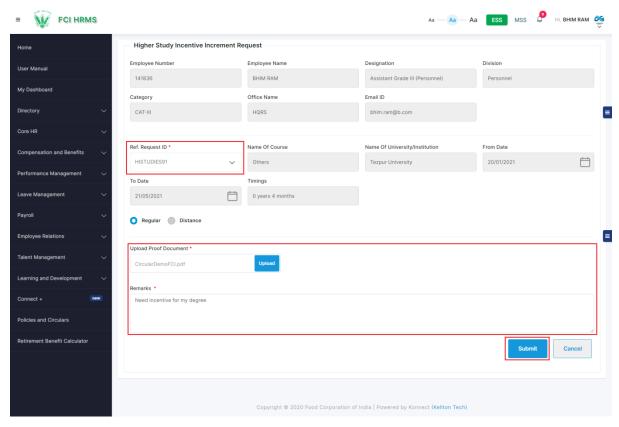


Figure 4-182: Add Higher Study Incentive Increment Request



Enter the details and click on such that a success message will be shown for addition of a new record in the table as shown in Figure 4-183.

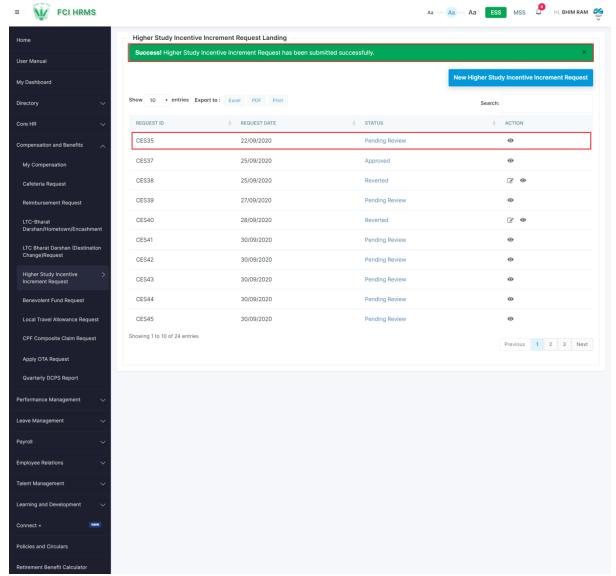


Figure 4-183: Higher Study Incentive Increment Request Added

The success message will be displayed as:



### 4.30.5 Review Higher Study Incentive Increment Request-Landing

The submitted request will be listed in the Reviewer's landing screen as shown in Figure 4-184.



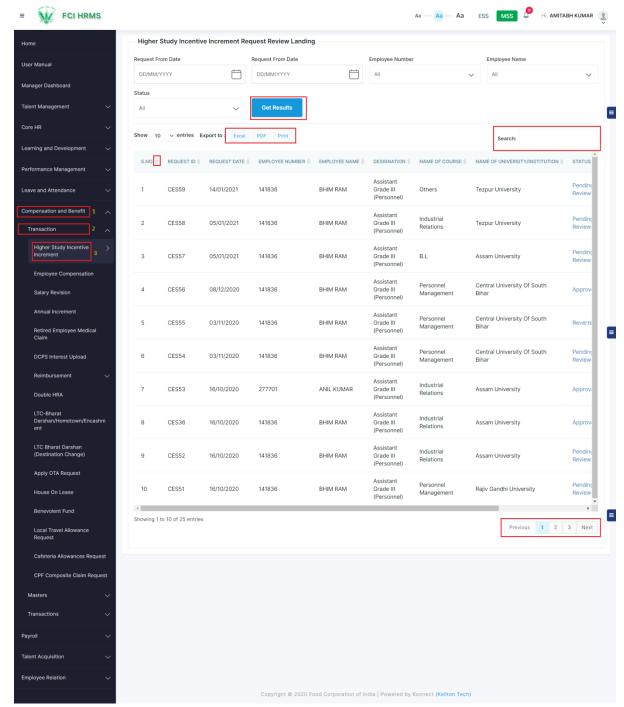


Figure 4-184 Higher Study Incentive Increment Request Reviewer Landing

Click on as shown in Figure 4-184, to land on Review Higher Study Incentive Increment Request as shown in Figure 4-185.



### 4.30.6 Review Higher Study Incentive Increment Request

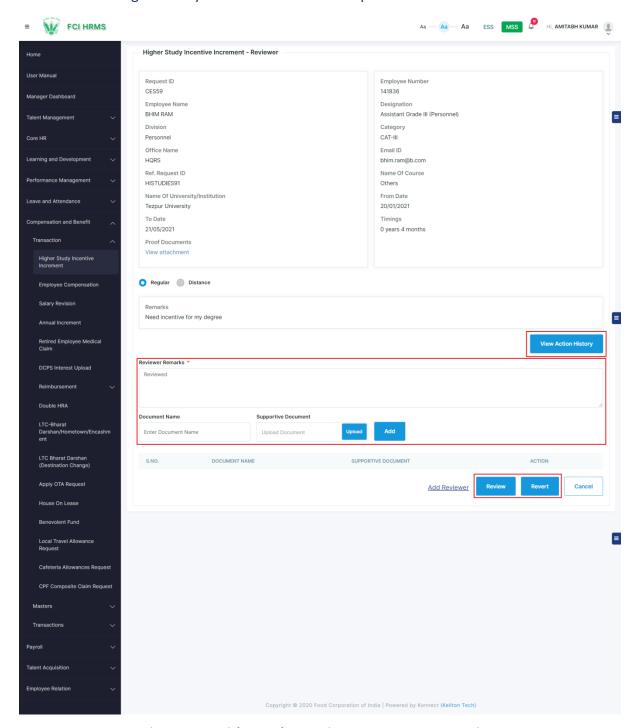


Figure 4-185: Higher Study Incentive Increment Request Review

Reviewer shall be able to perform the following activities from the Review Page.

- Click on Figure 4-185.

  View Action History to view the action taken on the request as shown in
- Click on to review the request and a success message will be displayed as shown in Figure 4-186.



• Click on to revert the request back to the initiator, this request will be listed in the landing page of Initiator.

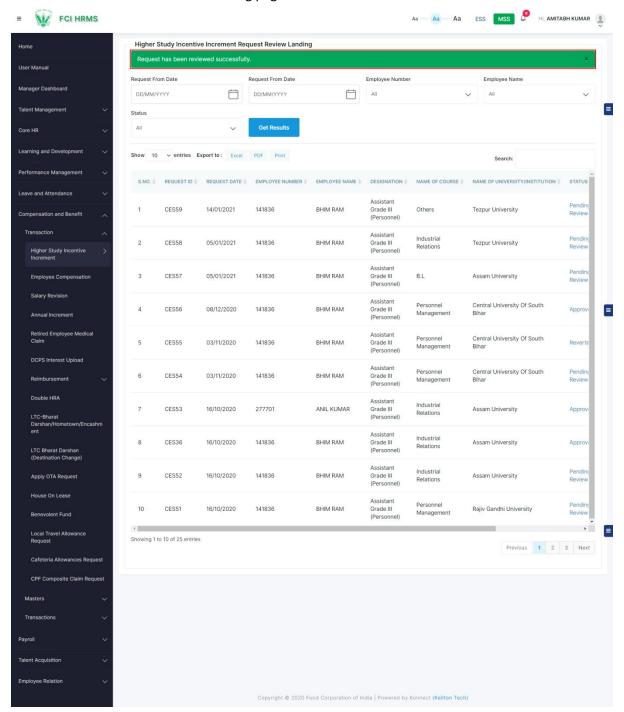


Figure 4-186: Higher Study Incentive Increment Request Reviewed

The success will be displayed as



#### 4.30.7 Approve Higher Study Incentive Increment Request-Landing Page

The reviewed request will be forwarded to the approver's landing page as shown in figure 4-187.



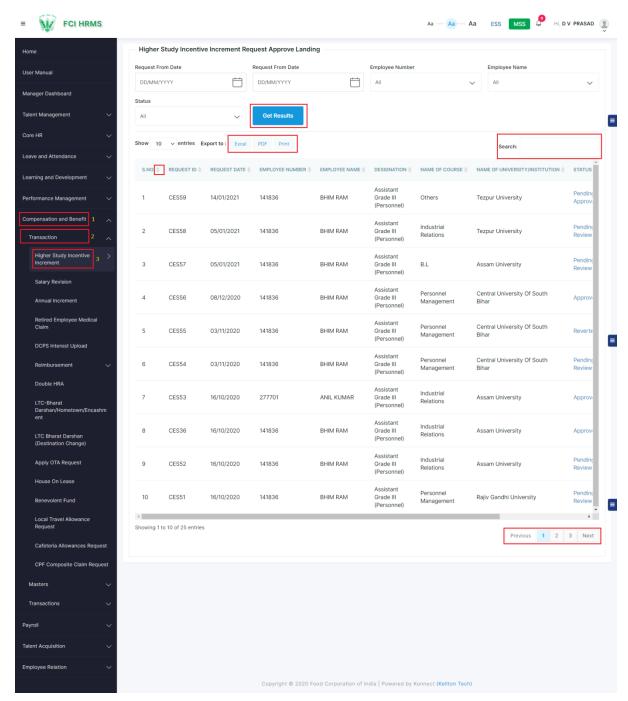


Figure 4-187: Higher Study Incentive Increment Request Approver's Landing

Click on as shown in Figure 4-187, to land on Approve Higher Study Incentive Increment Request as shown in Figure 4-188.



### 4.30.8 Approve Higher Study Incentive Increment Request

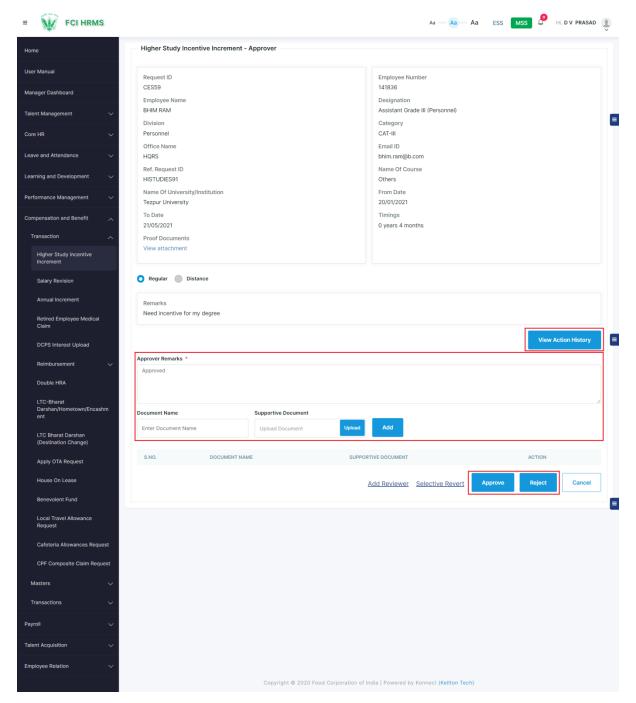


Figure 4-188: Higher Study Incentive Increment Request Approve

Approver shall be able to perform the following activities from the Approve Page.

- Click on Figure 4-188.
- Click on to approve the request, and a success message will be shown in the Higher Study Incentive Increment Request Approver Landing Screen for approving the record as shown in Figure 4-189.



Click on be listed in the landing page of Initiator with "Rejected" status.

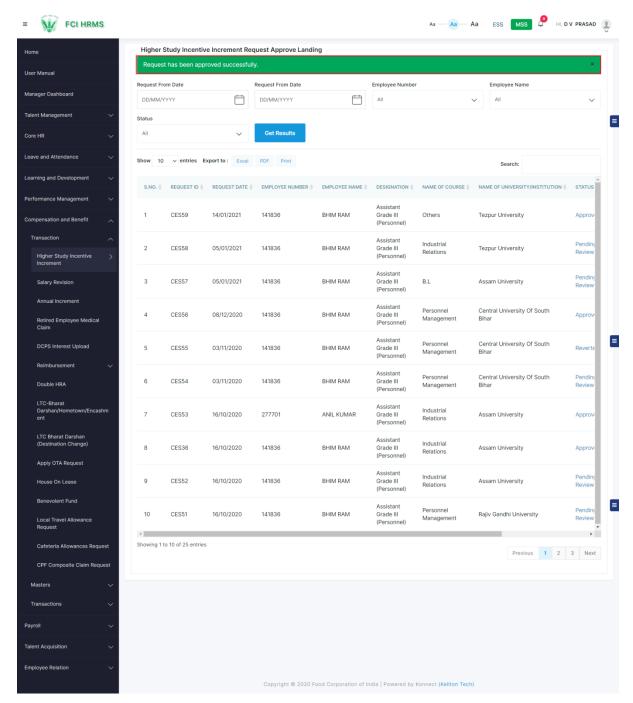


Figure 4-189: Higher Study Incentive Increment Request Approved

The success message will be displayed as:





#### 4.30.9 View Action History

Click on Action History as shown in Figure 4-185 and 4-188, to navigate to View Action History page as shown in Figure 4-190.

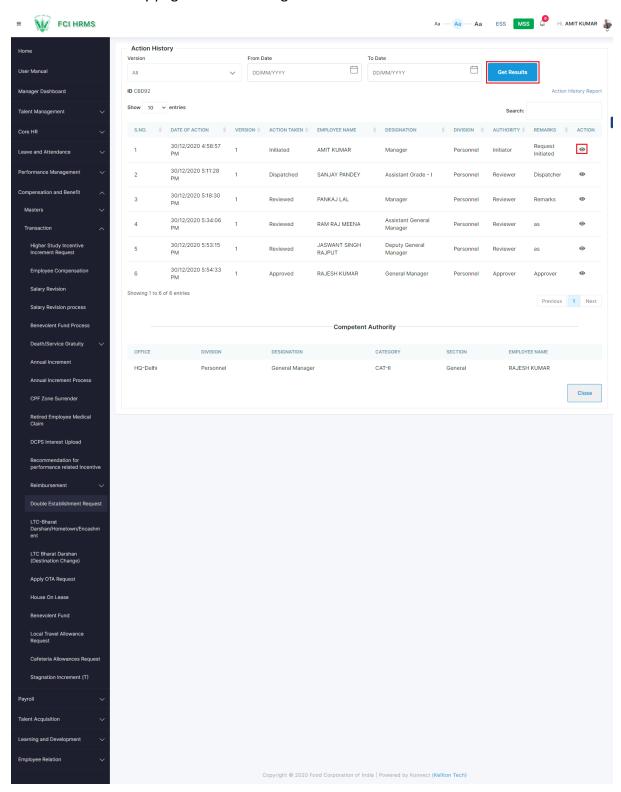


Figure 4-190: Action History



### 4.31 Apply OTA Request

It is a process where an employee can request for OTA. System will have validations as per rules and regulations defined in policy along with process of approval and payment by respective department.

So, in this process how an can raise a request for availing OTA amount and CPF Composite amount in case of withdrawal and temporary advance is explained.

Steps for OTA claim:

Step 1: Employee submits the claim form for OTA

Step 2: Division Manager receives the review request and forwards the request to Asst. General Manager.

Step 3: Manager (Bills) receives the approved requests and processes OTA claim.

#### 4.31.1 Navigation

Left Navigation: Compensation and Benefits >> Apply OTA

#### 4.31.2 SLA

OTA Request- 21 Days

#### 4.31.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.32.1 to reach the OTA Request Request Landing Page as shown in Figure 4.191.



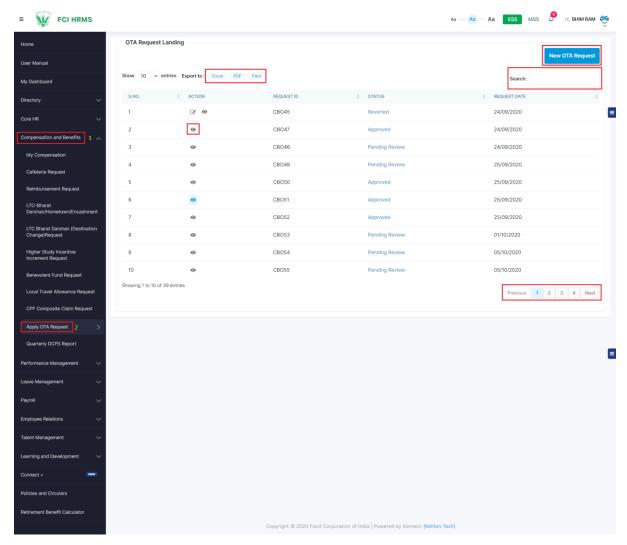


Figure 4-191: OTA Request Landing

**Get Results** 

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on to enter a search query that shall search the table records.
- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records
- Click on New OTA Request to add a new Claim Settlement in the table as mentioned in Section 4.32.4 –Add OTA Request.



### 4.31.4 Add OTA Request

Click on New OTA Request to apply OTA as shown in Figure 4-192

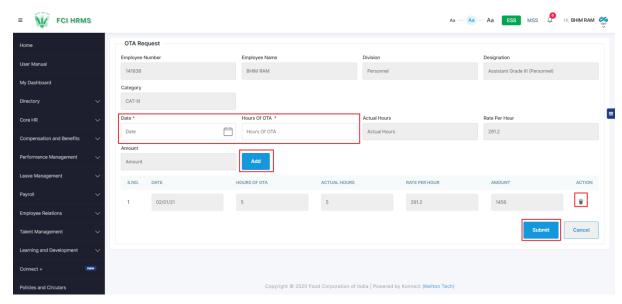


Figure 4-192: Add OTA Request

Enter the details and click on such that a success message will be shown for addition of a new record in the table as shown in Figure 4-193.



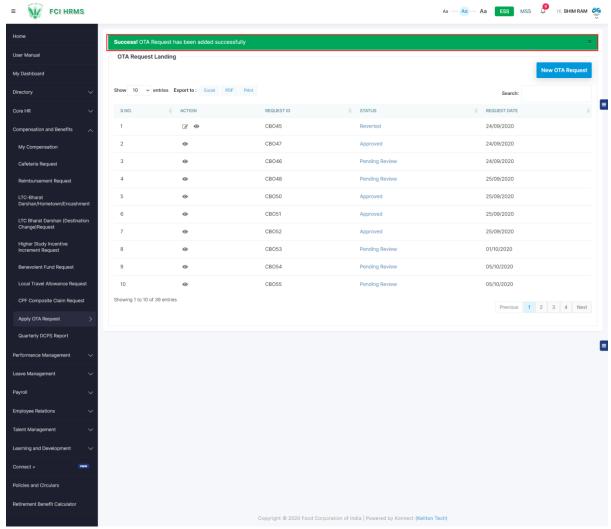


Figure 4-193: OTA Request Added

The success message will be displayed as:

Successi OTA Request has been added successfully

### 4.31.5 Review OTA Request -Landing

The submitted request will be listed in the Reviewer's landing screen as shown in Figure 4-194.



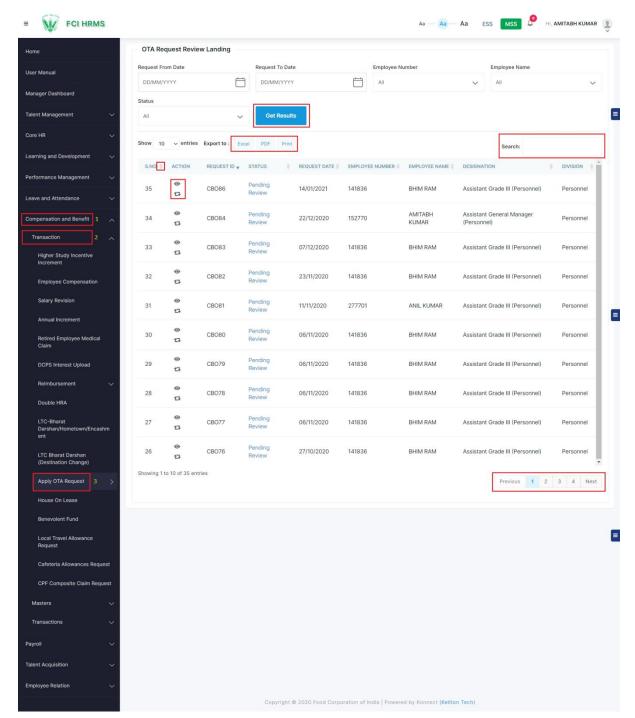


Figure 4-194 OTA Request Reviewer Landing

Click on as shown in Figure 4-194, to land on Review OTA Request as shown in Figure 4-195.



#### 4.31.6 Review OTA Request

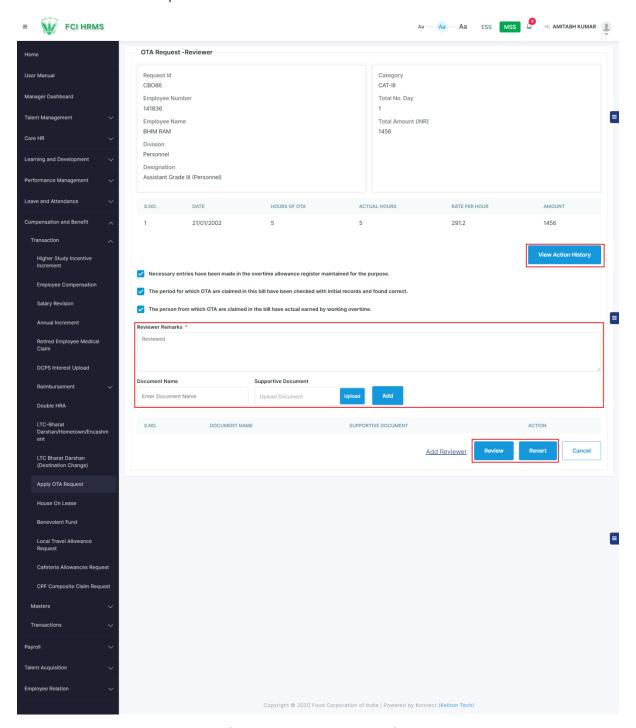


Figure 4-195: OTA Request Review

Reviewer shall be able to perform the following activities from the Review Page.

- Click on Figure 4-195.

  View Action History to view the action taken on the request as shown in
- Click on to review the request and a success message will be displayed as shown in Figure 4.196.



• Click on to revert the request back to the initiator, this request will be listed in the landing page of Initiator.

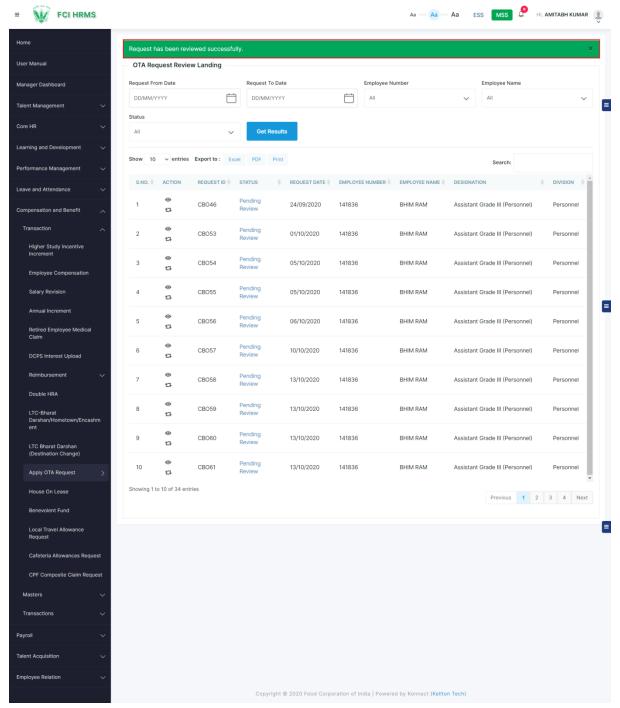


Figure 4-196: OTA Request Reviewed

The success will be displayed as

Successi Request has been reviewed successfully.

#### 4.31.7 Approve OTA Request -Landing Page

The reviewed request will be forwarded to the approver's landing page as shown in figure 4-197.



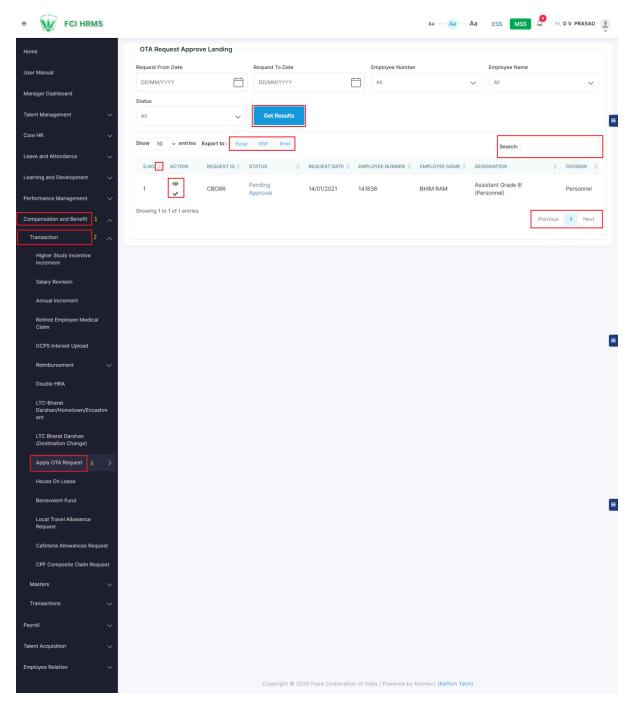


Figure 4-197: OTA Request Approver's Landing

Click on as shown in Figure 4-197, to land on Approve OTA Request as shown in Figure 4-198.



#### 4.31.8 Approve OTA Request

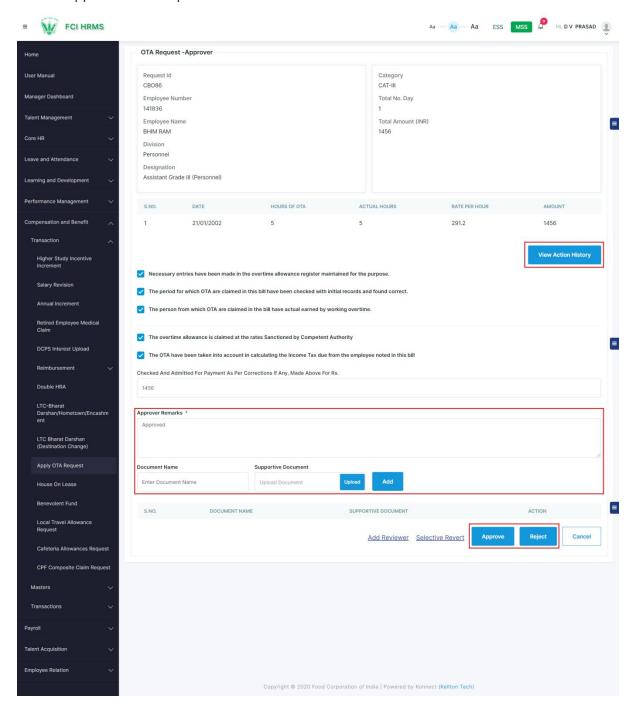


Figure 4-198: OTA Request Approve

Approver shall be able to perform the following activities from the Approve Page.

- Click on Figure 4-198.
- Click on to approve the request, and a success message will be shown in the OTA Request Approver Landing Screen for approving the record as shown in Figure 4-199.



Click on be listed in the landing page of Initiator with "Rejected" status.

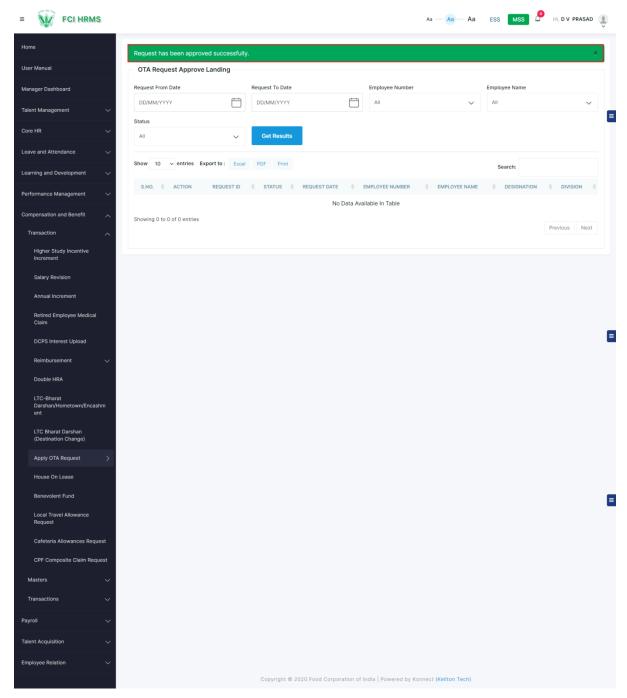


Figure 4-199: OTA Request Approved

The success message will be displayed as:





#### 4.31.9 View Action History

Click on Action History as shown in Figure 4-195 and 4-198, to navigate to View Action History page as shown in Figure 4-200.

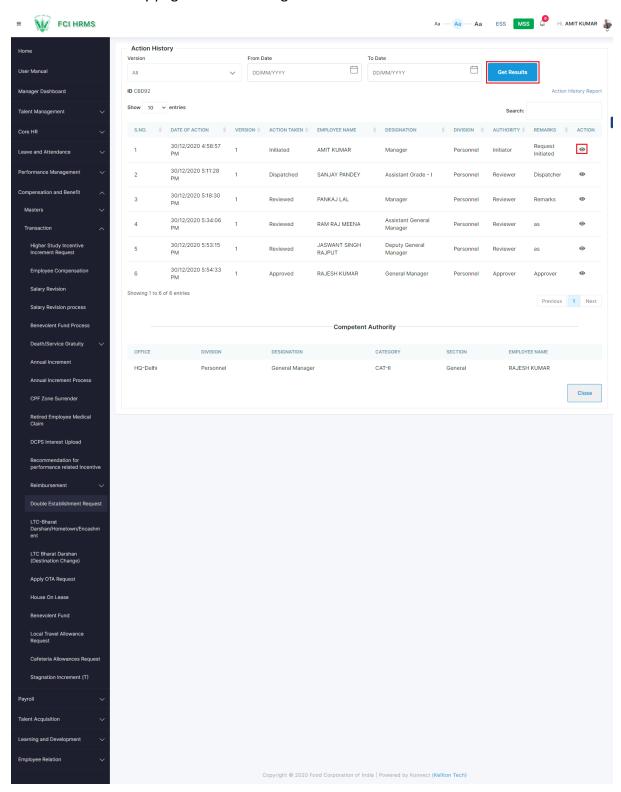


Figure 4-200: Action History



#### 4.32 Reimbursement Request

As per FCI rules and policy an employee is eligible for reimbursement of Medical Allowance, Travel Allowance and Newspaper Allowance. So, in this process journey of raising a reimbursement request and approval has been explained.

Step 1: Employee submits the reimbursement request.

Step 2: Manager (Bills) will view the documents, review the request and reimburse.

#### 4.32.1 Navigation

Left Navigation: Compensation and Benefits >> Reimbursement Request

#### 4.32.2 SLA

Travel Allowance- 15 Days

Newspaper Allowance- 15 Days

Medical Allowance- 15 Days

#### 4.32.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.33.1 to reach the Reimbursement Request Landing Page as shown in Figure 4.201.



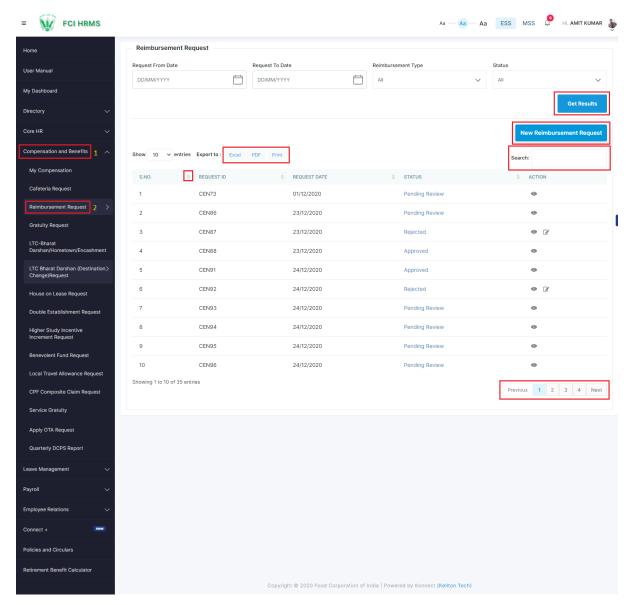


Figure 4-201: Reimbursement Request

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on to export the table records in Excel or PDF as per table columns.
- Click on to enter a search query that shall search the table records.
- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records



• Click on the table as mentioned in Section 4.32.4 – Reimbursement Dashboard.

#### 4.32.4 Reimbursement Dashboard

Click on To open the Reimbursement Dashboard as shown in Figure 4-202.

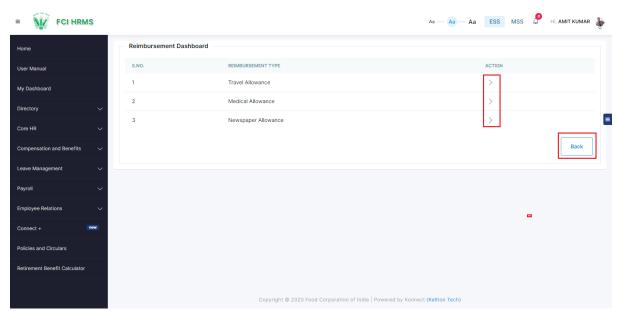


Figure 4-202: Reimbursement Request Dashboard

Click on to apply Travel Allowance as referred from section 4.33.4 in Figure 4-202

Click on to apply Newspaper Allowance as referred from section 4.33.10 in in Figure 4-202

Click on to apply Medical Allowance as referred from section 4.33.16 in in Figure 4-202

### 4.32.5 Add Travel Allowance Request

Click on to apply Travel Allowance as shown in Figure 4-203



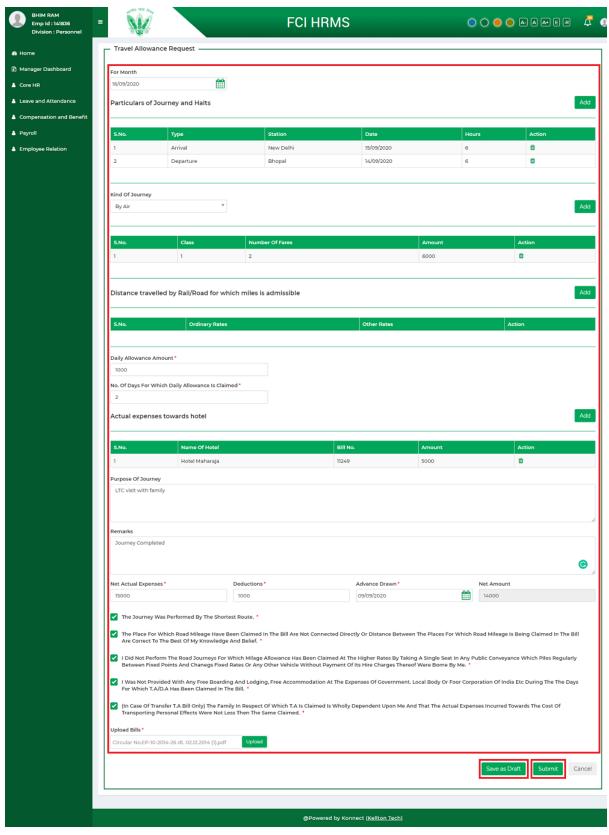


Figure 4-203: Add Travel Allowance Request

Click on Save as Draft to save all the information temporarily as a draft.



Enter the details and click on such that a success message will be shown for addition of a new record in the table as shown in Figure 4-204.

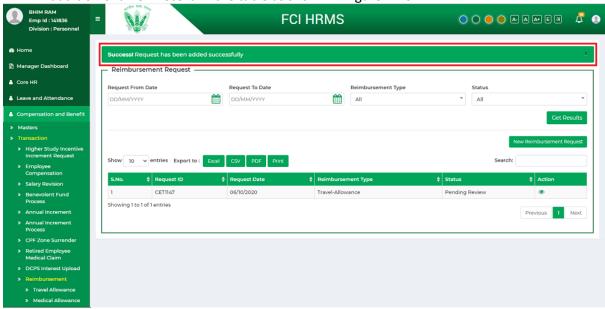


Figure 4-204: Travel Allowance Request Added

The success message will be displayed as:

#### Successi Request has been added successfully

### 4.32.6 Review Travel Allowance Request -Landing

The submitted request will be listed in the Reviewer's landing screen as shown in Figure 4-205.



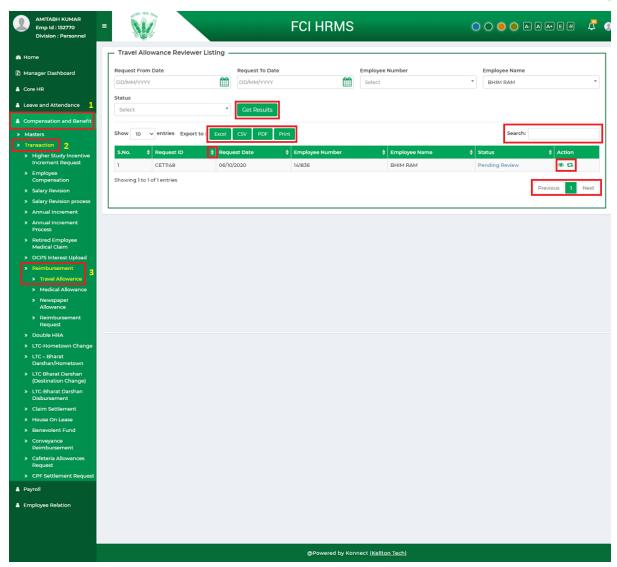


Figure 4-205 Travel Allowance Request Reviewer Landing

Click on as shown in Figure 4-205, to land on Review Travel Allowance as shown in Figure 4-206.



#### 4.32.7 Review Travel Allowance Request

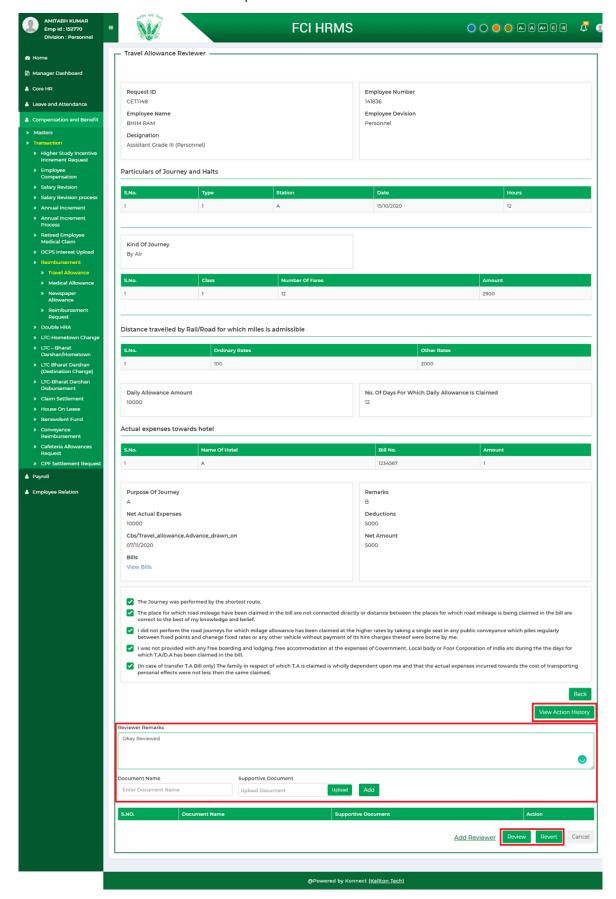


Figure 4-206: Travel Allowance Request Review



Reviewer shall be able to perform the following activities from the Review Page.

- Click on Figure 4-206.

  View Action History to view the action taken on the request as shown in
- Click on to review the request and a success message will be displayed as shown in Figure 4.207.
- Click on to revert the request back to the initiator, this request will be listed in the landing page of Initiator.

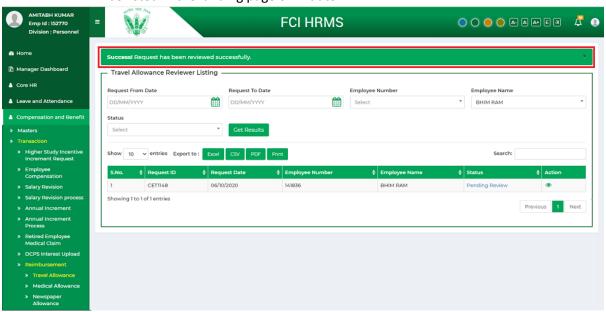


Figure 4-207: Travel Allowance Request Reviewed

The success will be displayed as

Successi Request has been reviewed successfully.

### 4.32.8 Approve Travel Allowance Request -Landing Page

The reviewed request will be forwarded to the approver's landing page as shown in figure 4-208.



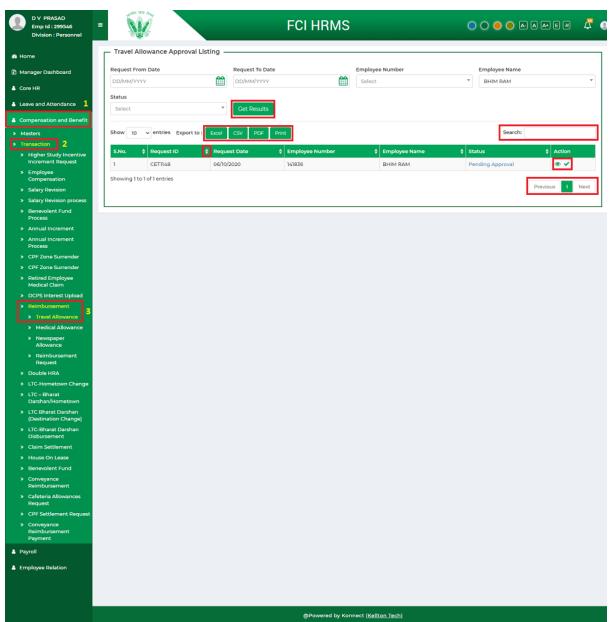


Figure 4-208: Travel Allowance Request Approver's Landing

Click on as shown in Figure 4-208, to land on Approve Travel Allowance as shown in Figure 4-209.



### 4.32.9 Approve Travel Allowance Request

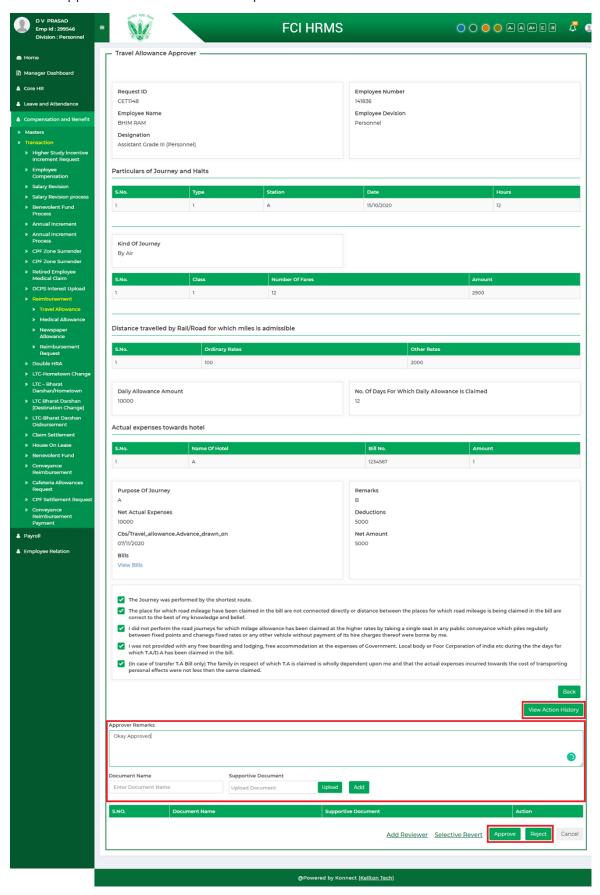


Figure 4-209: Travel Allowance Request Approve



Approver shall be able to perform the following activities from the Approve Page.

- Click on Figure 4-209.
- Click on to approve the request, and a success message will be shown in the Travel Allowance Approver Landing Screen for approving the record as shown in Figure 4-210.
- Click on to reject the request back to the initiator, this request will be listed in the landing page of Initiator with "Rejected" status.



Figure 4-210: Travel Allowance Request Approved

The success message will be displayed as:

Successi Request has been approved successfully.

#### 4.32.10 View Action History

Click on Action History as shown in Figure 4-206 and 4-209, to navigate to View Action History page as shown in Figure 4-211.



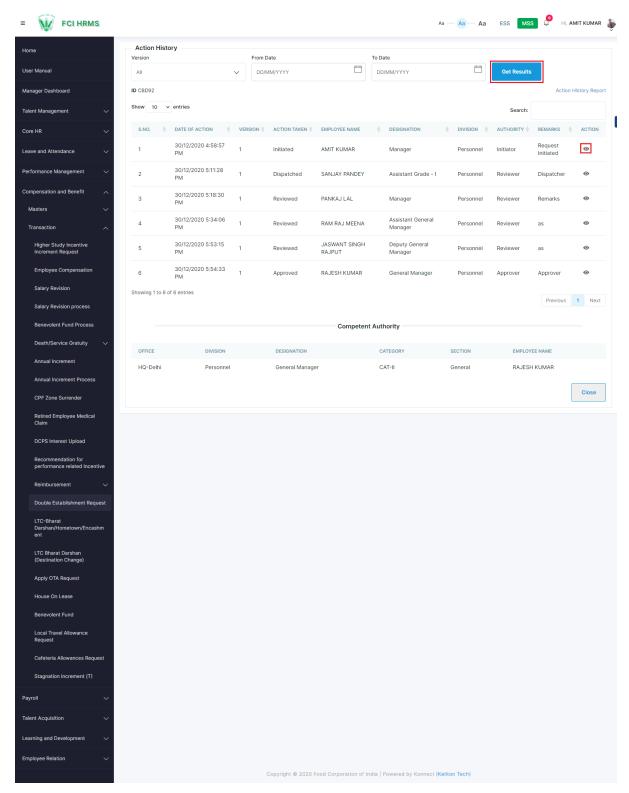


Figure 4-211: Action History

### 4.32.11 Add Newspaper Allowance Request

Click on to apply Newspaper Allowance as shown in Figure 4-212



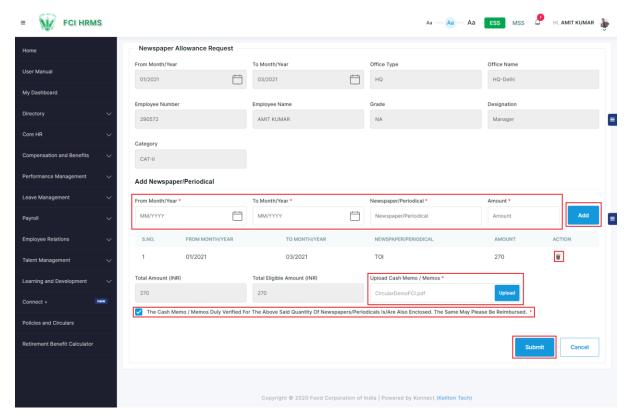


Figure 4-212: Add Newspaper Allowance Request

Click on to add the newspapers periodically as shown in Figure 4-212

Enter the details and click on such that a success message will be shown for the addition of a new record in the table as shown in Figure 4-213.



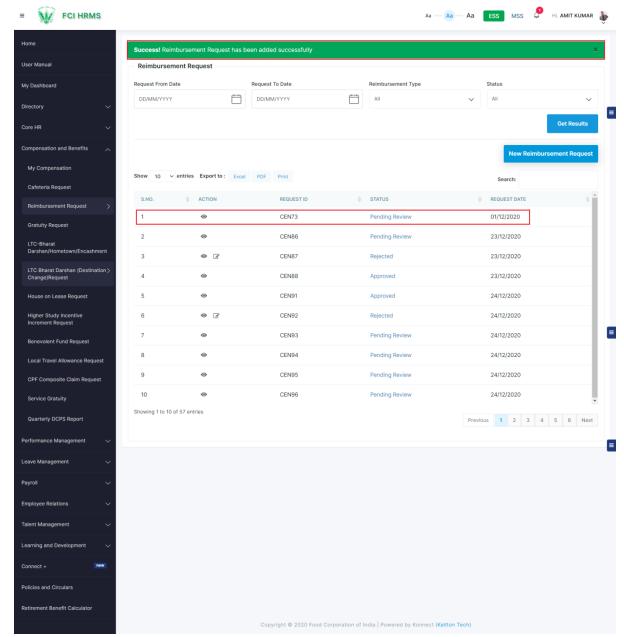


Figure 4-213 Newspaper Allowance Request Added

The success message will be displayed as:

Successi Reimbursement Request has been added successfully

### 4.32.12 Review Newspaper Allowance Request-Landing

The submitted request will be listed in the Reviewer's landing screen as shown in Figure 4-214.



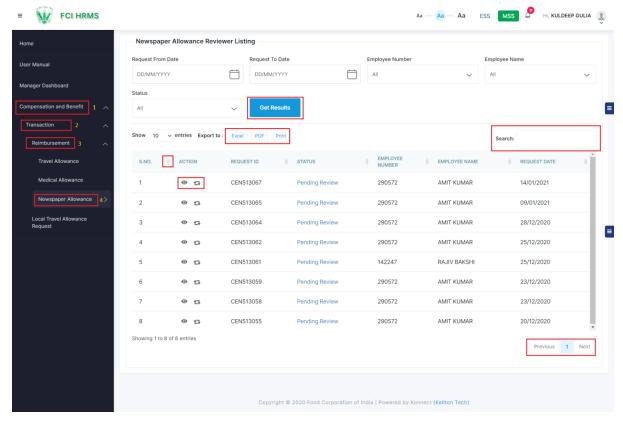


Figure 4-214 Newspaper Allowance Request Reviewer Landing

Click on as shown in Figure 4-214, to land on Review Newspaper Allowance as shown in Figure 4-215.



### 4.32.13 Review Newspaper Allowance Request

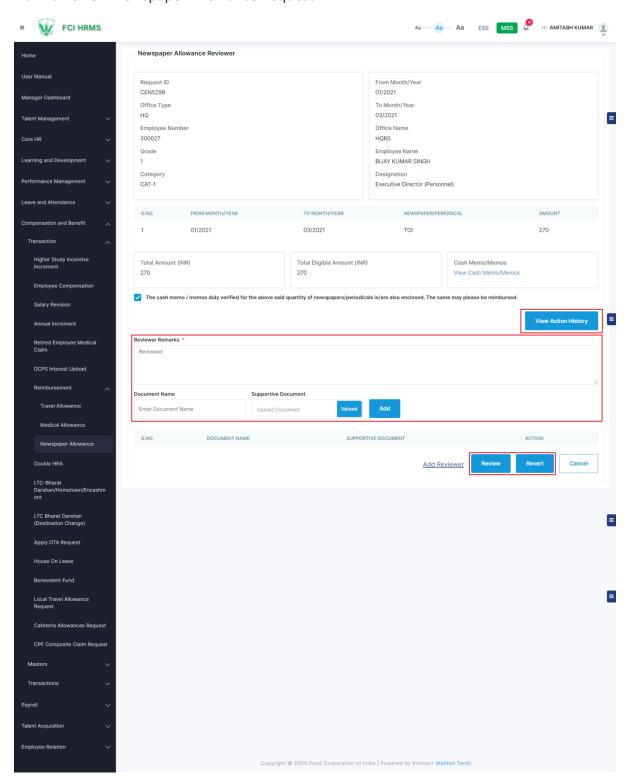


Figure 4-215: Newspaper Allowance Request Review

Reviewer shall be able to perform the following activities from the Review Page.

• Click on Figure 4-215.

View Action History to view the action taken on the request as shown in



- Click on to review the request and a success message will be displayed as shown in Figure 4.215.
- Click on to revert the request back to the initiator, this request will be listed in the landing page of Initiator.

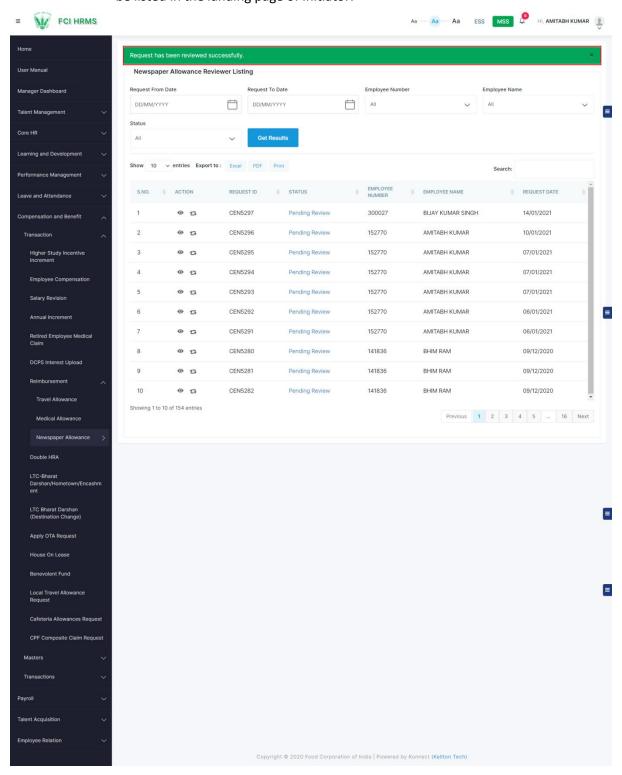


Figure 4-216: Newspaper Allowance Request Reviewed



The success will be displayed as

Successi Request has been reviewed successfully.

### 4.32.14 Approve Newspaper Allowance Request-Landing Page

The reviewed request will be forwarded to the approver's landing page as shown in figure 4-217.

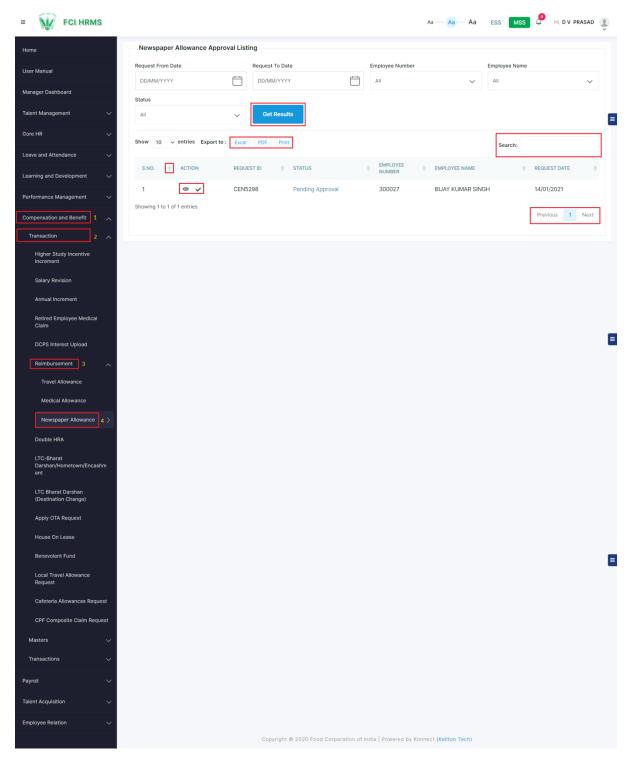


Figure 4-217: Newspaper Allowance Request Approver's Landing



Click on as shown in Figure 4-217, to land on Approve Newspaper Allowance as shown in Figure 4-218.

#### 4.32.15 Approve Newspaper Allowance Request

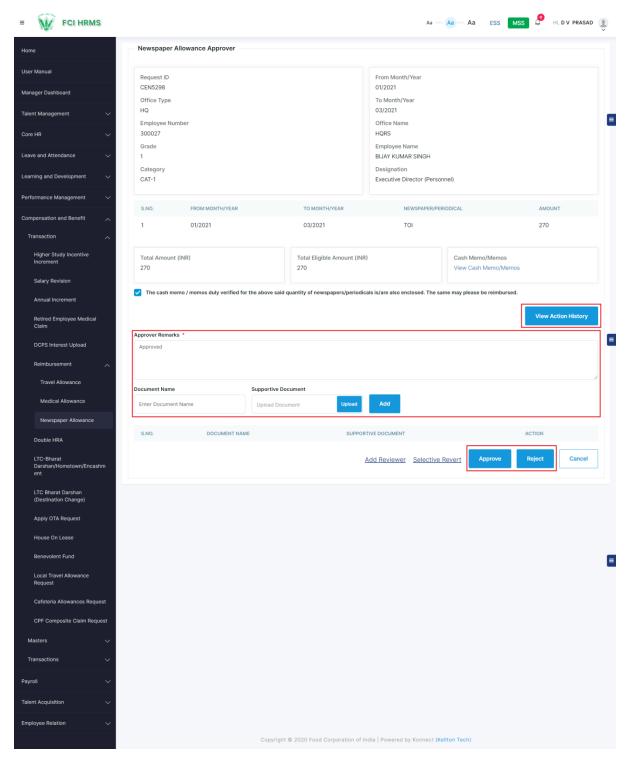


Figure 4-218: Newspaper Allowance Request Approve

Approver shall be able to perform the following activities from the Approve Page.



- Click on Figure 4-218.
- Click on to approve the request, and a success message will be shown in the Newspaper Allowance Request Approver Landing Screen for approving the record as shown in Figure 4-219.
- Click on to reject the request back to the initiator, this request will be listed in the landing page of Initiator with "Rejected" status.



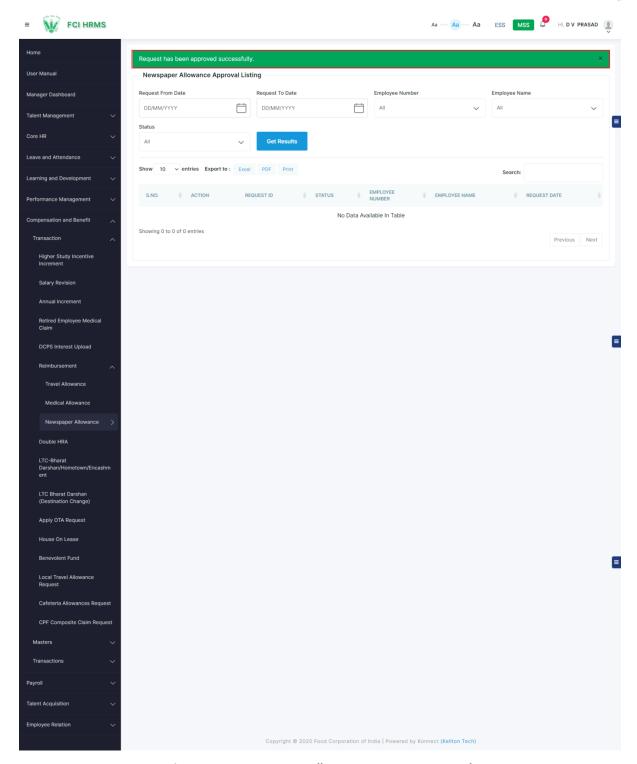


Figure 4-219: Newspaper Allowance Request Approved

The success message will be displayed as:



#### 4.32.16 View Action History

Click on Action History as shown in Figure 4-215 and 4-218, to navigate to View Action History page as shown in Figure 4-220.



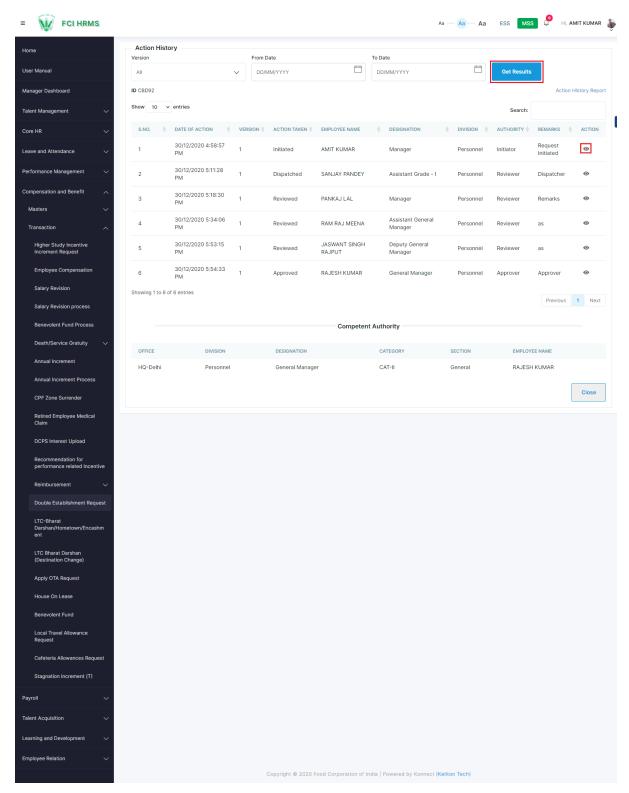


Figure 4-220: Action History

### 4.32.17 Add Medical Allowance Request

Click on to apply Medical Allowance as shown in Figure 4-202



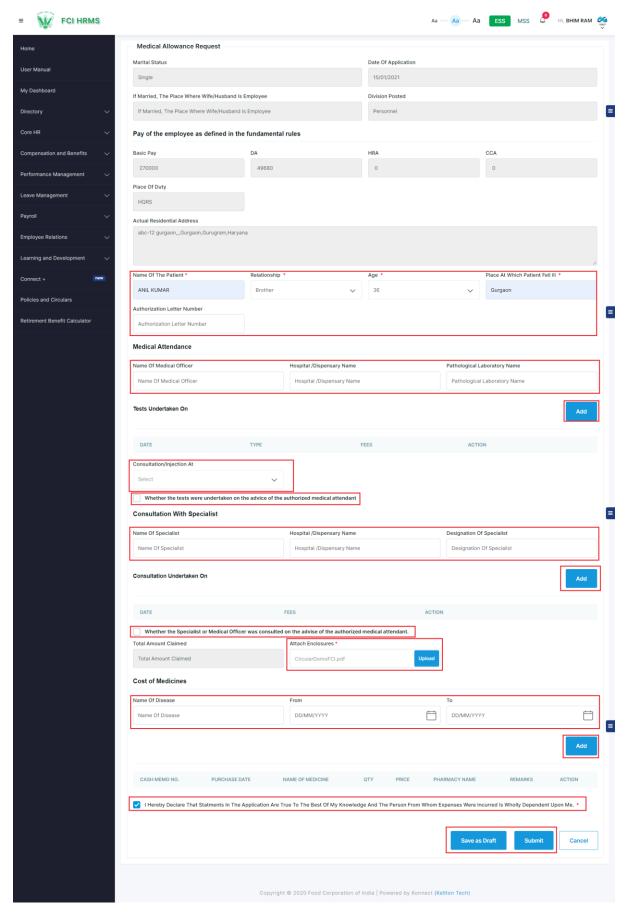


Figure 4-221: Add Medical Allowance Request



Enter the details and click on such that a success message will be shown for addition of a new record in the table as shown in Figure 4-222.

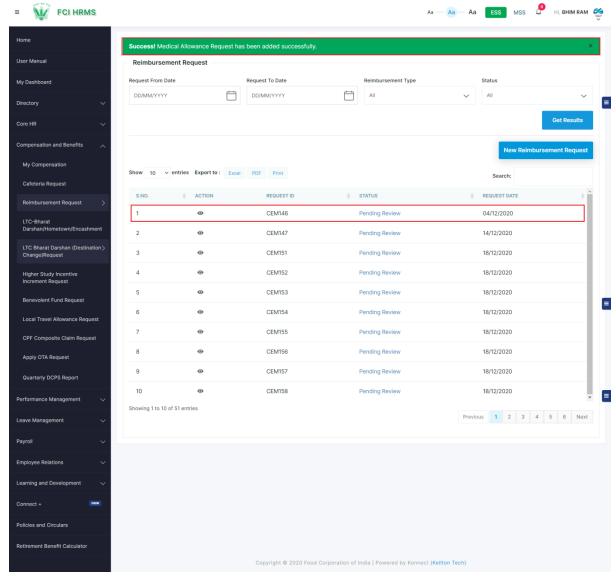


Figure 4-222: Medical Allowance Request Added

The success message will be displayed as:

Successi Medical Allowance Request has been added successfully

#### 4.32.18 Review Medical Allowance Request -Landing

The submitted request will be listed in the Reviewer's landing screen as shown in Figure 4-223.



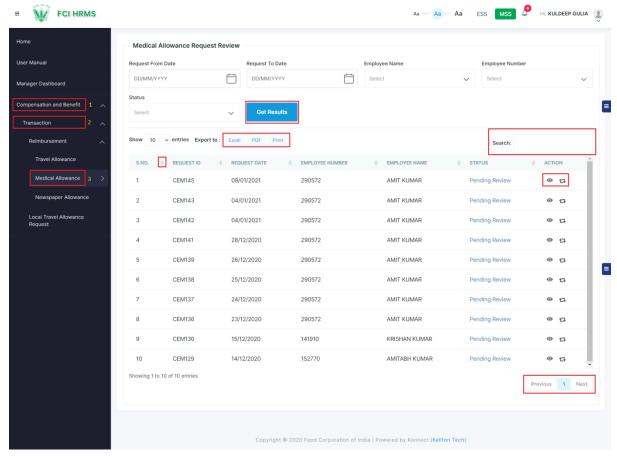


Figure 4-223 Medical Allowance Request Reviewer Landing

Click on shown in Figure 4-223, to land on Review Medical Allowance as shown in Figure 4-224.



4.32.19 Review Medical Allowance Request



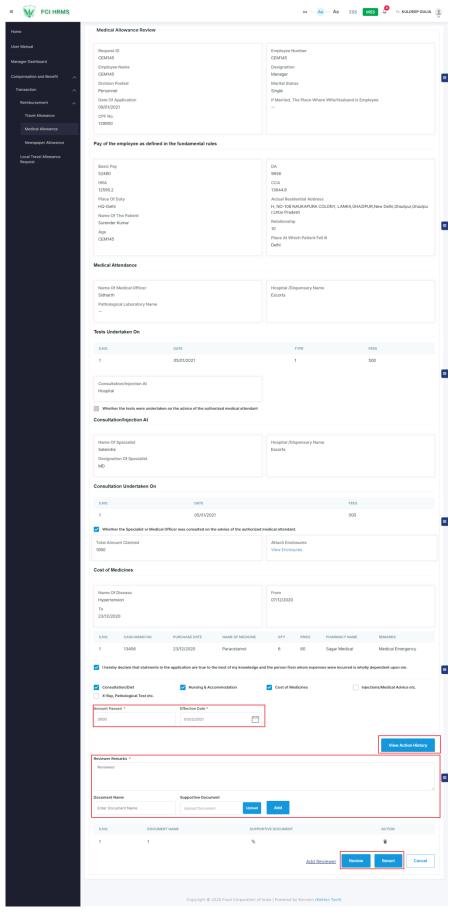


Figure 4-224: Medical Allowance Request Review



Reviewer shall be able to perform the following activities from the Review Page.

- Click on Figure 4-224.
- Click on to review the request and a success message will be displayed as shown in Figure 4.225.
- Click on to revert the request back to the initiator, this request will be listed in the landing page of Initiator.

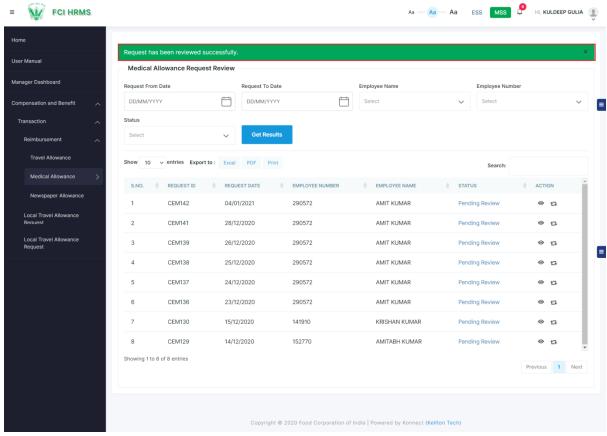


Figure 4-225: Medical Allowance Request Reviewed

The success will be displayed as

SuccessI Request has been reviewed successfully.

#### 4.32.20 Approve Medical Allowance Request -Landing Page

The reviewed request will be forwarded to the approver's landing page as shown in figure 4-226.



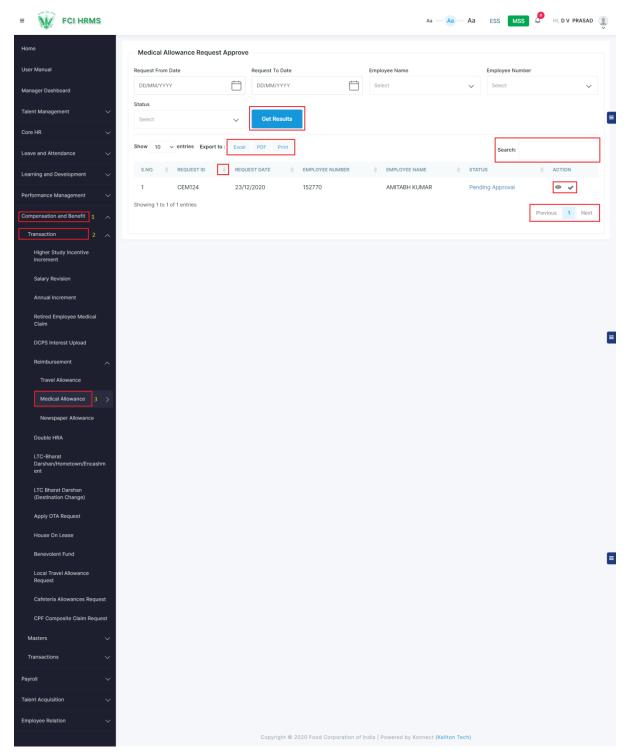


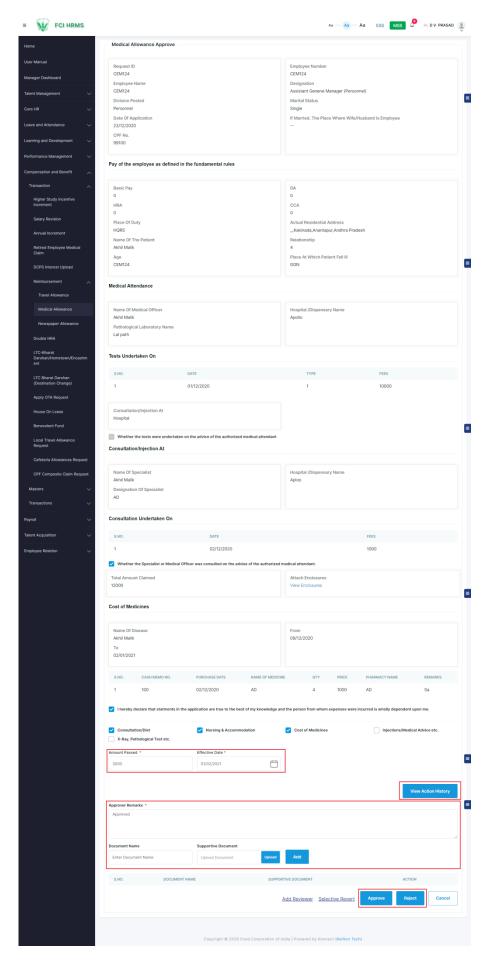
Figure 4-226: Medical Allowance Request Approver's landing

Click on as shown in Figure 4-226, to land on Approve Medical Allowance as shown in Figure 4-227.



4.32.21 Approve Medical Allowance Request





Copyright © 2020 HRMS All Rights Reserved to FCI



#### Figure 4-227: Medical Allowance Request Approve

Approver shall be able to perform the following activities from the Approve Page.

- Click on Figure 4-227.
- Click on shown in the Medical Allowance Approver Landing Screen for approving the record as shown in Figure 4-228.
- Click on to reject the request back to the initiator, this request will be listed in the landing page of Initiator with "Rejected" status.



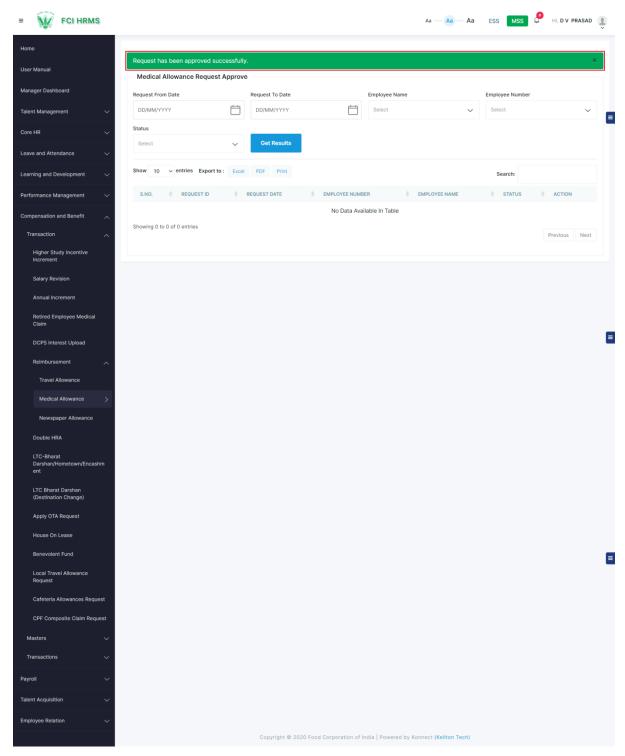


Figure 4-228: Medical Allowance Request Approved

The success message will be displayed as:

Successi Request has been approved successfully.

#### 4.32.22 View Action History

Click on Action History as shown in Figure 4-224 and 4-227, to navigate to View Action History page as shown in Figure 4-229.



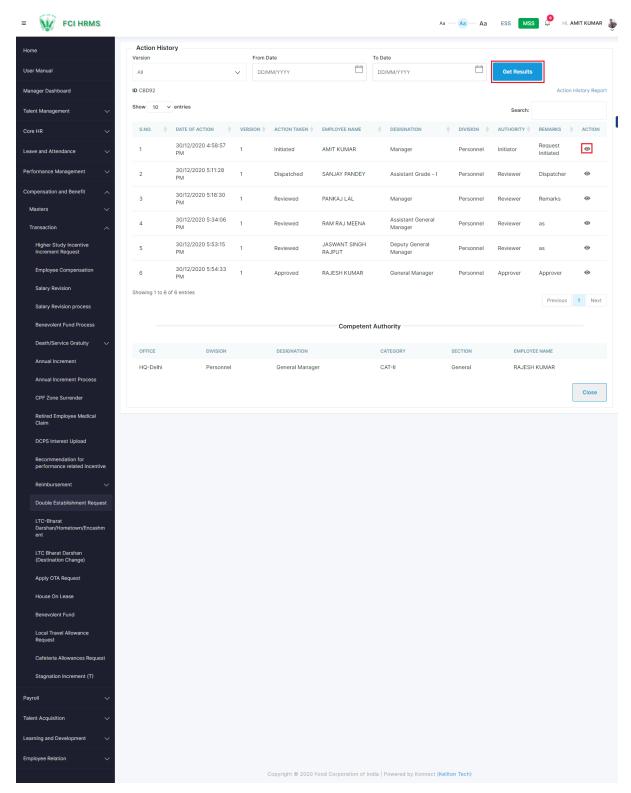


Figure 4-229: Action History

#### 4.33 My Compensation

Employee Benefits shall allow the FCI employees to view their current compensation and compensation history as per the effective dates. FCI employees would also be able to download their compensation break up.



#### 4.33.1 Navigation

**Left Navigation:** Compensation and Benefits >> My Compensation

#### 4.33.2 SLA

NA

#### 4.33.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.34.1 to reach the My Compensation Landing Page as shown in Figure 4-230

Click on Current Compensations to view the records of current compensation as shown in figure 4-231.



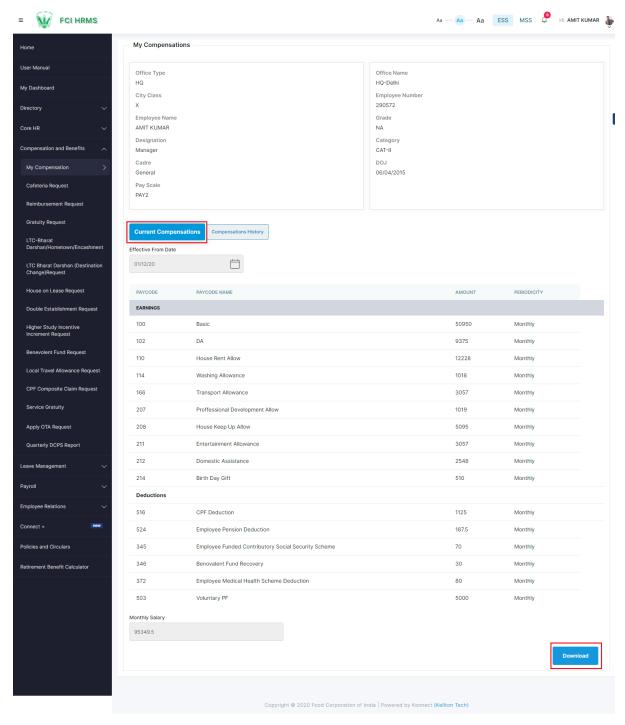


Figure 4-230: My Compensation-Current Compensation

HRMS administrator shall be able to perform the following activities from the landing page:

Click on Compensations History
 Click on Compensations History
 To view the compensation history as shown in

figure 4-230



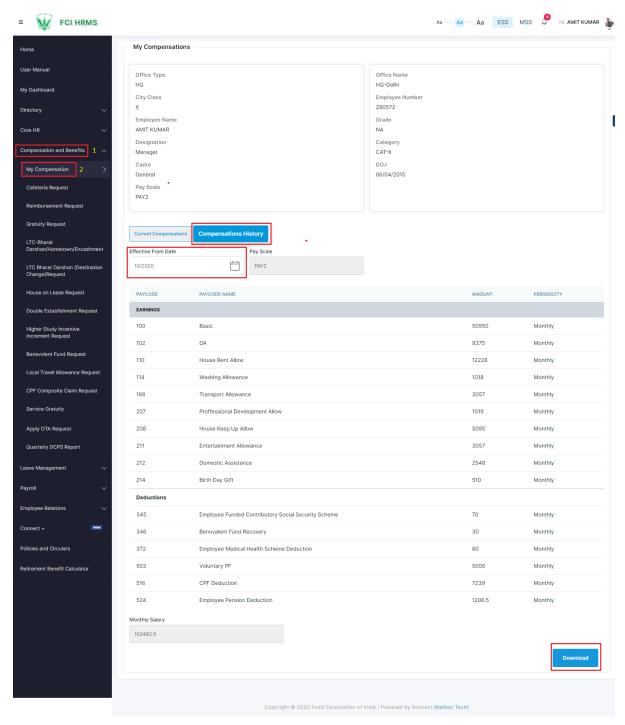


Figure 4-231: A My Compensation- Compensation History

Click on
 Download to download the records.

#### 4.34 Employee Compensation

Employee Compensation is a process where the Manager (Bills) or the concerned user to view the employee-wise salary breakup and the provision to modify any salary component. New joined employees' salary breakup would also be defined here as per the salary structure.



#### 4.34.1 Navigation

Left Navigation: Compensation and Benefits >> Transactions >> Employee Compensation

#### 4.34.2 SLA

NA

#### 4.34.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.35.1 to reach the Employee Compensation Landing Page as shown in Figure 4.232.

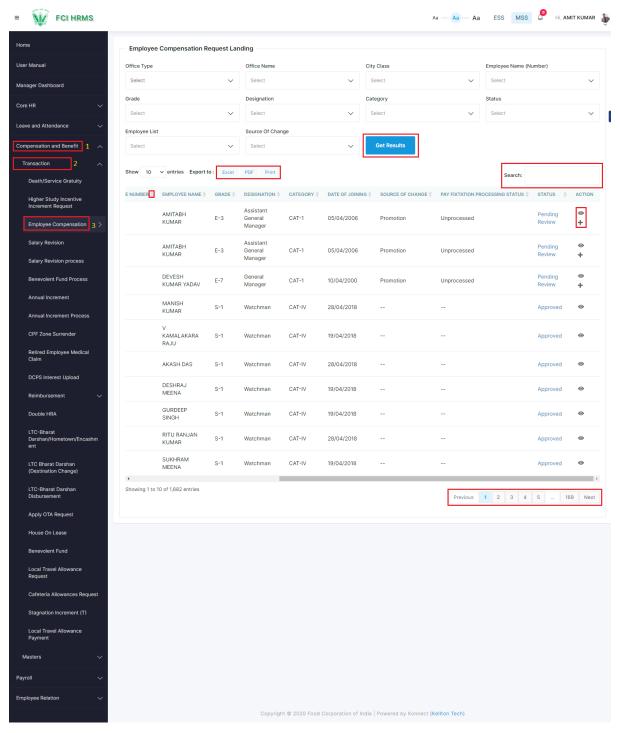


Figure 4-232: Employee Compensation



HRMS administrator shall be able to perform the following activities from the landing page:

**Get Results** Click on to apply the available filters. Excel to export the table records in Excel or PDF as Click on per table columns. Search: Click on to enter a search query that shall search the table records. Click on to sort the table records in ascending order or descending order of entries. Previous to navigate table records Click on Click on to add a new Employee Compensation in the table as mentioned in

#### 4.34.4 Add Employee Compensation

Click on to open the Add Employee Compensation as shown in Figure 4-233.

Section 4.35.4 – Add Employee Compensation.



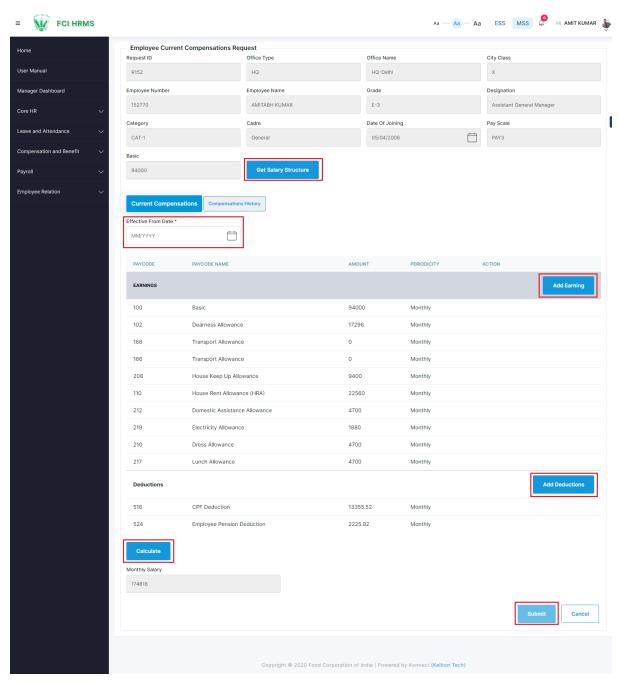


Figure 4-233: Add Employee Compensation

Click on to add deductions as shown in figure 4-233



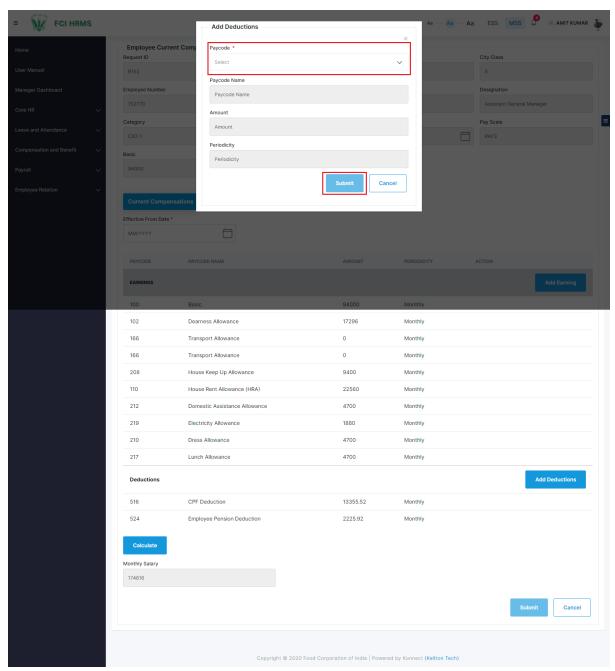


Figure 4-234: Add Deductions

Click on to add earnings as shown in figure 4-233



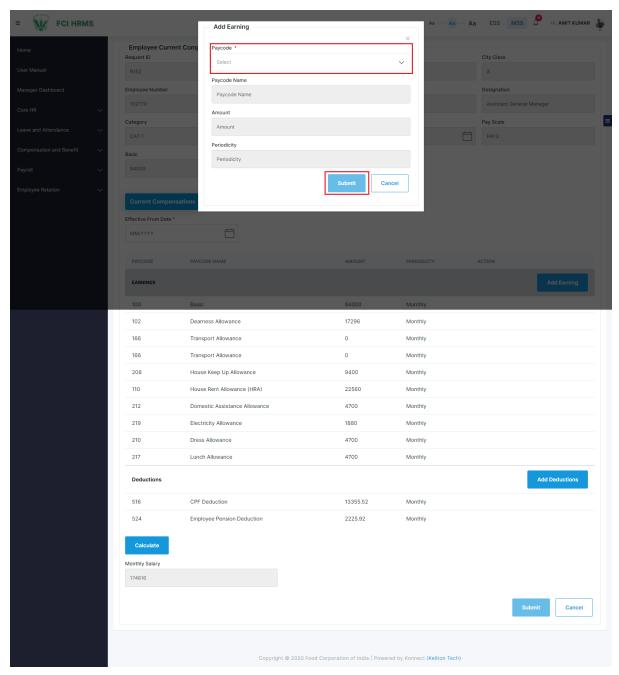


Figure 4-235: Add Earnings

Enter the details and click on such that a success message will be shown for addition of a new record in the table as shown in Figure 4-236.



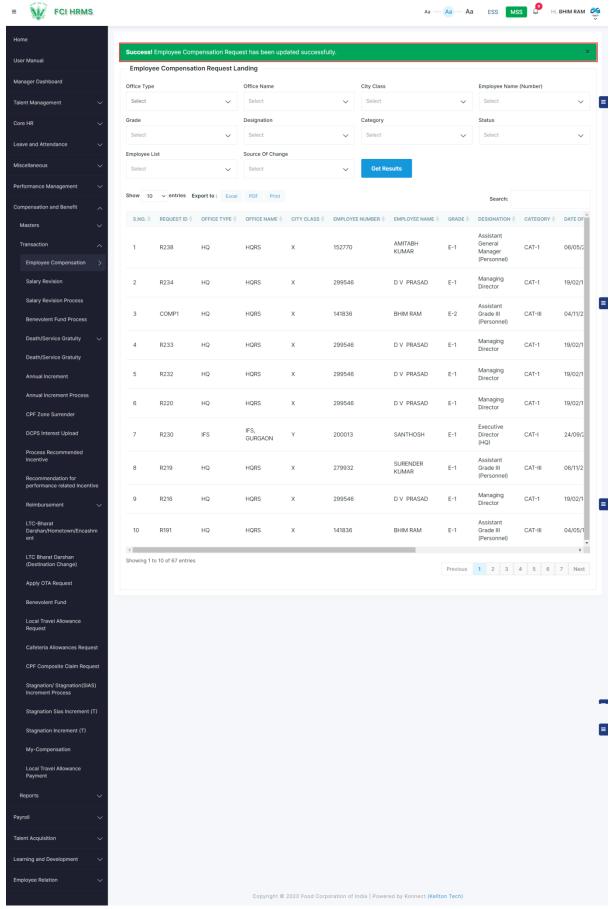


Figure 4-236: Employee Compensation added



The success message will be displayed as:

Successi Employee Compensation Request has been updated successfully

#### 4.35 CPF Zone Surrender

CPF Zone Surrender is applicable at the time of the employee posting from one zone to another or on the employee's promotion from CAT-I to CAT-II.

#### 4.35.1 Navigation

Left Navigation: Compensation and Benefits >> Transactions >> CPF Zone Surrender

#### 4.35.2 SLA

NA

#### 4.35.3 Landing Page

HRMS administrator shall traverse the navigation as mentioned in Section 4.35.1 to reach the Employee Compensation Landing Page as shown in Figure 4.237.



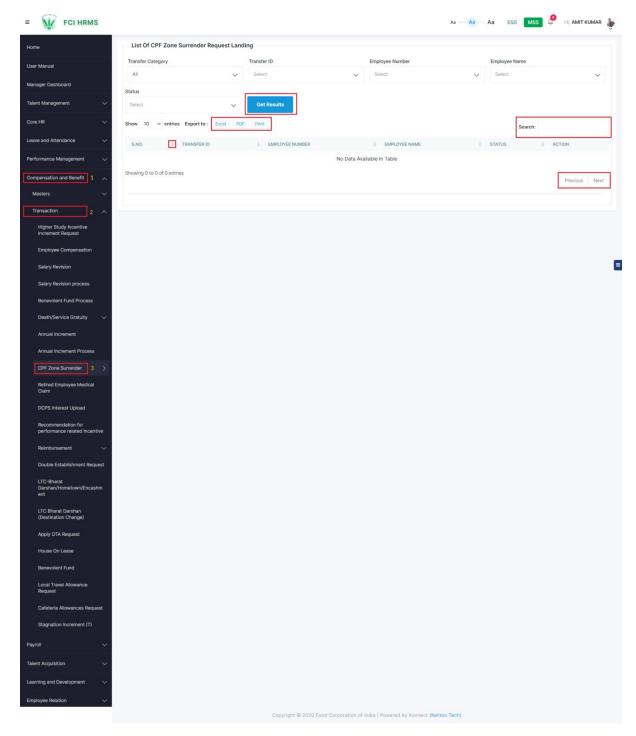


Figure 4-237: CPF Zone Surrender

HRMS administrator shall be able to perform the following activities from the landing page:

- Click on Click on to apply the available filters.
- Click on Excel PDF Print to export the table records in Excel or PDF as per table columns.



- Click on to enter a search query that shall search the table records.
- Click on to sort the table records in ascending order or descending order of entries.
- Click on Previous 1 Next to navigate table records
- Click on \* to surrender details of CPF Zone Surrender in the table as mentioned in Section 4.36.4 CPF Zone Surrender Details.

#### 4.35.4 CPF Zone Surrender Details

Click on to open the CPF Zone Surrender Details as shown in Figure 4-238.

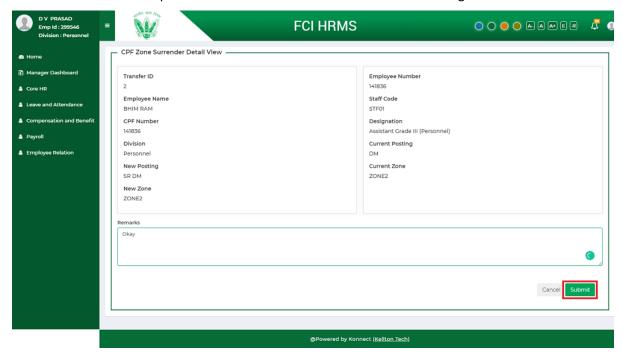


Figure 4-238: CPF Zone Surrender Details

Enter the details and click on such that a success message will be shown for addition of a new record in the table as shown in Figure 4-239.



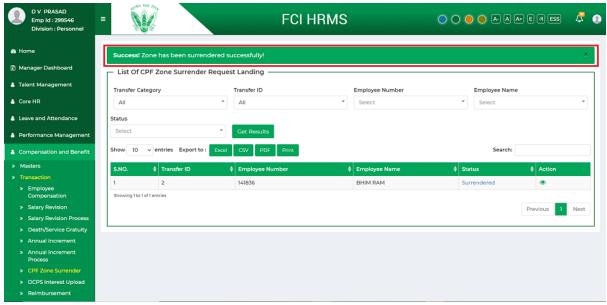


Figure 4-239: CPF Zone Surrendered

The success message will be displayed as:

Success! Zone has been surrendered successfully!

#### 5 Troubleshooting and Support

#### 5.1.1 Error Messages

The following error messages shall be showcased based on user behavior:

• If user enters a duplicate value, then HRMS shall throw a validation as shown in Figure 5-1:

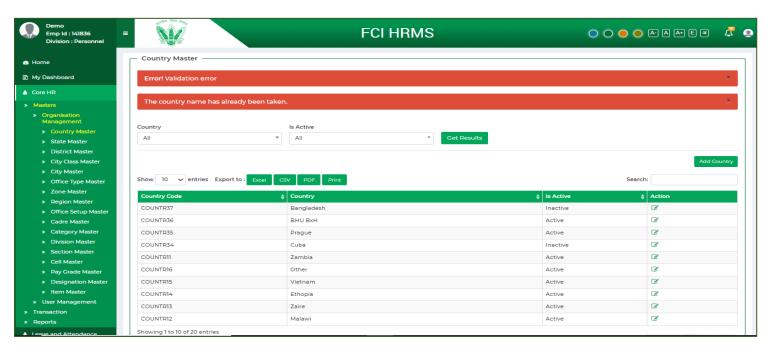


Figure 5-1: Validation Error: Duplicate Record

• If user does not enter information which is required in the form, then HRMS shall throw a validation as shown in Figure 5-1:



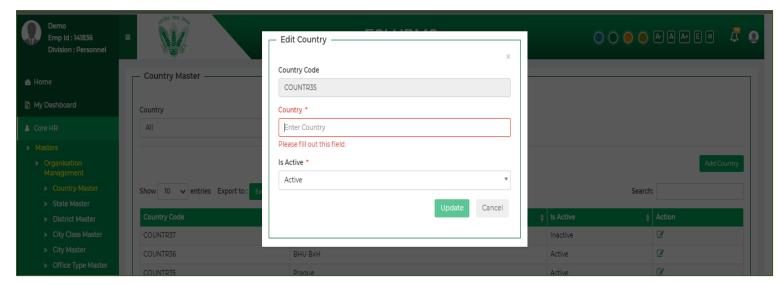


Figure 5-2: Validation Error: Mandatory Field Empty

In reference to standard error messages that may appear in the application with respect to user and internet settings, the following status codes may reflect:

S.No.	Status Code	Description
1	100 Continue	Only a part of the request has been received by the server, but as long as it has not been rejected, the client should continue with the request.
2	200 OK	The request is OK.
3	201 Created	The request is complete, and a new resource is created
4	202 Accepted	The request is accepted for processing, but the processing is not complete.
5	203 Non-authoritative Information	The information in the entity header is from a local or third-party copy, not from the original server.
6	204 No Content	A status code and a header are given in the response, but there is no entity-body in the reply.
7	205 Reset Content	The browser should clear the form used for this transaction for additional input.
8	206 Partial Content	The server is returning partial data of the size requested
9	301 Moved Permanently	The requested page has moved to a new url.
10	307 Temporary Redirect	The requested page has moved temporarily to a new url.
11	400 Bad Request	The server did not understand the request.
12	401 Unauthorized	The requested page needs a username and a password.
13	403 Forbidden	Access is forbidden to the requested page.



14	404 Not Found	The server cannot find the requested page.
14	404 NOT FOUND	The server cannot find the requested page.
15	405 Method Not Allowed	The method specified in the request is not allowed.
16	406 Not Acceptable	The server can only generate a response that is not accepted by the client.
17	408 Request Timeout	The request took longer than the server was prepared to wait.
18	409 Conflict	The request could not be completed because of a conflict.
19	410 Gone	The requested page is no longer available.
20	415 Unsupported Media Type	The server will not accept the request, because the media type is not supported.
21	500 Internal Server Error	The request was not completed. The server met an unexpected condition.
22	501 Not Implemented	The request was not completed. The server did not support the functionality required.
23	502 Bad Gateway	The request was not completed. The server received an invalid response from the upstream server.
24	503 Service Unavailable	The request was not completed. The server is temporarily overloading or down.
25	504 Gateway Timeout	The gateway has timed out.
26	505 HTTP Version Not Supported	The server does not support the "http protocol" version.

Table 5-1: HTTP Status Error Codes

#### 5.1.2 Frequently Asked Question

This section shall address some of the frequently asked questions which may arise in the HRMS application under different circumstances as mentioned in Table 5-2

S.No	Circumstance	Next Step
1	Unable to Login to HRMS application	Please contact the nodal officer in the HRMS application who shall crosscheck the roles and permissions assigned in the User Management module. In case roles are assigned and the issue persists then please drop an email along with the employee number, employee name and office to <a href="https://www.hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
2	I am able to access the HRMS application but unable to access respective menu links	Please contact the nodal officer in the HRMS application who shall crosscheck the roles and permissions assigned in the User Management module. In case roles are assigned and the issue persists then please drop an email along with the employee number, employee name and office to <a href="https://hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
3	I am unable to see my profile	Please contact the nodal officer, whether the data for the concerned



	information in HRMS application	employee has been migrated to HRMS application or not. If the data has not been migrated, then kindly fill the required form and submit. The information for the employee shall be visible in the HRMS within 2 working days. In case the issue persists then please drop an email along with the employee number, employee name and office to <a href="https://employee.ncb/hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
4	I am unable to submit a request due to "Bad API Error"	Please contact the nodal officer in the HRMS application who shall crosscheck the roles and permissions assigned in the User Management module. In case roles are assigned and the issue persists then please drop an email along with the employee number, employee name and office to <a href="https://hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
5	I am unable to submit a request due to "Unauthorized Access Error"	Please contact the nodal officer in the HRMS application who shall crosscheck the roles and permissions assigned in the User Management module. In case roles are assigned and the issue persists then please drop an email along with the employee number, employee name and office to <a href="https://hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
6	I am unable to open the HRMS application in my web browser	Go to browser settings and clear the cache. Also to ensure the issue is resolved, please type %TEMP% using the run command to delete all cookies permanently. If the issue persists, then contact the nodal officer in the HRMS application who shall crosscheck the roles and permissions assigned in the User Management module. In case roles are assigned and the issue persists then please drop an email along with the employee number, employee name and office to <a href="mailto:hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
7	I am unable to upload the documents in the HRMS application	Kindly check the file size as the HRMS application restricts document attachment till 5 MB (Except for Service Book). Also ensure that either .pdf or .jpeg files are uploaded as these are only supported. If the issue still persists then please drop an email along with the employee number, employee name and office to <a href="mailto:hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
8	I am a competent authority but unable to see the review or approval icon in my listing	Please contact the nodal officer in the HRMS application who shall crosscheck the roles and permissions along with the process workflow assigned in the User Management module. In case roles are assigned and the issue persists then please drop an email along with the employee number, employee name and office to <a href="https://example.com/hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
9	Unable to open HRMS application in web browser	Please note that the HRMS application is compatible with the following browsers only:  • Internet Explorer 11 and above  • Google Chrome ver. 44 and above  • Mozilla Firefox ver. 48 and above  • Safari Browser ver. 5.1.7 and above  In case the issue persists then please drop an email along with the employee number, employee name and office to <a href="mailto:hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
10	Unable to install the HRMS mobile application in Android/iOS mobile	Please note that the HRMS application is compatible with the following mobile OS versions:



		Android KitKat (Ver. 4.4) and above
		IOS 12 and above
		In case the issue persists then please drop an email along with the employee number, employee name and office to <a href="mailto:hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
11	I am unable to see the required information in the dropdowns and filters of HRMS application	The issue that the intended information is not available for data entry might be because:
	inters of Finivis application	Permission or Role not assigned for the employee.
		<ul> <li>Information has not been migrated into the HRMS application</li> <li>Information has been modified after scheduled maintenance of HRMS application</li> </ul>
		Please contact the nodal officer in the HRMS application who shall crosscheck the roles and permissions along with the process workflow assigned in the User Management module. In case roles are assigned and the issue persists then please drop an email along with the employee number, employee name and office to <a href="https://example.com/hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
12	Information visibility as per organization hierarchy	Employee posted in HQ shall be able to view the information of all employees posted in different FCI offices till DO level. However an employee posted in a ZO would only be able to view the details of all ROs and Dos falling within that zone. Similarly an employee posted in the RO office would only be able to access the information of all Dos falling within that RO. Finally a specific DO employee would only be able to see the information pertaining to the respective DO itself.
		Please crosscheck with the nodal officer in the HRMS application who shall crosscheck the roles and permissions along with the process workflow assigned in the User Management module. In case roles are assigned and the issue persists then please drop an email along with the employee number, employee name and office to <a href="mailto:hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
13	I am unable to generate an eSign or apply digital signature as a competent authority	Please send an email along with the employee number, employee name and office to <a href="https://nresupport.fci@gov.in">hrmssupport.fci@gov.in</a> as eSign/Digital Signature credentials and any technical discrepancies related to the same shall be fixed.
14	Unable to export or print the information in the HRMS Application	Please ensure that MS Office with latest updates is installed in the system and print settings are set to "Default". In case the issue persists then please drop an email along with the employee number, employee name and office to <a href="mailto:hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
15	Biometric device is unable to recognize employee fingerprint.	To ensure that the employee does not lose any attendance, the HRMS application provides the "Attendance Regularization" feature via which attendance can be modified to "Present Status" based on the request made by the employee. However, in case the issue persists, then kindly contact the nodal officer for resetting the fingerprint and initiate a fresh fingerprint registration using the biometric device w.r.t. the employee number. In case the approach does not work, then kindly drop an email along with the employee number, employee name and office to <a href="https://employee.ncm/hrmssupport.fci@gov.in">https://employee.ncm/hrmssupport.fci@gov.in</a>



16	The leave details in the HRMS application is incorrect	There can be circumstances that the migrated information from Service Book to HRMS application might be incorrect or undefined under rare circumstances. However, in such cases the "Leave Updation" process provided by the HRMS application shall allow the Personnel Division to update the Leave balance of the employee. In case the approach does not work, then kindly drop an email along with the employee number, employee name and office to <a href="mailto:hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
17	Unable to generate MPIN for HRMS Mobile Application	Please crosscheck your mobile number that has been provided during the migration of information as the HRMS mobile application would verify the user based on SMS using OTP. In case the details are correct and the issue persists, then kindly drop an email along with the employee number, employee name, mobile number and office to <a href="https://hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
18	Unable to view my scanned service book in HRMS application	There can be circumstances that the migrated information and the scanned service book have not been linked in the HRMS during data migration. If so then kindly drop an email along with the employee number, employee name, mobile number and office to <a href="https://hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
19	I have setup a new DOP, but it is not reflecting in the system.	Please contact the nodal officer in the HRMS application who shall crosscheck the roles and permissions assigned in the User Management module. In case roles are assigned and the issue persists then please drop an email along with the employee number, employee name and office to <a href="https://hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a>
20	I have lost/damaged my mobile or PC.	In the event an employee has lost his mobile or damaged the PC, then the event is to be immediately informed to <a href="https://hrmssupport.fci@gov.in">hrmssupport.fci@gov.in</a> , so that the user profile could be made inactive preventing unauthorized access and protect sensitive information related to FCI work procedures.

Table 5-2: Troubleshooting and Next Steps

- Issues identified and formally received shall be addressed swiftly as per the support matrix.
- Corrections and improvements to the HRMS application shall be disbursed based on application updates which shall be performed during system maintenance, to ensure employees can work during the operating hours.
- HRMS mobile application shall receive regular updates only in the event of any reported issues which have been fixed.

#### 6 Helpdesk

Email ID: support-hrms@kelltontech.com